

## FORMS

Number	Name	Revision Date
DHHS 126	<a href="#">Confidential Complaint</a>	06/2007
DHHS 130	<a href="#">Claim Adjustment Form 130</a>	03/2007
DHHS 205	<a href="#">Medicaid Refunds</a>	01/2008
DHHS 931	<a href="#">Health Insurance Information Referral Form</a>	02/2018
	<a href="#">Reasonable Effort Documentation</a>	04/2014
	<a href="#">Electronic Funds Transfer (EFT) Authorization Agreement</a>	08/2017
	<a href="#">Duplicate Remittance Advice Request Form</a>	09/2017
	<a href="#">Claim Reconsideration Form</a>	11/2018
CMS-1500 (02/12)	<a href="#">Sample Health Insurance Claim Form</a>	02/2012
	<a href="#">Sample Remittance Advice (four pages)</a>	04/2014



**STATE OF SOUTH CAROLINA  
DEPARTMENT OF HEALTH  
AND HUMAN SERVICES**

# CONFIDENTIAL COMPLAINT

SEND TO: DIRECTOR, DIVISION OF PROGRAM INTEGRITY  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
P.O. BOX 100210, 1801 MAIN STREET, COLUMBIA, SOUTH CAROLINA 29202-3210

## PROGRAM INTEGRITY

THIS REPORT IS DESIGNED FOR THE REPORTING OF POSSIBLE ABUSE BY MEDICAID PROVIDERS AND/OR RECIPIENTS. USE THE SPACE BELOW TO EXPLAIN IN DETAIL YOUR COMPLAINT. PLEASE IDENTIFY YOURSELF AND WHERE YOU CAN BE REACHED FOR FUTURE REFERENCES. UNLESS OTHERWISE INDICATED, ALL INFORMATION SHOULD BE PRINTED OR TYPED.

YOUR COMPLAINT WILL REMAIN CONFIDENTIAL.

SUSPECTED INDIVIDUAL OR INDIVIDUALS:

NPI or MEDICAID PROVIDER ID: (if applicable)

MEDICAID RECIPIENT ID NUMBER: (if applicable)

ADDRESS OF SUSPECT:

LOCATION OF INCIDENT:

DATE OF INCIDENT:

COMPLAINT:

NAME OF PERSON REPORTING: (Please print)

SIGNATURE OF PERSON REPORTING:

DATE OF REPORT

ADDRESS OF PERSON REPORTING:

TELEPHONE NUMBER OF PERSON REPORTING:

SIGNATURE: (SCDHHS Representative Receiving Report)

South Carolina Department of Health and Human Services - Claim Adjustment Form 130

Provider Name: (Please use black or blue ink when completing form)

Provider Address :

Provider City , State, Zip:

Total paid amount on the original claim:

Original CCN:

Grid for Original CCN (15 boxes)

Provider ID:

Grid for Provider ID (6 boxes)

NPI:

Grid for NPI (10 boxes)

Recipient ID:

Grid for Recipient ID (10 boxes)

Adjustment Type:

- Void, Void/Replace

Originator:

- DHHS, MCCS, Provider, MIVS

Reason For Adjustment: (Fill One Only )

- Insurance payment different than original claim, Medicaid paid twice - void only, Keying errors, Incorrect provider paid, Incorrect recipient billed, Incorrect dates of service paid, Voluntary provider refund due to health insurance, Provider filing error, Voluntary provider refund due to casualty, Medicare adjusted the claim, Voluntary provider refund due to Medicare, Other

For Agency Use Only

Analyst ID:

Grid for Analyst ID (5 boxes)

- Hospital/Office Visit included in Surgical Package, Web Tool error, Independent lab should be paid for service, Reference File error, Assistant surgeon paid as primary surgeon, MCCS processing error, Multiple surgery claims submitted for the same DOS, Claim review by Appeals, MMIS claims processing error, Rate change

Comments:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Phone: \_\_\_\_\_

**South Carolina Department of Health and Human Services  
Form for Medicaid Refunds**

**Purpose:** This form is to be used for all refund checks made to Medicaid. This form gives the information needed to properly account for the refund. If the form is incomplete, the provider will be contacted for the additional information.

