

# 2023 South Carolina Birth Outcome Initiative Relaunch: Postpartum Policy Updates

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# Medicaid Annual Reviews

Don't risk losing your family's  
**Healthy Connections Medicaid!**



If you're a Healthy Connections  
Medicaid member, go **online** to:

- Update your **contact info**
- Check your annual eligibility  
**review status**
- **Submit your review** when it's time  
to renew



**apply.scdhhs.gov**



Revised June 2023

For more information:

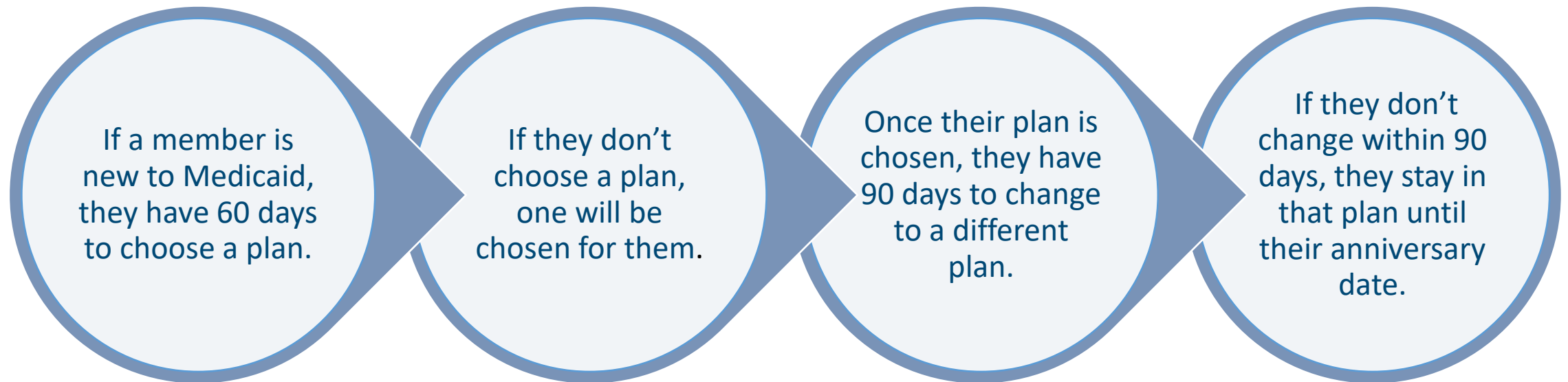
[www.scdhhs.gov/annualreviews](http://www.scdhhs.gov/annualreviews)



# Eligibility When Pregnant

- If someone **has Medicaid and becomes pregnant:**
  - No application is needed to transfer to the pregnancy benefit; however, it is good to affirm that your plan knows you are pregnant
- If someone **qualifies for Medicaid because they are pregnant:**
  - Letter will be sent stating they have Medicaid and need to choose a managed care plan
  - The sooner they choose a plan, the easier it is to coordinate care
  - Information on how to choose a managed care plan is in the entry packet and available online <https://www.scchoices.com/Member/MemberHome.aspx>

# How To Choose Your Managed Care Plan



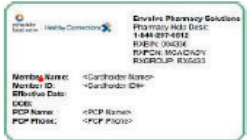
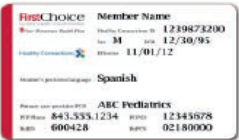


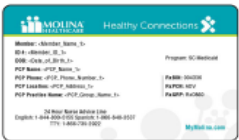
**All managed care plans provide the same core Medicaid benefits.**

**However, each plan has specific enrolled providers and specific enhanced benefits.**

- Members should check with their doctor to find out which health plans his/her practice accepts.
- Members should choose the health plan that best meets their family's needs.

# Now it is Time to Choose

- Once a member has Medicaid eligibility –
  - They will need to **choose a managed care plan.**
  - They will have five managed care plans available to them.
  - They should choose the one that is right for them.

Plan Name	Absolute Total Care	First Choice by Select Health of SC	Healthy Blue by BlueChoice of SC	Humana Healthy Horizons™ in South Carolina	Molina Healthcare of SC
					
Counties Served	All counties in South Carolina served	All counties in South Carolina served	All counties in South Carolina served	All Counties in South Carolina served	All counties in South Carolina served
Member Number	1-866-433-6041	1-888-276-2020	1-800-574-8864	1-866-432-0001	1-855-882-3901
Website	<a href="http://www.absolutetotalcare.com">www.absolutetotalcare.com</a>	<a href="http://www.selecthealthofsc.com">www.selecthealthofsc.com</a>	<a href="http://www.HealthyBlueSC.com">www.HealthyBlueSC.com</a>	<a href="http://www.Humana.com/HealthySouthCarolina">www.Humana.com/HealthySouthCarolina</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>

# Medicaid Cards

- Members will receive, and need, two Medicaid cards.
  - Members are mailed a Healthy Connections Medicaid card once eligibility is confirmed.
  - Members receive a card from their managed care plan once they have enrolled in a managed care organization (MCO).
- Members should have both cards at all medical appointments, the pharmacy and when scheduling transportation.



