

**CHANGE CONTROL RECORD**

Date	Section	Page(s)	Change
04-29-24	Admin & Billing Manual	14-22	The omission of the application fee and hardship waiver request for Revalidation of Enrollment.
04-01-24	Appendix 2		Updated Carrier Codes
03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
01-01-24	1 Admin. & Billing Manual	5	Added language to clarify that providers delivering services via telehealth may not be subject to the SCMSA location requirement.
01-01-24	1 Admin. & Billing Manual	7	Updated the definition of Medical necessity to align with State Law and regulations.
01-01-24	1 Admin. & Billing Manual	24-31	Updated Health records retention policy from five (5) years to four (4) years from the last payment date, with exception of nursing homes and hospitals that must retain such records for six (6) years. Updated health record documentation policy related to signature, date, and progress notes requirements.
01-01-24	1 Admin. & Billing Manual	32	Removed the examples of beneficiary information protected under HIPAA in the Safeguarding Beneficiary Information section.
01-01-24	1 Admin. & Billing Manual	39	Removed the 3 years limitations for claims filing timeline for members with retroactive eligibility.

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
01-01-24	1 Admin. & Billing Manual	49	Added language to clarify that the claims reconsideration process must be exhausted before a provider requests an administrative hearing.
10-17-23	Appendix 2		<ul style="list-style-type: none"> <li>• Updated Carrier Codes</li> </ul>
07-01-23	Appendix 2		<ul style="list-style-type: none"> <li>• Updated Carrier Codes</li> </ul>
05-11-23	Admin. and Billing manual	7          10, 11	<ul style="list-style-type: none"> <li>• Added to Provider Enrollment requirements that providers must “Be located within the South Carolina Medical Service Area (SCMSA), which is defined as the State of South Carolina and areas in North Carolina and Georgia within 25 miles of the South Carolina State border as detailed in South Carolina Code of Laws, Section 44-6-110.”</li> <li>• Added section related to clinical trials.</li> </ul>
05-11-23	Appendix 3	1,2	Added language referencing ARPA requirements around COVID-19 copayments
05-01-23	Appendix 2		Updated Carrier Codes
02-01-23	3	5, 20	The use of the Medical Necessity Statement (MNS) is no longer required. Medical necessity will be confirmed in diagnostic assessments and other medical service notes.
02-01-23	1	1	The term “evidence-based practices” has been added to the Program Overview section along with an explanation of the term. The use of evidence-based practices is encouraged by SCDHHS. This change will make this language consistent with the agency’s other behavioral health provider manuals.
02-01-23	3	8	The referral criteria has been updated by adding state agencies, local education agencies, and eligible Medicaid members as referral sources.
02-01-23	3	5	Certified Nurse Midwife is no longer included as an eligible behavioral health service

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
			provider. This change is specific to the procedures outlined in the FQHC behavioral health provider manual and does not affect other services provided through an FQHC.
02-01-23	3	3	Licensed Professional Counselor Associates, Licensed Marriage and Family Therapist Associates, and Post Doctorate Psychologists are now recognized as Allied Professionals.
02-01-23	3	6, 9-10	Licensed Professional Counselor (LPC) and Licensed Marriage and Family Therapist (LMFT) qualifications have been updated to align with their scope of practice and has been moved to the Non-Physician Practitioners classification.
01-01-23	Appendix 2		Updated Carrier Codes
10-01-22	Appendix 2		Updated Carrier Codes
08-01-22	Appendix 2		Updated Carrier Codes
05-01-22	Appendix 2		Updated Carrier Codes
02-01-22	Admin. & Billing Manual	23	Added the following paragraph: “When submitting documents for claims, Providers must follow the specific guidelines outlined within each Provider Manual to ensure that the correct documentation and signature is provided.”
01-01-22	Appendix 2		Updated Carrier Codes
01-01-22	TPL	3	Under “Cost Avoidance vs. Pay & Chase”, Medicaid no longer covers Pay & Chase for prenatal claims and claims related to child enforcement policies; therefore, this information was removed.
01-01-22	Admin. & Billing Manual	31	Under “Health Insurance”, Maternal Health was deleted and (after 100 days) was added.
11-01-21	Appendix 2		Updated Carrier Codes
10-01-21	Appendix 1		Added Edit Codes 607 & 608 to the Appendix