Items 1, 2 or 3, 4, 5, 6, & 7 must be completed.

Attach appropriate document(s) as listed in item 8.

1. **Provider Name:** \_\_\_\_\_

2. **Medicaid Legacy Provider #**        
(Six Characters)

OR

3. **NPI#**

**& Taxonomy**

4. **Person to Contact:** \_\_\_\_\_

5. **Telephone Number:** \_\_\_\_\_

6. **Reason for Refund:** [check appropriate box]

- Other Insurance Paid (please complete a – f below and attach insurance EOMB)
  - a Type of Insurance: ( ) Accident/Auto Liability ( ) Health/Hospitalization
  - b Insurance Company Name \_\_\_\_\_
  - c Policy #: \_\_\_\_\_
  - d Policyholder: \_\_\_\_\_
  - e Group Name/Group: \_\_\_\_\_
  - f Amount Insurance Paid: \_\_\_\_\_

- Medicare
  - ( ) Full payment made by Medicare
  - ( ) Deductible not due
  - ( ) Adjustment made by Medicare

Requested by DHHS (please attach a copy of the request)

Other, describe in detail reason for refund:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

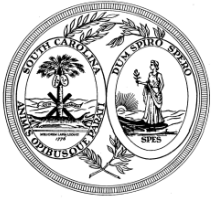
7. **Patient/Service Identification:**

Patient Name	Medicaid I.D.# (10 digits)	Date(s) of Service	Amount of Medicaid Payment	Amount of Refund

8. **Attachment(s):** [Check appropriate box]

- Medicaid Remittance Advice (required)
- Explanation of Benefits (EOMB) from Insurance Company (if applicable)
- Explanation of Benefits (EOMB) from Medicare (if applicable)
- Refund check

Make all checks payable to: South Carolina Department of Health and Human Services  
Mail to: SC Department of Health and Human Services  
Cash Receipts  
Post Office Box 8355 Columbia, SC 29202-8355



**SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES  
MEDICAID HEALTH INSURANCE INFORMATION REFERRAL FORM**

Provider or Department Name: \_\_\_\_\_ Provider ID or NPI: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone #: \_\_\_\_\_ Date: \_\_\_\_\_

**I ADD INSURANCE FOR A MEDICAID BENEFICIARY WITH NO INSURANCE IN THE MEDICAID MANAGEMENT INFORMATION SYSTEM (MMIS) – ALLOW 25 DAYS**

Beneficiary Name: \_\_\_\_\_ Date Referral Completed: \_\_\_\_\_

Medicaid ID#: \_\_\_\_\_ Policy Number: \_\_\_\_\_

Insurance Company Name: \_\_\_\_\_ Group Number: \_\_\_\_\_

Insured's Name: \_\_\_\_\_ Insured SSN: \_\_\_\_\_

Employer's Name/Address: \_\_\_\_\_

**II CHANGES TO AN INSURANCE RECORD THAT IS IN THE MMIS – MIVS SHALL WORK WITHIN 5 DAYS**

\_\_\_\_\_ a. beneficiary has never been covered by the policy – close insurance.

\_\_\_\_\_ b. beneficiary coverage ended - terminate coverage (date) \_\_\_\_\_

\_\_\_\_\_ c. subscriber coverage lapsed - terminate coverage (date) \_\_\_\_\_

\_\_\_\_\_ d. subscriber changed plans under employer - new carrier is \_\_\_\_\_  
- new policy number is \_\_\_\_\_

\_\_\_\_\_ e. beneficiary to add to insurance already in MMIS for subscriber or other family member.

(name) \_\_\_\_\_

**ATTACH A COPY OF THE APPROPRIATE DOCUMENTATION TO THIS FORM.**

Submit this information to Medicaid Insurance Verification Services (MIVS).

