



Member Update - Feb. 15, 2023

Healthy Connections Medicaid Annual Eligibility Reviews Restart April 1

Annual reviews will restart for Healthy Connections Medicaid members April 1, 2023. It is very important we have updated contact info for all members.

First, we will try to renew members' eligibility with info we have. If we can renew this way, you will receive a "continuation of benefits" notice. If we cannot confirm your continued eligibility, we will mail you an annual review form. We will also text you, if we have a cell phone number on file, so you can prepare. You will need to fill it out. Then, you need to return it within about 60 days. The return date will be in the mail we send you. We will also remind you by text if we have your cell phone number.

You may get an annual review form in the mail. It does not mean you are no longer eligible for Medicaid. It does mean you need to complete the annual review form or send us more info. If you do not, you may lose your Medicaid coverage.

It is important to update your contact and household info now. You can update your address, phone number and email address online at apply.scdhhs.gov. You can also change it by phone at (888) 549-0820. You can call Monday through Friday from 8 a.m. to 6 p.m. For in-person help, please visit your local [eligibility office](#). You will need your Medicaid card or Social Security number, date of birth, phone number and new address to make changes.

Annual review forms and notices will start going in the mail April 1, 2023. This does not mean all cases are up for review on April 1. We will review groups of cases each month over the next 12 months. We will let you know when it is time for your review. This gives you time to get any needed documents.

For more info, visit www.scdhhs.gov/annualreviews. We will update this page often.

[Annual Reviews Website](#)

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