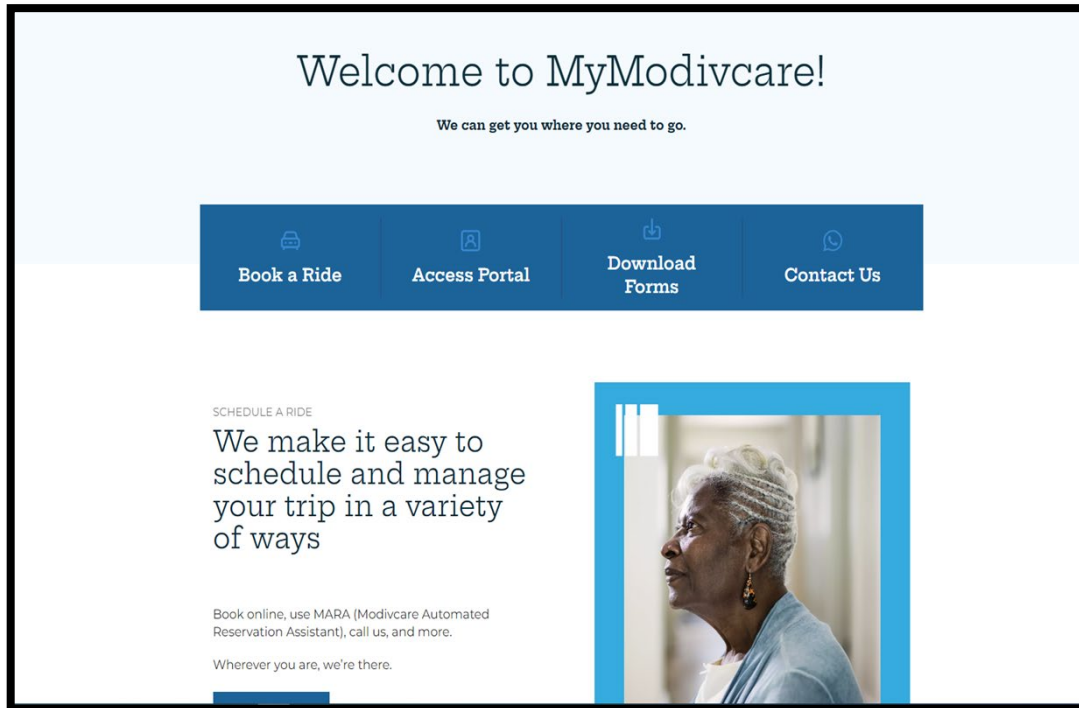
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# Some Additional Benefits Provided by MCOs

	First Choice by Select Health of Healthy Blue by BlueChoice Humana Healthy Horizons™ in				
	Absolute Total Care	South Carolina	of SC	South Carolina	Molina Healthcare of SC
Plan Type	MCO	MCO	MCO	MCO	MCO
Phone Number	1-866-433-6041	1-888-276-2020	1-800-574-8864	1-866-432-0001	1-855-882-3901
Website	<a href="http://www.AbsoluteTotalCare.com">www.AbsoluteTotalCare.com</a>	<a href="http://www.selecthealthofsc.com">www.selecthealthofsc.com</a>	<a href="http://www.HealthyBlueSC.com">www.HealthyBlueSC.com</a>	<a href="http://Humana.com/HealthySouthCarolina">Humana.com/HealthySouthCarolina</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>
Additional Services					
Behavioral Health Services			• Learn to Live app for on-line therapy & support		
Cellular Services	• Free cell phone with monthly minutes, unlimited texts	• Free cell phone with monthly data and unlimited texts	• Free cell phone with monthly minutes, data, and texts	• Free cell phone with monthly minutes, data, and texts	• Free cell phone with monthly minutes, data, and texts
Food Assistance		• Free home-delivered fresh produce boxes or meal kits for qualifying members	• Free home-delivered meals for qualifying members • Free Fresh Fruits and vegetables to qualifying members	• Free home-delivered meals for qualifying members • Free Baby and Me Meals for qualifying members • Free Fresh Fruits and vegetables to qualifying members	• Mom's Meals for qualifying moms • Thanksgiving events with food distribution
Housing Assistance	• Housing Assistance Coordinator	• FindHelp.org Resource	• Community Resource Link	• Assistance with services such as rent, mortgage utilities, and moving expenses for qualifying members	• Community Connectors to assist with housing needs/ resources
Over-the-Counter (OTC) Benefit	• Free OTC benefit for eligible items	• Free OTC benefit for eligible items • Free weather emergency kits/first aid supplies	• Free qualifying OTC drugs with prescription	• Free OTC benefit for eligible items	
Prenatal/ Postpartum Services	• Free electric breast pump	• Free electric breast pump	• Free electric breast pump	• Free electric breast pump	• Free electric breast pump
Smoking Cessation	• Free smoking cessation counseling and medications	• Free smoking counseling and medications	• Free smoking counseling and medications	• Free smoking counseling and medications	• Free smoking cessation counseling and medications
Vision Services		• Free adult vision, eye exams & glasses every 2 years	• Free adult vision, eye exams & glasses every 2 years	• Free adult vision, eye exams & glasses or contacts every 2 years	• Free adult vision, eye exams & glasses every 2 years
Waived Copayments	• No copays for adults age 21 and older for physician office visits	• No copays for flu shots		• No copays for medical and behavioral health visits for adults aged 19 and older	• No copays for adults aged 21 and older for physician office visits
Weight Management	• Free weight management program		• Jenny Craig	• Free weight management program	• Free weight management program