**Fax:**  
803-252-0870

**or**

**Mail:**  
Post Office Box 101110  
Columbia, SC 29211-9804



**SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES  
REASONABLE EFFORT DOCUMENTATION**

**PROVIDER** \_\_\_\_\_ **DOS** \_\_\_\_\_

**NPI or MEDICAID PROVIDER ID** \_\_\_\_\_

**MEDICAID BENEFICIARY NAME** \_\_\_\_\_

**MEDICAID BENEFICIARY ID#** \_\_\_\_\_

**INSURANCE COMPANY NAME** \_\_\_\_\_

**POLICYHOLDER** \_\_\_\_\_

**POLICY NUMBER** \_\_\_\_\_

**ORIGINAL DATE FILED TO INSURANCE COMPANY** \_\_\_\_\_

**DATE OF FOLLOW UP ACTIVITY** \_\_\_\_\_

**RESULT:**

**FURTHER ACTION TAKEN:**

**DATE OF SECOND FOLLOW UP** \_\_\_\_\_

**RESULT:**

**I HAVE EXHAUSTED ALL OPTIONS FOR OBTAINING A PAYMENT OR SUFFICIENT RESPONSE  
FROM THE PRIMARY INSURER.**

\_\_\_\_\_  
**(SIGNATURE AND DATE)**

**ATTACH A COPY OF THE FORM TO A NEW CLAIM AND FORWARD TO YOUR MEDICAID CLAIMS  
PROCESSING POST OFFICE BOX.**

**South Carolina Department of Health and Human Services  
Electronic Funds Transfer (EFT) Authorization Agreement**

**PROVIDER INFORMATION**

Provider Name \_\_\_\_\_  
Doing Business As Name (DBA) \_\_\_\_\_  
Provider Address  
Street \_\_\_\_\_  
City \_\_\_\_\_ State/Province \_\_\_\_\_  
Zip Code/Postal Code \_\_\_\_\_ Medicaid Provider Number \_\_\_\_\_  
Provider Federal Identification Number (TIN) or  
Employer Identification Number (EIN) \_\_\_\_\_  
National Provider Identifier (NPI) \_\_\_\_\_  
Provider EFT Contact Information  
Provider Contact Name \_\_\_\_\_  
Telephone Number \_\_\_\_\_ Telephone Number Extension \_\_\_\_\_  
Email Address \_\_\_\_\_

**FINANCIAL INSTITUTION INFORMATION**

Financial Institution Name \_\_\_\_\_  
Financial Institution Address \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State/Province \_\_\_\_\_  
Zip Code/Postal Code \_\_\_\_\_  
Financial Institution Routing Number \_\_\_\_\_  
Type of Account at Financial Institution (select one)  Checking  Savings  
Provider's Account Number with Financial Institution \_\_\_\_\_  
Account Number Linkage to Provider Identifier (select one)  
 Provider Tax Identification Number (TIN)  
 National Provider Identifier (NPI)

**REASON FOR SUBMISSION:**  New Enrollment  Change Enrollment  Cancel Enrollment

By signing this form, I authorize the Department of Health and Human Services to initiate credit entries and to initiate, if necessary, debit entries for any credit entries in error to the checking or savings account indicated above at the financial institution identified above. Credit entries will pertain only to the Department of Health and Human Services payment obligations resulting from Medicaid services rendered by the provider. In the event of excess payment to this bank account, I authorize the Department of Health and Human Services to make an adjusting debit entry to the account up to the amount of the excess payment. Credit entries to the above account are done with the understanding that payment will be from federal and/or state funds and that any false claims, statements or documents or concealments of a material fact, may be prosecuted under applicable federal or state laws. I certify that the information shown is correct and agree to provide thirty (30) days written notice to the address shown below prior to revoking or revising this authorization.

**All EFT requests are subject to a 15-day pre-certification period in which all accounts are verified by the qualifying financial institution before any Medicaid direct deposits are made.**

Written Signature of Person Submitting Enrollment \_\_\_\_\_  
Printed Name of Person Submitting Enrollment \_\_\_\_\_  
Submission Date \_\_\_\_\_

**TO PROCESS YOUR EFT ENROLLMENT OR CHANGE EXISTING INFORMATION, PLEASE RETURN THIS COMPLETED FORM ALONG WITH VERIFICATION OF YOUR ELECTRONIC DEPOSIT INFORMATION ON YOUR FINANCIAL INSTITUTION'S LETTERHEAD TO:**

Department of Health and Human Services  
Medicaid Provider Enrollment  
P.O. BOX 8809, COLUMBIA, S.C. 29202-8809  
FAX (803) 870-9022

**SPECIAL INSTRUCTIONS:** For questions regarding the status of your EFT enrollment, please contact the Provider Service Center at 1-888-289-0709. Please refer to the Electronic Funds Transfer (EFT) section of the Provider Enrollment manual found on the SCDHHS Provider web page for instructions on how to complete updates to your EFT information.

