

South Carolina
DEPARTMENT OF HEALTH AND HUMAN SERVICES
Post Office Box 8206
Columbia, South Carolina 29202-8206
www.scdhhs.gov

July 1, 2011

MEDICAID BULLETIN

TO: All Providers

SUBJECT: Transportation Broker Contract Awards

On May 24, 2011, the South Carolina Department of Health and Human Services (SCDHHS) received final notice from the South Carolina Materials Management Office that two brokers were awarded Non-Emergency Medical Transportation (NEMT) contracts; LogistiCare Solutions, LLC and American Medical Response, Incorporated.

A number of changes were made with the procurement of these new contracts. The most significant was the number of regions covered by the NEMT brokers which will be implemented effective August 22, 2011. Logisticare Solutions, LLC will cover region one, while AMR will cover regions two and three. The primary reason for this change was to reduce administrative costs and to provide improved opportunities for coordination of transportation through shared rides and utilization of public transportation. Attached is a map indicating the region configurations and counties.

Other changes in this procurement include but are not limited to:

- Travel occurring outside the South Carolina Medicaid Services Area (SCMSA) will now be handled by the NEMT brokers. Fee-for-service requests for out of state travel will continue to be prior authorized by the SCDHHS Division of Physician Services. For Managed Care recipients, please consult with your Managed Care Organization.
- All non-emergency ambulance transports (Formally DHHS Form 216 trips) will be handled by the brokers.

Additional information including toll-free numbers for trip reservations and informational website addresses for both brokers will be provided in a later bulletin and through communications directly from the brokers. Questions regarding this bulletin should be directed to Mr. David Giesen in the Division of Transportation at (803) 898-4614. Thank you for your continued support.

/S/
Anthony E. Keck
Director

AEK/vgc

Attachment

Note: To sign up for Electronic Funds Transfer of your Medicaid payment, go to <http://www.dhhs.state.sc.us/dhhsnew/hipaa/index.asp> and select "Electronic Funds Transfer (EFT)" for instructions.

Fraud & Abuse Hotline 1-888-364-3224

Appendix A Reconfigured SC Medicaid Transportation NET Regions



Region 1

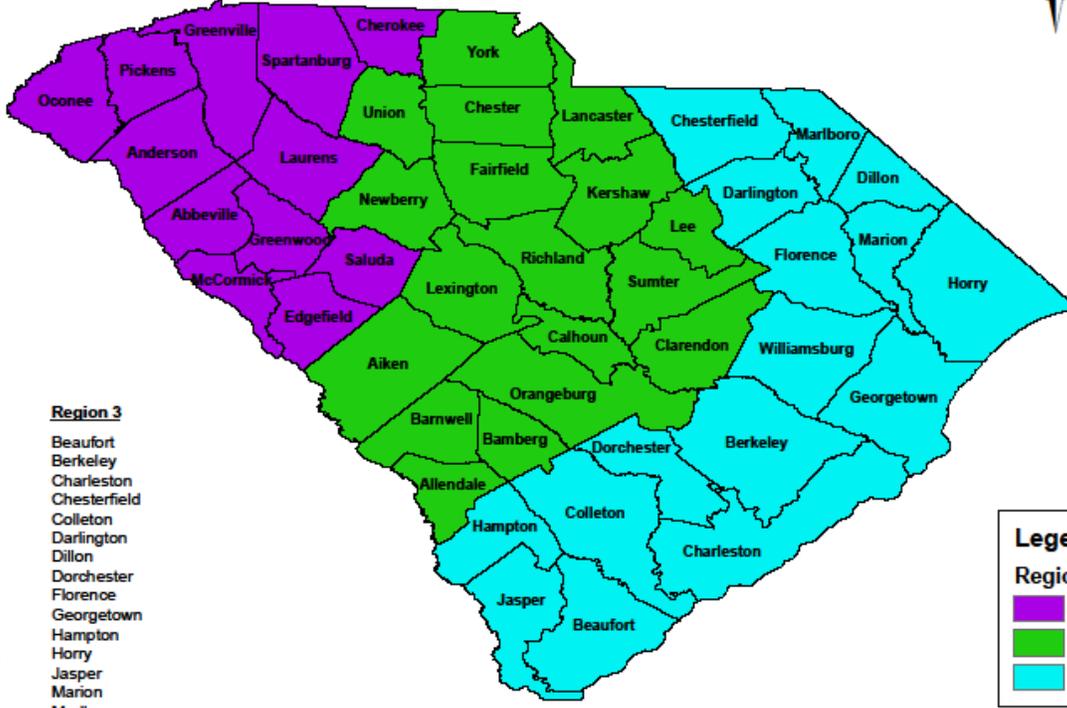
- Abbeville
- Anderson
- Cherokee
- Edgefield
- Greenville
- Greenwood
- Laurens
- McCormick
- Oconee
- Pickens
- Saluda
- Spartanburg

Region 2

- Aiken
- Allendale
- Bamberg
- Barnwell
- Calhoun
- Chester
- Clarendon
- Fairfield
- Kershaw
- Lancaster
- Lee
- Lexington
- Newberry
- Orangeburg
- Richland
- Sumter
- Union
- York

Region 3

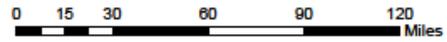
- Beaufort
- Berkeley
- Barnwell
- Charleston
- Chesterfield
- Colleton
- Darlington
- Dillon
- Dorchester
- Florence
- Georgetown
- Hampton
- Horry
- Jasper
- Marion
- Marlboro
- Williamsburg



Legend

Region

- 1
- 2
- 3



Prepared by Thomson Reuters for SCDHHS
March 11, 2010