

#### Your patients outside your clinical walls:

What Community Health Workers want clinicians to know about their patients' lives

Latasha King, Family Solutions
Shambria Reavey, Midlands Healthy Start
Brittany Hernandez Guerrero, PASOs, First Steps Horry County
Sarah Covington-Kolb, Center for Community Health Alignment

# Who are Community Health Workers (CHWs)?

- Frontline public health worker
- Trusted member of and/or has an unusually close understanding of the community served.
- Serves as an intermediary between health and social services and the community
- Facilitates access to services and improves the quality / cultural competence of services
- Builds individual and community capacity by increasing health knowledge and self-sufficiency
- Outreach, community education, informal counseling, social support and advocacy.







"Studying this dynamic labor force is challenging, in part because its members have more than 100 different job titles."

Sabo S et al. Am J Pub H. 2017; 107(12): 1964-69.

**Promotores** 

**Outreach Workers** 

**Community Health Coordinators** 

Patient Navigators

Family Service Coordinators

**Peer Counselors** 

**Patient Advocates** 

**Community-based doulas** 

**Home Visitors** 

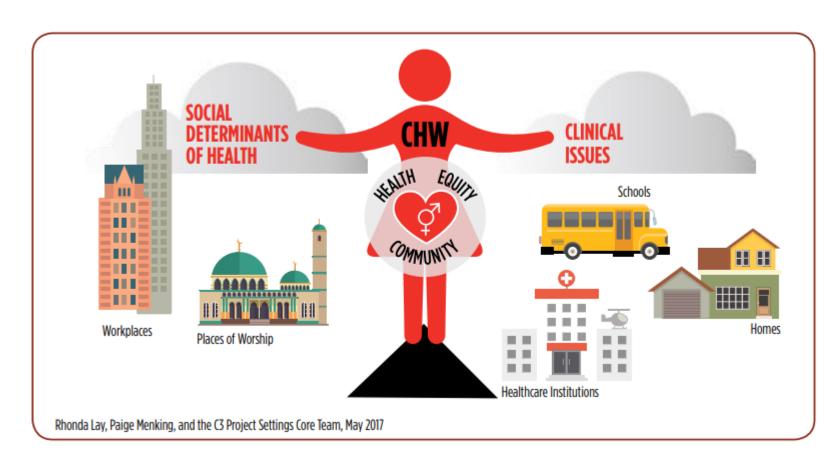
**Community Health Representatives** 

### **Defining CHWs**





## Most important quality: Trusted member of the community



E.L. Rosenthal; P. Menking; and J. St. John. The Community Health Worker Core Consensus (C3) Project: A Report of the C3 Project Phase 1 and 2, Together Leaning Toward the Sky A National Project to Inform CHW Policy and Practice. Texas Tech University Health Sciences Center El Paso, 2018



Brooks, B.A., Davis, S., Frank-Lightfoot, L., Kulbok, P.A., Poree, S., & Sgarlata, L. (2014, 2018). Building a Community Health Worker Program: The Key to Better Care, Better Outcomes, & Lower Costs. Published by CommunityHealth Works. Chicago: Authors.











Investment, Opportunity, Health.



## Latasha King Family Solutions



## **Shambria Reavley**Midlands Healthy Start



## Brittany Hernandez Guerrero PASOs, Horry County First Steps

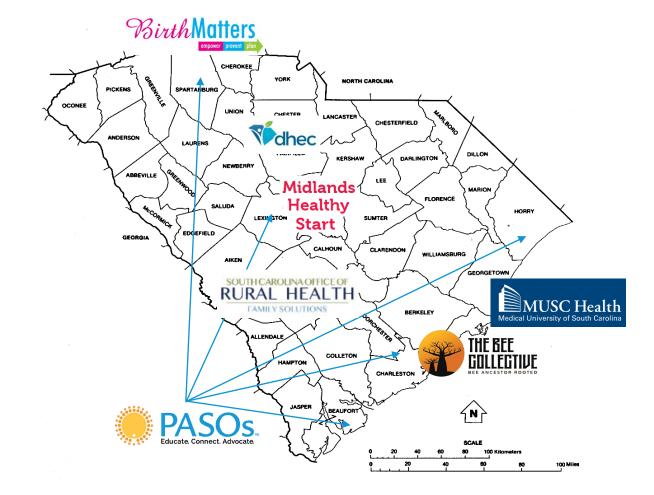


South Carolina EACH Mom & Baby Collaborative

> Expanding Access to Community Health workers (EACH) in the Perinatal Period

> A guide for replicating successful models of perinatal community health workers







#### For more information

Brittany Hernandez-Guerrero
PASOs, Horry County First Steps
BHernandez.Guerrero@hcfirststeps.org

Latasha King
Family Solutions
LKing.familysolutions@scorh.net

Shambria Reavley
Midlands Healthy Start
Shambria.Reavley@prismahealth.org

Sarah Covington-Kolb
Center for Community Health Alignment sc77@mailbox.sc.edu