

March 30, 2020

Chris Echols
Executive Vice President
LogistiCare Solutions, LLC
1275 Peachtree Street NE, 6th Floor
Atlanta, GA 30309

Mr. Echols,

The South Carolina Department of Health and Human Services (SCDHHS) appreciates your partnership in ensuring that Medicaid beneficiaries continue to receive non-emergency medical transportation (NEMT) services during the ongoing COVID-19 crisis. During this unprecedented time, beneficiaries covered by South Carolina's Medicaid program must have confidence in their ability to access the healthcare critical to their health and safety.

LogistiCare, as the state's NEMT broker, is responsible for ensuring that an adequate provider network is available to ensure the stability of the NEMT benefit. Accordingly, all transportation to and from Medicaid covered services including, but not limited to, dialysis, wound care, chemotherapy, radiation, and opioid treatment must continue to be provided regardless of a beneficiary's diagnosis, actual or suspected, of the COVID-19 virus. Additionally, such transportation must be provided in accordance with current CDC and SCDHEC guidance related to the COVID-19 virus.

If you have additional questions regarding this matter, please do not hesitate to contact me either by phone at 803.898.2504 or via email to joshua.baker@scdhhs.gov.

Sincerely,

Joshua D. Baker