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
09-01-21	Forms		The Electronic Funds Transfer (EFT) was removed.
08-01-21	Appendix 2		Updated Carried Codes that were effective 6-1-21.
07-01-21	Manual Homepage		Updated Managed Care Supplement
07-01-21	Admin. & Billing Manual	50,51	Tapes, Diskettes, CDs and Zip files were deleted as a means of filing claims directly to SCDHHS.
04-20-01	Appendix 2		Updated Carrier Codes
03-30-21			Removed the following language: "Transferring Regional Associates."
01-21-21	Appendix 2		Updated Carrier Codes
11-1-20	Appendix 2		Updated Carrier Codes
10-15-20		5	Updated policy language in the Provider Administrative and Billing Manual regarding "Claims for Medicaid Reimbursement."
9-18-20			Updated the TPL supplement document
9-18-20		25	Provider Administrative & Billing Manual. Updated the "Disclosure of Information by Provider"
07-15-20	Appendix 1		Added new edits 291 and 791.
06-30-20	Appendix 2		Updated Carrier Codes
05-01-20	Appendix 2		Updated Carrier Codes
05-01-20			A link was added to the homepage of each individual manual to access "Co-Payments."
03-30-20			As a correction to a change posted 8-14-19, the period has been placed inside of the quotation marks.
12-16-19	6		Clarified that there must be clinical justification if no signature by beneficiary on the IPOC.
10-31-19	Appendix 1	62	Added new edit code 882

**CHANGE CONTROL RECORD**

Date	Section	Page(s)	Change
08-29-19	Appendix 2		Updated Carrier Codes. A link was added to each guide’s homepage to access the carrier codes.
08-23-19	Appendix 1	66	Updated resolution for edit code 901
08-14-19			For consistency with CMS State regulations, any reference to the word “guides” has been replaced with “manuals.”
08-01-19	Forms		Uploaded New Electronic Funds Transfer (EFT) Form
07-02-19	Appendix 1	33	Updated CARC for edit code 636
07-02-19	Forms		Updated EFT form
07-01-19	1,3,5		Replaced with New Provider Administrative and Billing Guide
07-01-19	Appendix 1	55,61,66	Added new edit 870. Update edit codes 839 and 901
04-01-19	1	35	Updated Prepayment Reviews
04-01-19	Appendix 1	56	Updated edit codes 906 and 907
03-01-19	Appendix 2	-	Updated carrier codes
12-01-18	Appendix 2	-	Updated carrier codes
11-01-18	Appendix 1	55-56	Updated edit codes 906 and 907
10-01-18	Appendix 1	44, 55-56, 64-65	Updated edit codes 820, 906, 907, and 977
08-06-18	1	25	Updated Premium Payment Project
08-06-18	TPL Supplement	17-18	Updated TPL Resources
08-01-18	Appendix 2	-	Updated carrier codes
08-01-18	Managed Care Supplement	-	Updated entire section

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
07-01-18	2	8 9 10-11 11 11 11 11 12 12-13  13-14 14 14-15 15 15-16 21 22-24 25  26 26-27	Updated the following sections: <ul style="list-style-type: none"> <li>• Maintenance of Staff Credentials</li> <li>• Training Requirements for Treatment Staff</li> <li>• Eligibility for Services</li> <li>• Mental Health Visits/ Encounters</li> <li>• Additional Visits/Prior Authorization</li> <li>• Utilization Management</li> <li>• Coordination of Care</li> <li>• Clinical Records</li> <li>• Release of Information and Consent for Treatment</li> <li>• Clinical Service Notes</li> <li>• Error Correction</li> <li>• Late Entries</li> <li>• Transition/ Discharge</li> <li>• Record Retention</li> <li>• IPOC Reformation</li> <li>• Diagnostic Assessment Services</li> <li>• Psychological Testing with Interpretation and Report</li> <li>• Psychotherapy for Crisis</li> <li>• Progress Summary</li> </ul>
07-01-18	3	38 38	<ul style="list-style-type: none"> <li>• Updated Retro Health Insurance</li> <li>• Updated Retro Medicare</li> </ul>
07-01-18	Appendix 1	3, 37, 42, 45, 52-57, 70, 73 48 66-67	<ul style="list-style-type: none"> <li>• Updated CARC and RARC for edit codes 059, 710, 738, 739, 757, 820, 821, 837, 838, 839, 843, 844, 912, 914, 928, 934, and 952</li> <li>• Updated CARC for 786</li> <li>• Updated Resolution for 906 and 907</li> </ul>
07-01-18	TPL Supplement	15-16 17	<ul style="list-style-type: none"> <li>• Updated Retro Health and Pay &amp; Chase</li> <li>• Updated TPL Resources</li> </ul>
05-01-18	Forms	-	Updated Claim Reconsideration Form
05-01-18	Appendix 2	-	Updated carrier codes
02-01-18	Forms	-	Updated Health Insurance Information Referral Form (DHHS Form 931)
02-01-18	Appendix 2	-	Updated carrier codes

