



QTIP's January 2023 Learning Collaborative

Francis Marion Hotel
387 King Street, Charleston, SC

SCAAP CATCH Meeting: January 20 – 22, 2023

QTIP Team Members are encouraged to attend the SCAAP CATCH Meeting

January 20th 4:00 pm – 7:00 pm

January 21st 7:55 am - 12:00 pm

QTIP Learning Collaborative

January 22nd 8:00 am - 2:30 pm

Francis Marion Hotel - Carolina Ballroom

7:45 am	Breakfast
8:10 – 8:40	Welcome and QTIP Overview Kristine Hobbs, LMSW Director of Community Initiatives - SC Department of Health and Human Services
8:40 – 9:25	Immunization Quality Improvement Workshop Panel Marlo Thomas – Koger, QTIP; Giselle Castellanos, MD - CPM; Joy Johnson and Robin Bowling - Pleasantburg; Jill Aiken, MD - Tidelands; Sara Sterne, RN – CHOC, and Deandra Clark, MD - AnMed Moderator: Beth Poore - DHEC
9:25 – 9:45	Telling our Story – Practice slides 2015, 2016, 2017, 2020 and 2022 practices Ballentine Pediatrics, Carolina Family Services, Charles Towne Pediatrics, Children's Medical Center, and Coastal Pediatrics
9:45 - 9:55	Practice Presentation: Making Mental Health Mainstream Anna Hoffius, MD - MUSC Northwoods
9:55 – 10:15	Break
10:15 – 10:30	De-Escalation Techniques Sgt. Beth Auer and Mr. Robert Newton Charleston County Sheriff's Office
10:30 – 12:15 pm	Breakout Sessions

Special thanks to the following for their support

Absolute Total Care – Gold Level

Healthy Blue – Bronze Level

FirstChoice/Select Health – Bronze Level and Oral Health Supplies

Molina - Door Prizes and Oral Health Supplies

Presentations have been/will be posted to the QTIP website: <https://msp.scdhhs.gov/qtip/> Learning Collaborative tab – January 2023

Group 1 -- Poinsette Room
Group 3 -- Rutledge Room

Group 2 -- Laurens Room
Group 4 -- Carolina Ballroom (front)

Group	10:35 - 11:05	11:10 – 11:40	11:45 - 12:15
1	Ask Medicaid Eunice Medina Moderator: Jordan Desai, MSW	Ask Medicaid Eunice Medina Moderator: Jordan Desai, MSW	Ask Medicaid Eunice Medina Moderator: Jordan Desai, MSW
2	Mindful tools teachable in short office visits Anita Khetpal, MD Moderator: Kristine Hobbs	Brain science behind burnout: Calm the fire with Mindfulness Anita Khetpal, MD Moderator: Kristine Hobbs	Meditation and Mindfulness: Experience it for yourself Anita Khetpal, MD Moderator: Kristine Hobbs
3	Large Practices Moderator: Marlo Koger	Medium and Small Practices Moderator: Marlo Koger	Immunization Discussion Beth Poore Moderator: Marlo Koger
4	De-escalation Techniques in Practice – Charleston County Sheriff’s Office Moderator: Lynn Martin	Oral Health Discussion Amy Martin, DrPH Moderator: Lynn Martin	Oral Health discussion Amy Martin, DrPH Moderator: Lynn Martin

12:20– 1:00 pm **Lunch**

12:30 – 12:55 **Report from group moderators** (during later part of lunch)

12:55 – 1:00 **Oral Health Surprise** provided by Molina Healthcare and First Choice/Select Health Presented by Lynn Martin

1:00 – 1:10 pm **Practice Presentation: “A Summary of Rock Hill’s Preventative Oral Health Initiatives”** Ranya Chakra, MD -- Atrium Health Levine Children’s Rock Hill Pediatrics

1:10 - 1:40 pm **Telling our Story** – Practice slides 2016, 2017, 2020 and 2022 practices Georgetown Pediatrics, Grand Strand, Hope Health, Kids Choice, and Parkside Pediatrics

1:40 – 1:50 pm **Practice Presentation: “Fluoride Refocus - Is the Third Time a Charm?”** Ashley Mazingo, RN and Sheri Rupp, LPN – Children’s Medical Center

1:50 – 2:00 pm **Practice Presentation: “The CPA Way: QTIP & DHEC Immunization QI Overview.”** Kelly Lipke, MD -- Coastal Pediatric Associates

2:00 – 2:15 pm **Telling our Story** – Practice slides 2015, 2016, 2017, 2020 and 2022 practices McLeod Pediatrics Associates, Pelican Pediatrics, Prisma Health Pediatrics- Greer, Riverside Pediatrics, and Tideland

2:15 – 2:25 **Next Steps** Ramkumar Jayagopalan, MD

2:30 Adjourn

Goals:

- Ongoing engagement and feedback from participating pediatric practices with ambulatory care quality improvement
- Discussion on implementing quality improvement efforts on immunization and preventative oral health
- Facilitate practice interaction with their quality improvement initiatives