Effective January 01, 2014, providers have the capability to link their EFT payment transaction with their electronic remittance advice (ERA) via a matching EFT Reassociation Trace Number. This trace number will automatically be included in your SCDHHS electronic remittance advice. In order for this matching reassociation trace number to appear in your EFT notification, you must contact your financial institution and request the addition of this information. Any questions regarding this matching trace number and your ERA can be directed to the Provider Service Center at 1-888-289-0709.

**South Carolina Department of Health and Human Services  
Duplicate Remittance Advice Request Form**

**Purpose:** This form is to be used for all requests for duplicate remittance advices from South Carolina Medicaid. The form must be completed in its entirety in order to honor the request. If the form is incomplete, the form will be returned requesting the additional information.

Please contact the SCDHHS Medicaid Provider Service Center (PSC) at 1-888-289-0709 or submit an online inquiry at <http://www.scdhhs.gov/contact-us> for instructions on submission of your request.

1. Provider Name: \_\_\_\_\_

2. Medicaid Legacy Provider # \_\_\_\_\_ (Six Characters)  
NPI# \_\_\_\_\_ Taxonomy \_\_\_\_\_

3. Person to Contact: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

4. Please list the date(s) of the remittance advice for which you are requesting a duplicate copy:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Note:** Remittance advices are available electronically through the Web Tool. Please check the Web Tool for the availability of the remittance advice date before submitting your request.

5. Street Address for delivery of request:  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_  
Zip Code: \_\_\_\_\_

6. Charges for duplicate remittance advice(s) are as follows:  
Request Processing Fee - \$20.00  
Page(s) copied - .20 per page

**I understand and acknowledge that a charge is associated with this request and will be deducted from my provider's payment by debit adjustment on a future remittance advice.**

\_\_\_\_\_  
**Authorizing Signature**

\_\_\_\_\_  
**Date**



**Submit your Claim Reconsideration request to:**

**Fax:** 1-855-563-7086

or

**Mail:** South Carolina Healthy Connections Medicaid  
 ATTN: Claim Reconsiderations  
 Post Office Box 8809  
 Columbia, SC 29202-8809

### CLAIM RECONSIDERATION FORM

**Instructions:** Complete this form within 30 days of receipt of the remittance advice reflecting the denied claim, and attach all documentation in support of your request. A separate SCDHHS CR form is required for each claim control number (CCN). Allow up to 60 days for a written response. Claim disputes must first be initiated through the Provider Service Center (PSC). Enter the PSC Communication ID in the required field below. For questions, contact the PSC at 1-888-289-0709. **Note:** Timely filing guidelines apply.

#### Section 1: Beneficiary Information

Name (Last, First, MI): \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Medicaid Beneficiary ID: \_\_\_\_\_

#### Section 2: Provider Information

Specify your affiliation:  Physician  Hospital  Other (DME, Lab, Home Health Agency, etc.): \_\_\_\_\_

NPI: \_\_\_\_\_ Medicaid Provider ID: \_\_\_\_\_ Facility/Group/Provider Name: \_\_\_\_\_

Return Mailing Address: \_\_\_\_\_  
Street or Post Office Box State ZIP

Contact: \_\_\_\_\_ Email: \_\_\_\_\_ Telephone #: \_\_\_\_\_ Fax #: \_\_\_\_\_

#### Section 3: Claim Information *(Only one CCN allowed per request.)*

Communication ID: \_\_\_\_\_ CCN: \_\_\_\_\_ Date(s) of Service: \_\_\_\_\_

#### Section 4: Claim Reconsideration Information

What area is your denial related to? (Please select below)