**CHANGE CONTROL RECORD**

Date	Section	Page(s)	Change
12-01-17	Forms	-	Updated Claim Reconsideration Form
10-01-17	Appendix 1	3	Added new edit code 063
09-01-17	Forms	-	Updated Claims Reconsideration, Duplicate Remittance Advice Request, and Electronic Funds Transfer (EFT) Authorization Agreement forms
08-01-17	5	4	Corrected formatting
08-01-17	Appendix 2	-	Updated carrier codes
06-01-17	Forms	-	<ul style="list-style-type: none"> <li>• Updated Claim Reconsideration Form</li> <li>• Updated LISW Allied Professional Registration Form</li> </ul>
06-01-17	Appendix 2	-	Updated carrier codes
05-01-17	Appendix 1	-	Updated Provider Service Center Hours of Operation
04-01-17	Forms	-	<ul style="list-style-type: none"> <li>• Updated Allied Professional Registration Form</li> <li>• Updated LISW Allied Professional Registration Form</li> </ul>
03-01-17	Forms	-	Updated Claim Reconsideration Form
02-01-17	Appendix 2	-	Updated carrier codes
01-01-17	2	23 24	Updated the following sections: <ul style="list-style-type: none"> <li>• Individual Psychotherapy</li> <li>• Family Psychotherapy</li> </ul>
01-01-17	4	1	Updated Encounter Codes table
12-01-16	2	16	Updated Mental Health Visits/Encounters section
12-01-16	3	8 8 10 19	<ul style="list-style-type: none"> <li>• Updated Diagnostic Codes</li> <li>• Updated Modifier section</li> <li>• Updated Place of Service Key</li> <li>• Updated CMS-1500 Instructions, field 24D</li> </ul>
12-01-16	4	1	Added Modifier Key

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
12-01-16	Forms	-	Updated Claim Reconsideration Form
11-01-16	Appendix 2	-	Updated carrier codes
10-01-16	1	5 6	Deleted SC Healthy Connections Checkup Program language and moved sample Checkup card to South Carolina Healthy Connections Medicaid Card section
09-01-16	Appendix 1	67	Updated edit code 979
09-01-16	Appendix 2	-	Updated carrier codes
08-01-16	1	2, 4, 5, 24, 27	Updated to reflect Medicaid Bulletin dated July 11, 2016 – New Medicaid Cards
08-01-16	Appendix 1	22, 23, 66	Updated edit codes 527, 532, and 965
07-01-16	Appendix 1	3, 65	Updated edit codes 062 and 974
06-01-16	5	- 1 3	<ul style="list-style-type: none"> <li>• Updated hyperlinks throughout section</li> <li>• Updated Administration section</li> <li>• Updated Procurement of Forms section</li> </ul>
06-01-16	Appendix 1	44 3, 14, 29, 30, 63	Added new edit codes 801 and 802 Updated CARC for edit codes 079, 356, 357, 605, 693, and 958
05-01-16	Appendix 1	6, 63, 67	Updated edit codes 150, 953, 989, 990
05-01-16	Appendix 2	-	Updated carrier codes
04-01-16	Managed Care Supplement	18-19	Replaced sample MCO cards
03-01-16	Appendix 1	19, 23	Added edit codes 450 and 532
02-01-16	1	-	<p>Updated the following sections to reflect Medicaid Bulletin dated January 26, 2016 – Updates to Section 1 – All Provider Manuals:</p> <ul style="list-style-type: none"> <li>• South Carolina Medicaid Program <ul style="list-style-type: none"> <li>○ Program Description</li> <li>○ SC Healthy Connections Medicaid Card(s)</li> </ul> </li> </ul>