# Transportation for Medicaid Beneficiaries



Welcome to MyModivcare!

We can get you where you need to go.

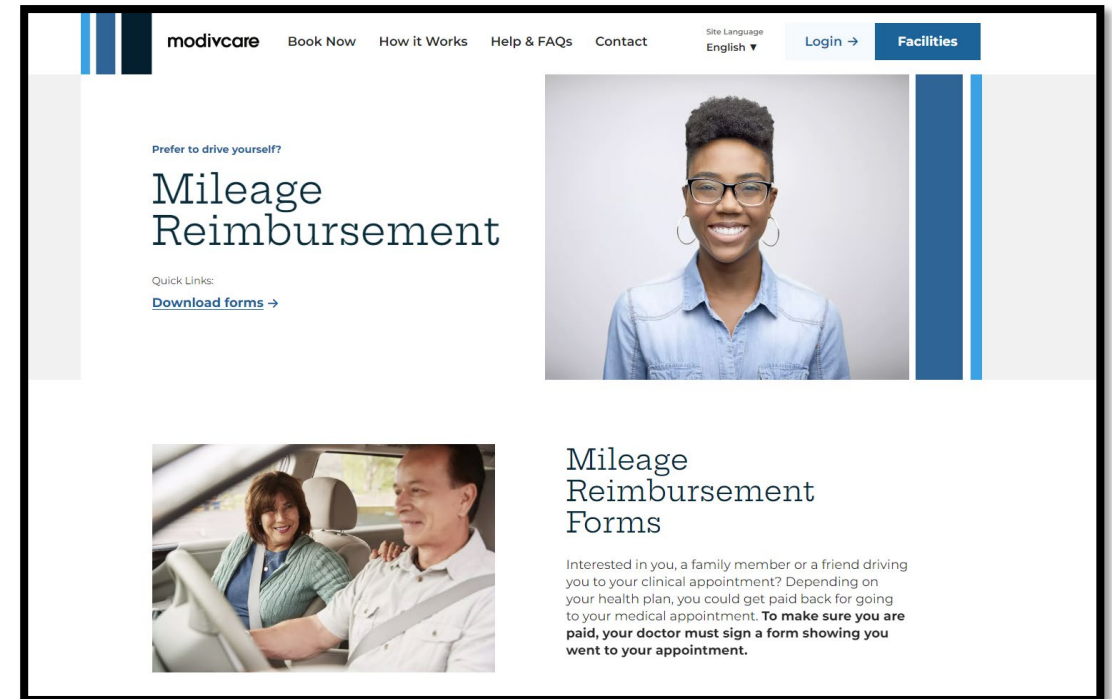
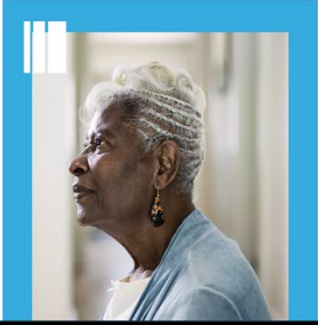
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SCHEDULE A RIDE

We make it easy to schedule and manage your trip in a variety of ways

Book online, use MARA (Modivcare Automated Reservation Assistant), call us, and more.

Wherever you are, we're there.





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Prefer to drive yourself?