- |  |  |
|--|--|
| <input type="checkbox"/> Ambulance Services  | <input type="checkbox"/> Licensed Independent Practitioner's Rehabilitative Services (LIPS)  |
| <input type="checkbox"/> Autism Spectrum Disorder (ASD) Services                     | <input type="checkbox"/> Local Education Agencies (LEA)  |
| <input type="checkbox"/> Clinic Services   | <input type="checkbox"/> Medically Complex Children's (MCC) Waivers  |
| <input type="checkbox"/> Community Long Term Care (CLTC)                             | <input type="checkbox"/> Nursing Facility Services / Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) |
| <input type="checkbox"/> Community Mental Health Services                            | <input type="checkbox"/> Optional State Supplementation (OSS)  |
| <input type="checkbox"/> Department of Disabilities and Special Needs (DDSN) Waivers | <input type="checkbox"/> Pharmacy Services   |
| <input type="checkbox"/> Durable Medical Equipment (DME)                             | <input type="checkbox"/> Physicians Laboratories, and Other Medical Professionals<br>Specify: _____                                      |
| <input type="checkbox"/> Early Intervention Services                                 | <input type="checkbox"/> Private Rehabilitative Therapy and Audiological Services  |
| <input type="checkbox"/> Enhanced Services   | <input type="checkbox"/> Psychiatric Hospital Services   |
| <input type="checkbox"/> Federally Qualified Health Center (FQHC)                    | <input type="checkbox"/> Rehabilitative Behavioral Health Services (RBHS)  |
| <input type="checkbox"/> Home Health Services  | <input type="checkbox"/> Rural Health Clinic (RHC)   |
| <input type="checkbox"/> Hospice Services  | <input type="checkbox"/> Targeted Case Management (TCM)  |
| <input type="checkbox"/> Hospital Services   | <input type="checkbox"/> Other: _____  |



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**Section 5: Desired Outcome**

**Request submitted by:**

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



# HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<input type="checkbox"/> PICA										<input type="checkbox"/> PICA									
1. MEDICARE <input type="checkbox"/> (Medicare#)            MEDICAID <input type="checkbox"/> (Medicaid#)            TRICARE <input type="checkbox"/> (ID#/DoD#)            CHAMPVA <input type="checkbox"/> (Member ID#)            GROUP HEALTH PLAN <input type="checkbox"/> (ID#)            FECA BOX LUNG <input type="checkbox"/> (ID#)            OTHER <input type="checkbox"/> (ID#)										1a. INSURED'S I.D. NUMBER (For Program in Item 1)									
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)										3. PATIENT'S BIRTH DATE MM DD YY    SEX M <input type="checkbox"/> F <input type="checkbox"/>									
5. PATIENT'S ADDRESS (No., Street)										6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>									
CITY					STATE					7. INSURED'S ADDRESS (No., Street)					8. RESERVED FOR NUCC USE				
ZIP CODE					TELEPHONE (Include Area Code) ( )					CITY					STATE				
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)					10. IS PATIENT'S CONDITION RELATED TO:					11. INSURED'S POLICY GROUP OR FECA NUMBER					12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE. I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.				
a. OTHER INSURED'S POLICY OR GROUP NUMBER					a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO					a. INSURED'S DATE OF BIRTH MM DD YY    SEX M <input type="checkbox"/> F <input type="checkbox"/>					b. RESERVED FOR NUCC USE				
b. RESERVED FOR NUCC USE					b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO    PLACE (State) ( )					b. OTHER CLAIM ID (Designated by NUCC)					c. RESERVED FOR NUCC USE				
c. RESERVED FOR NUCC USE					c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO					c. INSURANCE PLAN NAME OR PROGRAM NAME					d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input type="checkbox"/> NO    # yes, complete items 9, 9a, and 9d.				
d. INSURANCE PLAN NAME OR PROGRAM NAME					10d. CLAIM CODES (Designated by NUCC)					d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input type="checkbox"/> NO    # yes, complete items 9, 9a, and 9d.					13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE. I authorize payment of medical benefits to the undersigned physician or supplier for services described below.				
SIGNED _____										SIGNED _____									
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY    QUAL. _____										15. OTHER DATE MM DD YY    QUAL. _____									
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE										18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY									
17a. _____										18. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO    \$ CHARGES _____									
17b. NPI _____										22. RESUBMISSION CODE _____ ORIGINAL REF. NO. _____									
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)										23. PRIOR AUTHORIZATION NUMBER _____									
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Incl. _____										24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY									
A. _____ B. _____ C. _____ D. _____										B. PLACE OF SERVICE EMG _____									
E. _____ F. _____ G. _____ H. _____										D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS _____ MODIFIER _____									
I. _____ J. _____ K. _____ L. _____										E. DIAGNOSIS POINTER _____									
F. \$ CHARGES _____										G. DAYS ON UNITS _____									
H. EPICOT Family Plan _____										I. ID. QUAL. _____									
J. RENDERING PROVIDER ID. # _____										1. _____									
2. _____										2. _____									
3. _____										3. _____									
4. _____										4. _____									
5. _____										5. _____									
6. _____										6. _____									
25. FEDERAL TAX I.D. NUMBER _____ SSN EIN <input type="checkbox"/> <input type="checkbox"/>										28. PATIENT'S ACCOUNT NO. _____									
26. PATIENT'S ACCOUNT NO. _____										27. ACCEPT ASSIGNMENT? (For gov. claims, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO									
28. TOTAL CHARGE \$ _____										29. AMOUNT PAID \$ _____									
30. Reserved for NUCC Use										31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)									
SIGNED _____										DATE _____									
32. SERVICE FACILITY LOCATION INFORMATION										33. BILLING PROVIDER INFO & PH # ( )									
a. NPI _____										b. NPI _____									