**CHANGE CONTROL RECORD**

Date	Section	Page(s)	Change
			<ul style="list-style-type: none"> <li>• Records/Documentation Requirements                             <ul style="list-style-type: none"> <li>◦ General Information</li> <li>◦ Signature Policy</li> </ul> </li> <li>• Medicaid Program Integrity                             <ul style="list-style-type: none"> <li>◦ Program Integrity</li> </ul> </li> <li>• Appeals</li> </ul>
01-01-16	1	19	Updated to reflect Medicaid Bulletin dated December 9, 2015 - Charge Limits
01-01-16	Appendix 1	21	Added edit code 527
12-01-15	Cover	-	December 1, 2015 - Replaced manual cover
11-01-15	Appendix 1	19, 44-47	<ul style="list-style-type: none"> <li>• Revised edit code 507, 821, 837, 838, 839</li> </ul>
10-01-15	1	7 10	<ul style="list-style-type: none"> <li>• Updated to add SCDHHS alerts</li> <li>• Updated Provider Participation</li> </ul>
10-01-15	Appendix 1	1  1 All  4, 20, 23, 27, 43	<ul style="list-style-type: none"> <li>• Updated general instructions</li> <li>• Updated the following to reflect Medicaid Bulletin dated June 1, 2015 — ICD-10 Clinical Modification/ Procedure Coding System                             <ul style="list-style-type: none"> <li>◦ Added note to general instructions</li> <li>◦ Replaced ICD-9 with ICD-CM throughout section</li> </ul> </li> <li>• Deleted edit codes 102-109, 112-116, 503, 527, 566, 791, 792</li> </ul>
09-01-15	2	8	Adding ICD-10-CM language to reflect Medicaid Bulletin dated June 1, 2015 - ICD-10 Clinical Modification/ Procedure Coding System
09-01-15	3	4  8-9 17-18  26	<ul style="list-style-type: none"> <li>• Updated the following sections to reflect Medicaid Bulletin dated June 1, 2015 — ICD-10 Clinical Modification/ Procedure Coding System:                             <ul style="list-style-type: none"> <li>◦ Claims Filed via the Web Tool: Use of Emergency Indicator</li> <li>◦ Diagnosis Codes</li> <li>◦ CMS-1500 Claim From Completion Instructions, field 21</li> </ul> </li> <li>• Updated SC Medicaid Web-based Claims Submission Tool to reflect Medicaid Bulletin</li> </ul>

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
			dated June 19, 2015 — Claim Submission Web Portal (Webtool) Enhancement SC Medicaid Web-based Claims Submission Tool
09-01-15	Appendix 1	5, 14	<ul style="list-style-type: none"> <li>Added edit codes 270 and 271 and updated edit code 110 to reflect Medicaid Bulletin dated June 1, 2015 — ICD-10 Clinical Modification/Procedure Coding System</li> </ul>
07-01-15	Appendix 3	1-2	Updated Copayment Schedule
03-13-15	3	16-17 27	<ul style="list-style-type: none"> <li>Updated CMS-1500 Claim Form Completion Instructions</li> <li>Updated SC Medicaid Web-based Claims Submission Tool (Web Tool)</li> </ul>
03-01-15	Appendix 2		Updated carrier codes
01-01-15	Forms		Updated Claim Reconsideration form
12-01-14	1	9, 10	Updated Provider Participation to reflect Medicaid Bulletin dated October 31, 2014 – Update to Section 1 of All Provider Manuals
12-01-14	3	3-4 31-32	<ul style="list-style-type: none"> <li>Updated Copayment policy</li> <li>Added Claim Reconsideration policy</li> </ul>
12-01-14	Forms		Added Claim Reconsideration form
12-01-14	Appendix 1	6, 50	Updated edit codes 121 and 839
12-01-14	Appendix 3	1-2	Updated Copayment Schedule
12-01-14	Managed Care Supplement	2	Updated Managed Care Organizations (MCOs) to reflect Medicaid Bulletin dated October 31, 2014 – Update to Section 1 of All Provider Manuals
11-01-14	Appendix 1	70	Updated edit code 989
10-01-14	1	33-34	Updated Medicaid Beneficiary Lock-In Program
10-01-14	Appendix 1	3, 31, 36, 48-49, 61 46	<ul style="list-style-type: none"> <li>Updated edit code 079, 637, 719, 820, 821, 908, 909</li> <li>Added new edit code 790</li> </ul>

