

Protect Yourself Against Medicaid Scams

Below are a few steps you can take to help protect yourself against Medicaid scams.



Verify info received and the sender.

Text messages from Healthy Connections Medicaid will come from (803) 879-4184. Info may also come from Medicaid, your managed care plan or one of our community partners. You can call the member contact center at (888) 549-0820 to ask about the info you receive.



Never give your credit card info.

Healthy Connections Medicaid will never ask you to pay money or gift cards to renew or keep your health coverage.



Report scams.

If you someone asks you to pay to renew your Medicaid coverage, please tell us right away. You can call the Medicaid fraud hotline at (888) 364-3224. You can also email FraudRes@scdhhs.gov.



Learn about annual eligibility reviews.

You can learn more about the annual eligibility review process at www.scdhhs.gov/annualreviews.



Update your contact info.

Change online at apply.scdhhs.gov. You can also call the member contact center at (888) 549-0820 Monday through Friday from 8 a.m. to 6 p.m.

Medicaid Fraud Hotline
(888) 364-3224
FraudRes@scdhhs.gov
Monday-Friday 8:30 a.m.-5 p.m.

Healthy Connections Medicaid
Member Contact Center
(888) 549-0820
Monday-Friday 8 a.m.-6 p.m.