CARRIER

PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION

# Sample Remittance Advice (page 1)

This page of the sample Remittance Advice shows a paid claim, suspended claim and rejected claim.

PROVIDER ID.	PROFESSIONAL SERVICES						PAYMENT DATE	PAGE				
AB00080000	DEPT OF HEALTH AND HUMAN SERVICES SOUTH CAROLINA MEDICAID PROGRAM						02/14/2014	1				
PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDDYY	PROC.	AMOUNT BILLED	TITLE 19 PAYMENT T MEDICAID S	RECIPIENT ID. NUMBER	RECIPIENT NAME F M I I LAST NAME	M O D	TLE. 18 ALLOWED CHARGES	COPAY AMT	TITLE 18 PAYMENT
ABB1AA	1403004803012700A 01		101713	71010	27.00 27.00	6.72 P 6.72 P	1112233333	M CLARK		026	0.00	0.00
ABB2AA	1403004804012700A 01		101713	74176	259.00 259.00	0.00 S 0.00 S	1112233333	M CLARK		026	0.00	0.00
ABB3AA	1403004805012700A 01 02		071913 071913	A5120 A4927	24.00 12.00 12.00	0.00 R 0.00 R 0.00 R	1112233333	M CLARK		000 000	0.00	0.00 0.00
TOTALS				3	310.00			Edits: L00 946 L02		852 08/30/13	0.00	0.00
						\$6.72						