**CHANGE CONTROL RECORD**

Date	Section	Page(s)	Change
08-01-14	1	6	Updated to reflect Medicaid Bulletin dated July 22, 2014 – Coverage of New Screening Services for Healthy Connections Checkup
08-01-14	Appendix 1	51, 69 24, 48-51, 58	<ul style="list-style-type: none"> <li>• Deleted edit codes 845 and 969</li> <li>• Updated edit codes 537, 837-839, 843, 844, and 892</li> </ul>
07-01-14	Appendix 1	15	Updated resolution for edit code 349, 369, 509
06-01-14	Appendix 1	3, 12	Updated resolutions for edit codes 079, 227, and 239
06-01-14	Appendix 2	All	Updated carrier codes
05-01-14	General Table of Contents	1	Removed DHHS county office listing
05-01-14	5	1  5	<ul style="list-style-type: none"> <li>• Replaced reference to county office listing with the Where To Go for Help web address</li> <li>• Removed DHHS county office listing</li> </ul>
05-01-14	Appendix 1	1, 2, 4, 45, 46, 62, 64, 92, 93	Updated edit codes 007, 052, 079, 715, 719, 837, 839, 977, 984
04-01-14	1	6, 23, 25  29-31 32 33 37 39  41-44	<ul style="list-style-type: none"> <li>• Updated the following sections to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form</li> <li>• Updated the following sections:                         <ul style="list-style-type: none"> <li>◦ Program Integrity</li> <li>◦ Recovery Audit Contractor</li> <li>◦ Beneficiary Oversight</li> <li>◦ Fraud</li> <li>◦ Referrals to the Medicaid Fraud Control Unit</li> <li>◦ Updated acronym for U.S. Department of Health and Human Services, Office of Inspector General (HHS-OIG)</li> </ul> </li> </ul>
04-01-14	3	1-41  12- 23	<ul style="list-style-type: none"> <li>• Updated to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form</li> <li>• Updated to reflect Medicaid Bulletin dated November 30, 2013 – Transition to the CMS-</li> </ul>

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
		24 26-27	1500 Health Insurance Claim Forms (02/12) version <ul style="list-style-type: none"> <li>• Updated Trading Partner Agreement</li> <li>• Updated SC Medicaid Web-based Claims Submission Tool (Web Tool)</li> </ul>
04-01-14	5	10	Updated Horry County address
04-01-14	Forms		<ul style="list-style-type: none"> <li>• Updated Reasonable Effort Documentation and Duplicate Remittance Advice Request forms</li> <li>• Removed note on CMS-1500 (02/12) version claim form</li> <li>• Removed CMS-1500 (08/05) version claim form(s)</li> <li>• Removed Sample Edit Correction Form</li> <li>• Updated Sample Remittance Advice</li> </ul>
04-01-14	Appendix 1	35 -	<ul style="list-style-type: none"> <li>• Added edit code 527</li> <li>• Entire section:               <ul style="list-style-type: none"> <li>◦ Updated to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form</li> <li>◦ Updated to reflect Medicaid Bulletin dated November 30, 2013 – Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version</li> </ul> </li> </ul>
04-01-14	TPL Supplement	5 6-8 9-10 10-11  13-14 15-16 22-23 30-31	<ul style="list-style-type: none"> <li>• Updated the following sections to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form:               <ul style="list-style-type: none"> <li>◦ Timely Filing Requirements</li> <li>◦ Reasonable Effort</li> <li>◦ Nursing Facility Claims</li> <li>◦ Professional, Institutional, and Dental Claims</li> <li>◦ Rejected Claims</li> <li>◦ Recovery</li> <li>◦ Sample Forms – Reasonable Effort</li> <li>◦ Sample Forms – ECF (deleted)</li> </ul> </li> </ul>
02-01-14	Cover	-	January 1, 2014 - Replaced manual cover
02-01-14	2	1	Updated the following sections: <ul style="list-style-type: none"> <li>• Provider Qualifications</li> </ul>

