



**MEDICAID PROVIDER MANUAL**  
**CHILDREN'S BEHAVIORAL HEALTH SERVICES**

**July 1, 2006**  
**Updated May 1, 2010**

April 25, 2006

**MHRC-COC** 06-02  
**MHRC-PMHC** 06-03

# **MEDICAID BULLETIN**

**TO: Children's Behavioral Health Services Providers**

**SUBJECT: Medicaid Manual for Children's Behavioral Health Services**

This bulletin transmits a change in the effective date for the Medicaid Policy Manual for Children's Behavioral Health Services and revises the policy regarding Emergency Safety Interventions and High Management Rehabilitative Services. The Children's Behavioral Health Services Medicaid Provider Manual is effective July 1, 2006.

The policy for Emergency Safety Interventions (ESI) has been revised to clarify the requirements related to the ordering and initiation and monitoring and termination of seclusion and restraint.

1. On page 2-21, under Ordering and Initiation, the policy is revised to indicate that the provider's written policy shall identify staff members authorized to approve the use of restraint and seclusion.
2. On page 2-24, under Monitoring/Termination, the policy is revised to indicate that when available, a staff member should provide visual monitoring of the individual in seclusion or restraint and make a written annotation in the log at least once every fifteen minutes. The entry should describe the individual's behavior at that time and whether he or she needs continued seclusion or restraint. The program will have written procedures that outline the criteria for terminating a seclusion or restraint.

Please replace the ESI section of the CBHS Manual, pages 2-20 through 2-25, with the attached pages.

3. On page 2-112, the policy for Residential Services, Therapeutic Behavioral Services (formerly High Management Rehabilitative Services) related to the Medical Necessity has been revised to clarify that a client with a V-code as the primary diagnosis may be appropriate for High Management when the client is not manageable in a less restrictive environment.

Please replace page 2-112 of the CBHS Manual with the attached replacement page.

Should you wish to order a printed copy of your provider manual, or a replacement compact disk, please call South Carolina Medicaid Provider Outreach at (803) 264-9609. Charges for printed manuals are based on actual costs of printing and mailing. The manual is also available on the SCDHHS Web site, [www.scdhhs.gov](http://www.scdhhs.gov); click on "Provider Manuals" under the heading "Providers."

Questions regarding this bulletin should be directed to your program representative at (803) 898-2565.

/s/

Robert M. Kerr  
Director

RMK/smm

Attachments

**Note: To receive Medicaid bulletins by email or to sign up for Electronic Funds Transfer of your Medicaid payment, please go to the following link for instructions:  
<http://www.dhhs.state.sc.us/dhhsnew/QLBulletins.asp>**

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April 11, 2006

# MEDICAID BULLETIN

*MHRC-COC*      06-01  
*MHRC-PMHC*    06-01

**TO: Children's Behavioral Health Services Providers**

**SUBJECT: Medicaid Policy Manual for Children's Behavioral Health Services**

The enclosed revised Children's Behavioral Health Services Medicaid Provider Manual is effective May 1, 2006, and includes all previous HIPAA changes and Medicaid policy bulletins.

This manual is to be used for program information and requirements, billing procedures, and provider services guidelines. **Due to several substantial changes in policy, providers are urged to carefully review this revision.**

In addition to inclusion of policy changes specific to the Children's Behavioral Health Services program area, the new provider manuals for all Medicaid programs have been reformatted to give them a more consistent, standardized layout and to improve navigation and readability. Headings for each subsection appear on the left side of the page, with the corresponding information on the right. "Chapters" are now called "sections," and the numbering system has been simplified.

The revised manual is organized generally as follows, with each section having its own table of contents:

Section 1, **General Information and Administration**, contains an overview of the South Carolina Medicaid program, as well as information about record retention, documentation requirements, utilization review, program integrity, and other general Medicaid policies.

Section 2, **Policies and Procedures**, describes policies and procedures specific to the Children's Behavioral Health Services program.

Section 3, **Billing Procedures**, contains billing information that is common to all South Carolina Medicaid programs, as well as program-specific guidelines for claim filing and processing.

Section 4 contains **procedure codes** and other approval codes and modifiers.

Section 5, **Administrative Services**, contains contact information for DHHS state and county offices, examples of all forms referenced throughout the manual (as well as some generic forms), and contacts for claim form suppliers/vendors.

The **appendices** include the following:

- Appendix 1: Edit Codes, CARCs & RARCs, and Resolutions
- Appendix 2: Carrier Codes

The enclosed compact disk contains a copy of the manual in Portable Document Format (PDF). To access the file, you will need Adobe Acrobat Reader software, which is pre-installed on most computers and also available for free download at [www.adobe.com/support](http://www.adobe.com/support).

The most current version of the provider manual is maintained on the DHHS Web site at [www.scdhhs.gov](http://www.scdhhs.gov). [On the DHHS home page, click on the Provider Manuals link listed under the heading "Providers."] The Web site is updated on the first of every month to reflect any minor non-policy changes to provider manuals (for example, corrections to addresses, etc.) Note: DHHS policy changes continue to be conveyed to providers as they occur via Medicaid bulletin; manuals are revised to reflect those changes as they occur. Providers with access to the Internet should check the DHHS Web site monthly to access information about any updates made to the provider manuals.

Should you wish to order a printed copy of your provider manual, or an additional compact disk, please call South Carolina Medicaid Provider Outreach at (803) 264-9609. Charges for printed manuals are based on actual costs of printing and mailing.

The policy manual and fee schedule are not subject to copyright regulations and may be reproduced in their entirety.

If you have any questions regarding this provider manual and fee schedule, please contact your program coordinator in Children's Behavioral Health Services at (803) 898-2565. Thank you for your continued support of the South Carolina Medicaid program.

/s/

Robert M. Kerr  
Director

RMK/bgav

Enclosure

**NOTE: To receive Medicaid bulletins by email or to sign up for Electronic Funds Transfer of your Medicaid payment, please go to the following link for instructions:**  
<http://www.dhhs.state.sc.us/dhhsnew/QLbulletins.asp>

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