

South Carolina  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
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[www.scdhhs.gov](http://www.scdhhs.gov)  
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ALL

## MEDICAID BULLETIN

**TO: All Medicaid Providers**

**SUBJECT: I. Managed Care Organizational Change  
II. Clarification of Changes**

### **I. Managed Care Organizational Change**

Effective on June 1, 2010, Carolina Crescent Health Plan will be purchased by Absolute Total Care.

The transition will include the transfer of South Carolina Healthy Connections and South Carolina Healthy Connections Kids members from Carolina Crescent Health Plan to Absolute Total Care. All members transferring from Carolina Crescent Health Plan to Absolute Total Care will have a choice period to select another managed care health plan beginning June 1, 2010 through August 18, 2010. Members choosing to change their plan should be referred to South Carolina Healthy Connections Choices at **1-877-552-4642** for assistance.

### **II. Clarification of Changes**

- A.** Prior Authorizations for pharmacy and durable medical equipment issued by Carolina Crescent Health Plan prior to **June 1, 2010** will be honored by Absolute Total Care in accordance with the South Carolina Department of Health and Human Services time limitations.
- B.** Members transferring to Absolute Total Care will receive a new benefits card. Regardless of the member's ability to provide a member card, providers are still responsible for confirming eligibility and plan association prior to rendering services.
- C.** All claims for services rendered to Carolina Crescent Health Plan members prior to **June 1, 2010** should be filed with Carolina Crescent Health Plan. All claims for services rendered on and after **June 1, 2010**, should be filed with Absolute Total Care.

- D. The 72-hour Emergency Pharmacy supply rule remains in effect for all members transferred into Absolute Total Care.
- E. Contact information for Carolina Crescent Health Plan and Absolute Total Care is found below:

**Carolina Crescent Health Plan**

Web-site: [www.carolinachp.com](http://www.carolinachp.com)

Toll Free Telephone: 1-866-748-8661

**Absolute Total Care**

Web-site: [www.absolutetotalcare.com](http://www.absolutetotalcare.com)

Toll Free Telephone: 1-866-433-6041

Your continued support of the South Carolina Medicaid Program is appreciated. Please refer any questions or concerns regarding this bulletin to the Managed Care staff at (803) 898-4614.

/S/  
Emma Forkner  
Director

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