**CHANGE CONTROL RECORD**

Date	Section	Page(s)	Change
		2 2-3 8-11 12 14 15 16 16-17	<ul style="list-style-type: none"> <li>• Supervision</li> <li>• Physician or APRN Supervision of Allied Professionals</li> <li>• Medical Necessity</li> <li>• Individual Plan of Care (IPOC)</li> <li>• IPOC Additions and/or Changes</li> <li>• Progress Summary</li> <li>• Mental Health Visits/Encounters</li> <li>• Additional Visits/Prior Authorizations</li> </ul>
02-01-14	3	2 44-64	<ul style="list-style-type: none"> <li>• Corrected Medicare timely filing requirement</li> <li>• Correct header</li> </ul>
02-01-14	5	9	Updated Florence County office telephone number
01-01-14	1	1, 2, 11 6, 23, 25 1-2 4 6 26 29-30 32 32	Updated to reflect the following bulletins: <ul style="list-style-type: none"> <li>• Managed Care Organizational Changes dated November 15, 2013</li> <li>• Discontinuation of Edit Correction Forms (ECFs) dated December 3, 2013</li> </ul> Updated the following sections: <ul style="list-style-type: none"> <li>• Eligibility Determination</li> <li>• South Carolina Health Connections Medicaid card</li> <li>• South Carolina Web-based Claims Submissions Tool</li> <li>• Retroactive Eligibility</li> <li>• Program Integrity</li> <li>• Recovery Audit Contractor</li> <li>• Beneficiary Explanation of Medical Benefits Program</li> </ul>
01-01-14	3	-	Updated entire section to reflect the following bulletins: <ul style="list-style-type: none"> <li>• Discontinuation of Edit Correction Forms (ECFs)s dated December 3, 2013</li> <li>• Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014</li> <li>• Managed Care Organizational Changes dated November 15, 2013</li> </ul>
01-01-14	5		Updated the following sections

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
		1 3-4	<ul style="list-style-type: none"> <li>Correspondence and Inquiries</li> <li>Procurement of Forms</li> </ul>
01-01-14	Forms		<ul style="list-style-type: none"> <li>Added CMS-1500 (02/12) version claim form</li> <li>Added note to CMS-1500 (05/85) version claim form</li> <li>Updated Duplicate Remittance Advice Request and EFT Authorization Agreement forms</li> <li>Replaced logo on Allied Professional Registration and LISW Allied Professional Registration forms</li> </ul>
01-01-14	Appendix 1		<p>Updated to reflect the following bulletins:</p> <ul style="list-style-type: none"> <li>Discontinuation of Edit Correction Forms (ECFs)s dated December 3, 2013</li> <li>Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014</li> <li>Managed Care Organizational Changes dated November 15, 2013</li> </ul>
01-01-14	Managed Care Supplement		Updated to reflect bulletin Managed Care Organizational Changes dated November 15, 2013
01-01-14	TPL Supplement		<ul style="list-style-type: none"> <li>Updated to reflect bulletin Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014</li> </ul>
12-01-13	5	12	Updated Orangeburg mailing address zip codes
11-01-13	5	13	Updated York County mailing address
11-01-13	MC Supplement	18	Replaced BlueChoice MCO Medicaid card
10-01-13	5	12 13	<ul style="list-style-type: none"> <li>Updated Orangeburg office and mailing address</li> <li>Updated York County office address</li> </ul>
10-01-13	Appendix 1	- 5, 39 69 37, 42, 44	<ul style="list-style-type: none"> <li>Updated CARCs/RARCs throughout section</li> <li>Added edit codes 110 and 725</li> <li>Deleted edit code 961</li> <li>Revised edit codes 720, 749, 750, 758, and 759</li> </ul>