FOR AN EXPLANATION OF THE ERROR CODES LISTED ON THIS FORM REFER TO: "MEDICAID PROVIDER MANUAL".  IF YOU STILL HAVE QUESTIONS PHONE THE D.H.H.S. NUMBER SPECIFIED FOR INQUIRY OF CLAIMS IN THAT MANUAL.	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="border: none;">CERT. PG TOT</td> <td style="border: none;">MEDICAID PG TOT</td> </tr> <tr> <td style="border: none;">\$0.00</td> <td style="border: none;">\$286.46</td> </tr> <tr> <td style="border: none;">CERTIFIED AMT</td> <td style="border: none;">MEDICAID TOTAL</td> </tr> <tr> <td style="border: none;"></td> <td style="border: none;">0.00</td> </tr> <tr> <td style="border: none;">CHECK TOTAL</td> <td style="border: none;">CHECK NUMBER</td> </tr> </table>	CERT. PG TOT	MEDICAID PG TOT	\$0.00	\$286.46	CERTIFIED AMT	MEDICAID TOTAL		0.00	CHECK TOTAL	CHECK NUMBER	<table style="width: 100%;"> <tr> <td style="width: 30%;">STATUS CODES:</td> <td style="width: 70%;">PROVIDER NAME AND ADDRESS</td> </tr> <tr> <td>P = PAYMENT MADE</td> <td>ABC HEALTH PROVIDER</td> </tr> <tr> <td>R = REJECTED</td> <td>PO BOX 000000</td> </tr> <tr> <td>S = IN PROCESS</td> <td>FLORENCE SC 00000</td> </tr> <tr> <td>E = ENCOUNTER</td> <td></td> </tr> </table>	STATUS CODES:	PROVIDER NAME AND ADDRESS	P = PAYMENT MADE	ABC HEALTH PROVIDER	R = REJECTED	PO BOX 000000	S = IN PROCESS	FLORENCE SC 00000	E = ENCOUNTER	
CERT. PG TOT	MEDICAID PG TOT																					
\$0.00	\$286.46																					
CERTIFIED AMT	MEDICAID TOTAL																					
	0.00																					
CHECK TOTAL	CHECK NUMBER																					
STATUS CODES:	PROVIDER NAME AND ADDRESS																					
P = PAYMENT MADE	ABC HEALTH PROVIDER																					
R = REJECTED	PO BOX 000000																					
S = IN PROCESS	FLORENCE SC 00000																					
E = ENCOUNTER																						

# Sample Remittance Advice (page 2)

This page of the sample Remittance Advice shows a paid claim, as well as a Void/Replacement claim for which both the Void and the Replacement processed during the same payment cycle.

PROVIDER ID.	DEPT OF HEALTH AND HUMAN SERVICES	PROFESSIONAL SERVICES	PAYMENT DATE	PAGE
AB00080000	SOUTH CAROLINA MEDICAID PROGRAM	REMITTANCE ADVICE	02/28/2014	1

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDDYY	PROC.	AMOUNT BILLED	TITLE 19 PAYMENT MEDICAID	S	RECIPIENT ID. NUMBER	RECIPIENT NAME F M I I LAST NAME	M	TLE. 18 O D	ALLOWED CHARGES	COPAY AMT	TITLE 18 PAYMENT
ABB222222	1405200415812200A				1192.00	243.71	P	1112233333	M CLARK				0.00	
		01	021814	S0315	800.00	117.71	P			000		0.00		
		02	021814	S9445	392.00	126.00	P			000		0.00		
VOID OF ORIGINAL CCN 13283002244813300A PAID 20131018														
ABB222222	1405200077700000U				1412.00	273.71	P	1112233333	M CLARK					
		01	100213	S0315	1112.00	143.71	P			000				
		02	100213	S9445	300.00	130.00	P			000				
REPLACEMENT OF ORIGINAL CCN 1304711253670430A PAID 20131018														
ABB222222	1405200414812200A				1001.50	42.75	P	1112233333	M CLARK				0.00	
		01	100213	S0315	142.50	42.75	P			000		0.00		
		02	100313	S9445	859.00	0.00	R			000		0.00		
												0.00	0.00	

FOR AN EXPLANATION OF THE ERROR CODES LISTED ON THIS FORM REFER TO: "MEDICAID PROVIDER MANUAL".  IF YOU STILL HAVE QUESTIONS PHONE THE D.H.H.S. NUMBER SPECIFIED FOR INQUIRY OF CLAIMS IN THAT MANUAL.	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="border-top: 1px dashed black;">CERT. PG TOT</td> <td style="border-top: 1px dashed black;">\$0.00</td> </tr> <tr> <td style="border-bottom: 1px dashed black;">CERTIFIED AMT</td> <td style="border-bottom: 1px dashed black;">0.00</td> </tr> </table>	CERT. PG TOT	\$0.00	CERTIFIED AMT	0.00	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="border-top: 1px dashed black;">MEDICAID PG TOT</td> <td style="border-top: 1px dashed black;">\$286.46</td> </tr> <tr> <td style="border-bottom: 1px dashed black;">MEDICAID TOTAL</td> <td style="border-bottom: 1px dashed black;">0.00</td> </tr> <tr> <td style="border-bottom: 1px dashed black;">CHECK TOTAL</td> <td style="border-bottom: 1px dashed black;">\$286.46</td> </tr> </table>	MEDICAID PG TOT	\$286.46	MEDICAID TOTAL	0.00	CHECK TOTAL	\$286.46	STATUS CODES: P = PAYMENT MADE R = REJECTED S = IN PROCESS E = ENCOUNTER	PROVIDER NAME AND ADDRESS ABC HEALTH PROVIDER  PO BOX 000000 FLORENCE SC 00000
CERT. PG TOT	\$0.00													
CERTIFIED AMT	0.00													
MEDICAID PG TOT	\$286.46													
MEDICAID TOTAL	0.00													
CHECK TOTAL	\$286.46													