## Mileage Reimbursement

Quick Links:  
[Download forms](#) →



### Mileage Reimbursement Forms

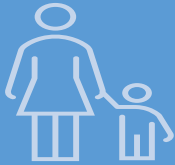
Interested in you, a family member or a friend driving you to your clinical appointment? Depending on your health plan, you could get paid back for going to your medical appointment. **To make sure you are paid, your doctor must sign a form showing you went to your appointment.**

Modivcare: <https://www.mymodivcare.com/>

# 12-Month Postpartum Coverage



Medical coverage for pregnancy now includes the 12-month postpartum period; which begins either on the date of delivery OR the date the pregnancy ends.



Extends through the end of the month in which the 12-month period ends.



If a new pregnancy happens during this 12-month window, the time starts over with the end of the new pregnancy.



Retroactive Coverage: If a pregnant woman was eligible in one or more months of the retroactive period, her eligibility can be established through the end of the postpartum period with no regard to income changes.



# Bulletin: Physician Services Policy Updates for Oct. 1, 2023

- Bulletin sent out Sept. 8, 2023, and posted on [SCDHHS website](#).
- SCDHHS is clarifying its current policy related to pregnancy visits by outlining two options providers can choose from to bill for an initial pregnancy visit.
  - Providers may bill an initial visit for each pregnancy using the Current Procedural Terminology (CPT) evaluation and management (E/M) code.
    - Under this option, a provider would bill for a new patient E/M code even if the Medicaid member is a patient of record at that practice.
    - The claim must contain a pregnancy diagnosis code.
  - Providers may bill the appropriate E/M code that meets the CPT description for level of complexity when billing for initial or antepartum visits.
    - The level of complexity must be documented in the patient's medical record.
    - The claim must contain a pregnancy diagnosis code.

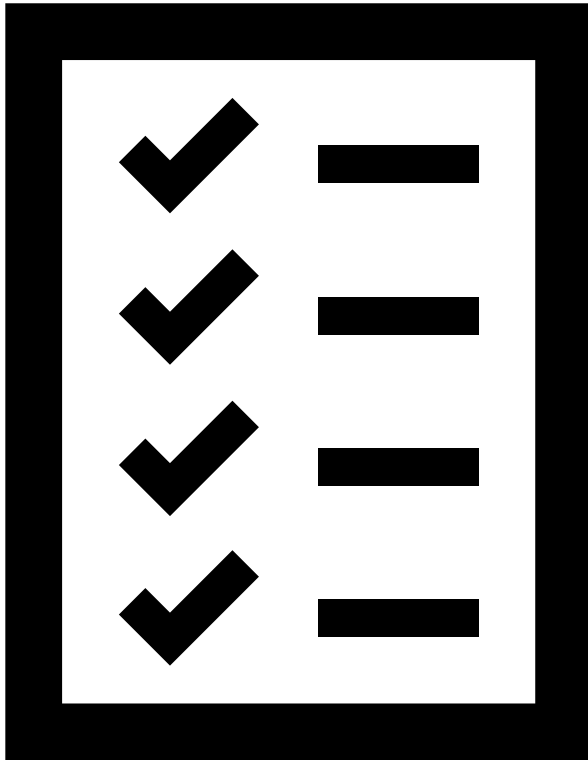
# Bulletin: Physician Services Policy Updates for Oct. 1, 2023

- SCDHHS is clarifying there is no visit limit in place for pregnancy or postpartum care for full-benefit Healthy Connections Medicaid members. Additionally, copays are currently suspended for all E/M codes until May 2024 as announced in [Medicaid bulletin MB# 23-003](#).
- MCOs are responsible for the coverage and reimbursement of services described in this bulletin for members enrolled in an MCO.
- Updated policy language is available in the [Physicians Services provider manual](#).
- Provider questions about the bulletin?
  - Call the Provider Service Center at (888) 289-0709 from 7:30 a.m.-5 p.m. Monday-Thursday and 8:30 a.m.-5 p.m. Friday.
  - Submit an online inquiry at <https://www.scdhhs.gov/providers/contact-provider-representative>.

# Access and Care Coordination

- Completed the Postpartum Learning Collaborative (PPLC) Affinity Group in April 2023.
- South Carolina was awarded funding for two of the four postpartum care projects.
- These projects build on the work of the PPLC using Plan-Do-Study-Act (PDSA) cycles and data support to examine the needs of women.
  - *Improving Postpartum Care for Black Pregnant and Postpartum People, Constance Guille, MD, Medical University of South Carolina*
  - *Implementing Doula Care in Medicaid to Advance Racial Equity in Severe Maternal Morbidity, Susan Kennedy, Academy Health*

# Measures SCDHHS Tracks:



- Timeliness of initial visit for pregnancy
- Postpartum visits
- Contraceptive care
- Live births weighing less than 2,500 grams
- Well-child visit in the first 30 months of life
- Low-risk cesarean delivery
- Screening, Brief Intervention, Referral to Treatment (SBIRT)
- Emergency department visits

# Contact Information

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