**CHANGE CONTROL RECORD**

Date	Section	Page(s)	Change
10-01-13	MC Supplement	20	<ul style="list-style-type: none"> <li>Added WellCare MCO Medicaid card and contact information</li> </ul>
09-01-13	5	8 10 13	<ul style="list-style-type: none"> <li>Updated Darlington County zip code</li> <li>Updated Laurens County phone number</li> <li>Updated York County office address</li> </ul>
08-01-13	5	13	<ul style="list-style-type: none"> <li>Updated York County physical address</li> </ul>
08-01-13	Appendix 1	1 50, 51 72	<ul style="list-style-type: none"> <li>Updated resolution for edit code 007</li> <li>Updated RARC and resolution for edit codes 820 and 821</li> <li>Deleted edit codes 954, 955, and 956</li> </ul>
08-01-13	Appendix 2	All	Updated carrier codes
07-01-13	5	8 11	<ul style="list-style-type: none"> <li>Updated Colleton County office telephone number</li> <li>Deleted Newberry County PO Box address</li> </ul>
06-01-13	5	12	<ul style="list-style-type: none"> <li>Updated Richland county office telephone number</li> </ul>
06-01-13	Appendix 1	5, 11, 15, 33, 40 30	<ul style="list-style-type: none"> <li>Updated resolutions for edit codes 107, 219, 339 673, 720</li> <li>Deleted edit code 577</li> </ul>
05-01-13	Forms	-	Updated Mental Health Form
04-01-13	1	6	Corrected the URL for <a href="http://MedicaideLearning.com">MedicaideLearning.com</a>
04-01-13	Appendix 1	2  20, 25, 28 4, 39, 52, 53, 57, 59 73 50, 51 67, 69	<ul style="list-style-type: none"> <li>Changed edit code description reference DMR and MR/RD to ID/RD for edit code 052</li> <li>Updated CARCs for edit codes 460, 544, 569</li> <li>Updated resolutions for edit codes 079, 722, 837, 838, 855, 865, 960</li> <li>Added edit codes 820, 821</li> <li>Updated edit code 935, 938, 939</li> </ul>
04-01-13	Appendix 2	-	Updated carrier code list
03-01-13	2	8, 11	Changed mental retardation to intellectual disabilities

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
03-01-13	3	4 11	<ul style="list-style-type: none"> <li>Changed reference to ICF/MR to ICF/IID</li> <li>Changed referenced to Mentally Retarded to Intellectual disabilities or related disabilities</li> </ul>
03-01-13	5	10	Deleted Jasper County PO Box address
03-01-13	Appendix 1	i 2, 38, 70  38, 54, 70	Deleted Change Log Changed edit code description reference to DMR and MR/RD to ID/RD for edit codes 052, 053, 712, and 953 Updated resolutions for edit codes 714, 851, and 953
03-01-13	Managed Care Supplement	7	Deleted the Department of Alcohol and Other Drug Abuse from agencies exempt from prior authorizations
02-01-13	1	18	Updated URL address for the National Correct Coding Initiative (NCCI)
01-16-13	2	23  24	<ul style="list-style-type: none"> <li>Replaced procedure codes for Individual Psychotherapy and Individual Psychotherapy with Medication Management services</li> <li>Deleted Pharmacological Management language</li> </ul>
01-16-13	4	1	Replaced procedure codes for Individual Psychotherapy and Individual Psychotherapy with Medication Management services
01-01-13	2	14	Changed the review period for the progress summary to 90 calendar days
01-01-13	5	7 9	<ul style="list-style-type: none"> <li>Added Chester county Zip+4 code</li> <li>Updated Greenville PO Box address</li> </ul>
01-01-13	Appendix 1	-	Added Change Log for section changes
12-03-12	1	6  7-8  27-32  33-41	<ul style="list-style-type: none"> <li>Updated web addresses for provider information and provider training</li> <li>Revised heading and language to reflect new provider enrollment requirements</li> <li>Updated Program Integrity language (entire section)</li> <li>Revised heading and language for Medicaid Anti-Fraud Provisions/Payment</li> </ul>



