

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

State/Territory: South Carolina

ELIGIBILITY CONDITIONS AND REQUIREMENTS

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Programs to Measure and Reduce Inconsistency

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The State has in effect the following programs to measure and reduce inconsistency in the application of survey results among surveyors.

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The State Survey Agency has a six month orientation process for new surveyors. The process utilizes a preceptor to direct new staff in the survey process and insure uniformity. Each surveyor attends Basic Surveyor Training provided by HCFA. Staff is surveyed to determine what their in service needs might be and appropriate programs presented based on identified needs. All State Survey Agency Surveyors attend the annual training conference of HCFA Region IV. Surveyor findings in health facilities are reviewed by Program Managers to determine consistency, validity of scope and severity, etc. prior to provider receiving the Statement of Deficiency. Surveyors receive feedback from the Program Managers to assure that problems don't continue.

Validation surveys by HCFA Region IV Federal surveyors are utilized as training tools to teach application of the survey process, interpretation of findings and as a comparative analysis with the State Agency Survey.