MEDICAID IDENTIFICATION CARDS

Individuals who are approved for Medicaid receive a plastic Healthy Connections Medicaid card. Beneficiaries are instructed to take the card with them when they receive a medical service. Although a beneficiary's eligibility may change, or have a period of ineligibility, this Healthy Connections Medicaid identification card should be retained for future use. Sample Healthy Connections Medicaid card picture below.

If you have misplaced your Healthy Connections Medicaid Card, please contact your county Medicaid office to inquire about a replacement card.



South Carolina Healthy Connections THIS CARD DOES NOT GUARANTEE ELIGIBILITY

Attention Providers:

- Providers without Medicaid Point of Sale eligibility access may call 1-989-909-3040 for eligibility verification.
- Call 903-898-2980 (physicians) or 903-998-2665 (hospitals) for prior authorization of services outside the normal practice pattern/25 mile radius of S.C. Attention insured:
- Carry this card with you at all times and present it each time you receive a medical service from your doctor, pharmacy, dentist, etc.
- It is against the law to let someone else use your card. Violators will be prosecuted.
- Call 1-999-549-0920 if you have questions about enrollment or covered services.
- Call 1-900-934-2690 with questions regarding pharmacy services.

To report possible fraud or abuse call 1-888-364-3224