Presentations Speakers and Breakout Leaders	
<p>QTIP Welcome and Overview:</p> <p>This presentation will provide an overview of SCDHHS' community initiatives, with a focus on QTIP quality improvement initiatives, data updates and future plans.</p>	<p>Kristine Hobbs, LMSW Director of Community Initiatives SC Department of Health and Human Services (SCDHHS)</p>
<p>Immunization Workshop Panel</p> <p>An overview of five pediatric practice's quality improvement projects. Presenters will describe their quality improvement project AIM statements, QI techniques, data and project results.</p>	<p>Beth Poore, MA Community Outreach/Health Educator, Immunization Division S.C. Dept. of Health & Environmental Control</p> <p>Marlo Thomas – Koger, MPH QTIP Quality Improvement Specialist, SCDHHS</p> <p>Giselle Castellanos, MD - Center for Pediatric Medicine – Prisma Greenville</p> <p>Joy Johnson/Robin Bowling – Children's Clinic - Pleasantburg</p> <p>Jill Aiken, MD-- Tidelands Health System</p> <p>Sara Sterne, RN – Prisma Children's Hospital Outpatient Clinic</p> <p>Deandra Clark, MD - AnMed Children's Health</p>
<p>Making Mental Health Mainstream</p> <p>This practice presentation will describe how MUSC Northwoods implemented mental health screenings and protocols in their office routine.</p>	<p>Anna Hoffius, MD MUSC Northwoods Office</p>
<p>De-escalation Techniques</p> <p>Presentation and Breakout session</p> <p>This presentation will provide an overview of methods to defuse potentially threatening office situations</p> <p>The breakout session will provide additional information and allow participants to ask questions and discuss a variety of scenarios.</p>	<p>Sgt. Beth Auer Community Engagement Office Charleston County Sheriff's Office</p> <p>Robert Newton Research and Development Charleston County Sheriff's Office</p>
<p>Ask Medicaid (3)</p> <p>These three breakout sessions will review recent changes and updates relevant to pediatric practices enrolled with Medicaid and allow for discussions of issues impacting Medicaid and pediatric offices.</p>	<p>Eunice Medina Chief of Staff SC Department of Health and Human Services</p> <p>Jordan Desai, LMSW Director of Quality, SCDHHS</p>
<p>Mindfulness (3)</p> <p>The three breakout sessions will cover the following areas:</p> <ul style="list-style-type: none"> • Brain Science behind burnout: Calm the fire with mindfulness • Mindful tools teachable in short office visits • Meditation and Mindfulness: Experience it for yourself with the goal of educating and providing useful tools for staff in pediatric offices to combat burnout. 	<p>Anita Khetpal, MD Child Psychiatrist</p>

<ul style="list-style-type: none"> • Practice size- Large • Practice size – small and Medium <p>These breakout sessions will provide an opportunity for networking and sharing of ideas among pediatric practices based on the size of their practice. This will allow them to explore and discuss issues impacting their pediatric practices.</p>	<p>Marlo Thomas – Koger, MPH Quality Improvement Specialist- SCDHHS</p>
<p>Oral Health (2)</p> <p>The two breakout sessions will provide an opportunity for facilitated discussion on oral health issues faced in a pediatric office. This discussion will allow practice staff to share ideas and information on preventative oral health.</p>	<p>Amy Martin, DrPH, MSPH Chair & Professor, Department of Stomatology Director, Division of Population Oral Health James B. Edwards College of Dental Medicine Medical University of South Carolina</p>
<p>Immunization</p> <p>This breakout session will provide an opportunity for facilitated discussion on immunization and vaccination issues faced in a pediatric office. This discussion will allow practice staff to share ideas and information on vaccine hesitancy, DHEC resources, verbiage to use with parents, etc.</p>	<p>Beth Poore, MA Community Outreach/Health Educator, Immunization Division SC Department of Health & Environmental Control</p>
<p>“A Summary of Rock Hill’s Preventative Oral Health Initiatives”</p> <p>This practice presentation will provide a summary of Rock Hill Pediatrics oral health quality improvement efforts, and results from the HRSA Primary Care Training and Enhancement Project, and their QTIP project.</p>	<p>Ranya Chakra, MD Atrium Health Levine Children’s Rock Hill Pediatrics</p>
<p>“Fluoride Refocus - Is the Third Time a Charm?” Ashley Mozingo and Sheri Rupp</p> <p>This practice presentation will describe how Children’s Medical Center implemented oral health project in their office – including training video and education of staff.</p>	<p>Ashley Mozingo, RN Sheri Rupp, LPN Children’s Medical Center</p>
<p>“The CPA Way: QTIP & DHEC Immunization QI Overview”</p> <p>This practice presentation will describe an overview of Coastal Pediatrics Quality Improvement Project, Plan, Do, Study, Act cycles and results from their participation in the QTIP and DHEC Quality Improvement projects.</p>	<p>Kelly Lipke, MD Coastal Pediatric Associates</p>
<p>Telling our Story</p> <p>These three sessions throughout the meeting are designed for 13 pediatric practices to share a brief 3-minute summary about their practice, any practice updates and summarize a quality improvement project.</p>	<p>Moderated by: Ramkumar Jayagopalan, MD</p>
<p>Next Steps</p> <p>This presentation will provide an overview of the content of the Learning Collaborative and provide suggestions on moving forward.</p>	<p>Ramkumar Jayagopalan, MD QTIP Medical Director</p>
<p>QTIP Planning Committee</p> <ul style="list-style-type: none"> • Ramkumar Jayagopalan, MD FAAP; QTIP Medical Director • Kristine Hobbs, LMSW; Former QTIP Mental Health Specialist and Current Director of Community Initiatives SCDHHS • Marlo Thomas Koger, MPH; QTIP Quality Improvement – SCDHHS • Lynn Martin, LMSW, ACSW; QTIP Consultant – SCDHHS 	