**CHANGE CONTROL RECORD**

Date	Section	Page(s)	Change
			Suspension/Provider Exclusions/Terminations (entire section)
12-03-12	3	12 16 24, 39, 42 29-30	<ul style="list-style-type: none"> <li>• Updated National Provider Identifier and Medicaid Provider Number</li> <li>• Updated fields 17, 17b to add requirement for referring or ordering provider NPI</li> <li>• Updated provider information web addresses</li> <li>• Updated Electronic Funds Transfer (EFT)</li> </ul>
12-01-12	5	4 11	<ul style="list-style-type: none"> <li>• Updated web address for provider information</li> <li>• Updated McCormick county office telephone number</li> </ul>
12-01-12	Appendix 1	24, 26, 27, 32, 33  19, 27, 40, 44, 45, 47, 49, 50, 55, 56, 57, 59, 60, 61,	<ul style="list-style-type: none"> <li>• Updated CARCs for edit codes 538, 552, 555, 561, 562, 563, 636, 637, 690</li> <li>• Updated resolutions for edit codes 402, 561, 562, 563, 721, 722, 748, 749, 752, 753, 769, 791, 795, 852, 853, 856, 860, 884, 887, 892, 897, 925, 926</li> </ul>
12-01-12	TPL Supplement	8, 9, 17	Updated web addresses for provider information and provider training
11-01-12	5	1	Updated Allendale county office address
11-01-12	Appendix 2	-	Updated carrier code list
10-05-12	Forms	-	Updated Duplicate Remittance Advice Request Form
10-01-12	1	4	Replaced back of Healthy Connections Medicaid card
10-01-12	Appendix 1	-	Updated edit code information through document
09-01-12	Forms	-	Updated attestation statements
08-01-12	1	2, 8, 9, 12, 13, 15, 25, 34	Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
08-01-12	3	1, 28, 34, 38, 12, 23, 29	<ul style="list-style-type: none"> <li>• Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>• Updated hyperlinks</li> </ul>
08-01-12	5	1 5 7	<ul style="list-style-type: none"> <li>• Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>• Removed fax request information for SCDHHS forms</li> <li>• Added SCDHHS forms online order information</li> <li>• Updated telephone number for Greenville county office</li> </ul>
08-01-12	Forms	-	<ul style="list-style-type: none"> <li>• Deleted forms 140 and 142</li> <li>• Updated Duplicate Remittance Advice Request Form, Allied Professional Registration Form, LMSW Registration Form</li> </ul>
08-01-12	Appendix 1	- 1, 24, 60, 65, 66-67, 70-72 15, 31, 69 8, 10, 29, 31 10, 11, 14, 34, 48	<ul style="list-style-type: none"> <li>• Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>• Replaced CARC 141 or CARC A1 for edit codes 52, 053, 517, 600, 924-926, 929, 954, 961, 964, 966, 967, 969, 980, 985-987</li> <li>• Added edit codes 349, 590, 978, 990, 991-995</li> <li>• Deleted edit codes 166, 205, 573, 574, 593, 596</li> <li>• Updated resolution for edit codes 170-172, 171, 174, 210, 321, 711, 798</li> </ul>
08-01-12	Managed Care Supplement	1-2 7 11 17 19	<ul style="list-style-type: none"> <li>• Changed Division of Care Management to Bureau of Managed Care</li> <li>• Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>• Removed language limiting enrollment to 2500 members</li> <li>• Update contact information for Palmetto Physician Connections</li> <li>• Added to “Medicaid” to BlueChoice HealthPlan</li> </ul>
08-01-12	TPL Supplement	5, 6, 10, 17, 24	Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012
07-01-12	Appendix 1	16, 48 45	<ul style="list-style-type: none"> <li>• Deleted edit codes 386 and 868</li> <li>• Added edit codes 837, 838, 839</li> </ul>

**CHANGE CONTROL RECORD**

<b>Date</b>	<b>Section</b>	<b>Page(s)</b>	<b>Change</b>
07-01-12	Appendix 2	-	Updated carrier codes
06-01-12	2	16	Updated QIO contact information
06-01-12	Forms	-	Updated the Mental Health Form