# Sample Remittance Advice (page 3)

This page of the sample Remittance Advice shows a claim-level Void without a corresponding Replacement claim.

PROVIDER ID.	DEPT OF HEALTH AND HUMAN SERVICES	CLAIM ADJUSTMENTS	PAYMENT DATE	PAGE
AB11110000	SOUTH CAROLINA MEDICAID PROGRAM		02/28/2014	2

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDDYY	PROC.	AMOUNT BILLED	TITLE 19 PAYMENT MEDICAID	RECIPIENT ID. NUMBER	RECIPIENT NAME LAST NAME	F I	M I	O D	ORG CHECK DATE	ORIGINAL CCN
ABB222222	1405200077700000U				513.00-	197.71-	P	1112233333	CLARK		M	131018	1328300224813300A
	01		100213	S0315	453.00	160.71-	P					000	
	02		100213	S9445	60.00	33.00-	P					000	
	TOTALS		1		513.00-	193.71-							

PROVIDER INCENTIVE CREDIT AMOUNT	DEBIT BALANCE PRIOR TO THIS REMITTANCE	MEDICAID TOTAL	CERTIFIED AMT	TO BE REFUNDED IN THE FUTURE
0.00	0.00	\$243.71	0.00	0.00
		ADJUSTMENTS		
		\$193.71-		
	YOUR CURRENT DEBIT BALANCE	CHECK TOTAL	CHECK NUMBER	PROVIDER NAME AND ADDRESS
	0.00	\$50.00	4197304	ABC HEALTH PROVIDER PO BOX 000000 FLORENCE SC 00000

# Sample Remittance Advice (page 4)

This page of the sample Remittance Advice shows four gross-level adjustments.  
Gross-level adjustments always appear on the final page of the Remittance Advice.

PROVIDER ID.	DEPT OF HEALTH AND HUMAN SERVICES	ADJUSTMENTS	PAYMENT DATE	PAGE
AB11110000	SOUTH CAROLINA MEDICAID PROGRAM		02/28/2014	3

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	SERVICE DATE(S) MMDDYY	PROC / DRUG CODE	RECIPIENT ID. NUMBER	RECIPIENT NAME F M LAST NAME I I	ORIG. CHECK DATE	ORIGINAL PAYMENT	ACTION	DEBIT / CREDIT AMOUNT	EXCESS REFUND
TPL 2	1404900004000100U	-						DEBIT	-2389.05	
TPL 4	1405500076000400U	-						DEBIT	-1949.90	
TPL 5	1404900004000100U	-						DEBIT	-477.25	
TPL 6	1405500076000400U	-						CREDIT	477.25	
PAGE TOTAL:									4338.95	0.00

PROVDER INCENTIVE CREDIT AMOUNT	DEBIT BALANCE PRIOR TO THIS REMITTANCE	MEDICAID TOTAL	CERTIFIED AMT	TO BE REFUNDED IN THE FUTURE
0.00	0.00	0.00	0.00	0.00
		ADJUSTMENTS		
		-4338.95	0.00	
	YOUR CURRENT DEBIT BALANCE	CHECK TOTAL	CHECK NUMBER	PROVIDER NAME AND ADDRESS
	0.00	0.00		ABC HEALTH PROVIDER PO BOX 000000 FLORENCE SC 00000