

September 11, 2006

DME

06-05

MEDICAID BULLETIN

TO: Durable Medical Equipment (DME) Providers

SUBJECT: Changes and Clarifications of Policies Concerning Waiver Services

The South Carolina Department of Health and Human Services (SCDHHS) thanks you for your continued input and support of the Community Choices waiver. As a result of your input, we have reviewed our pricing and policies within the waiver(s) and are amending and clarifying some of those policies and procedures as outlined below.

1. Service authorizations are written documents that enable providers to initiate waiver services. Service authorizations are not a guarantee of payment; claims filed to Medicaid must be error free and providers must verify Medicaid eligibility before providing any service. Medicaid eligibility verification can be done through the Medicaid Interactive Voice Response System (IVRS) at 1-888-809-3040, or by using the South Carolina Medicaid Web-Based Claims Submission Tool. Additionally, the following companies presently contract with SCDHHS to provide eligibility verification services. For more information, contact the companies directly as listed below:

Companion Technology PAID System

Contact Person: Jane Brown, 803-264-2597

Health Data Exchange (HDX)

Contact Person: Brian Gill, 610-219-1859

Medifax

Contact Person: Jon Segroves, 800-819-5003

Passport Health Communications

Contact Person: Lloyd Baker, 888-661-5657

2. The service authorization must be followed exactly as written by the Community Long Term Care (CLTC) case manager. Waiver recipients in the Community Choices, HIV/AIDS and Mechanical Ventilation waivers who are authorized incontinence products must receive 96 diapers, 80 briefs or 130 incontinence pads as scheduled, indicated on the service authorization.
3. The pricing for incontinence pads will increase from \$0.25/pad to \$0.30/pad. This means that, effective July 1, 2006, you will receive a total reimbursement of \$39.00 for providing 130 incontinence pads.

4. If wipes are authorized more frequently than other incontinence products, it is permissible to send out more than one box of wipes with the delivery of other incontinence products as long as the service authorization is written to allow its delivery.
5. The procedure code T5999 should only be used when billing wipes and not other manually priced products covered by South Carolina Medicaid.
6. For the equipment of raised toilet seats, hand held showers, transfer shower benches, and shower chairs, CLTC is including set-up and installation to ensure that the items are set-up and installed appropriately so that the federal mandate of ensuring health and safety is met. Therefore, we are opening up these services to our existing home modification providers and asking willing DME providers to enroll as a CLTC provider to ensure our continued compliance with waiver regulations. If you are still interested in providing these services (including installation) under the new pricing structure, please contact George Howk or Tony Matthews at (803) 898-2590. Either of these gentlemen can assist you in becoming enrolled as a CLTC provider. The table below reflects updated pricing information, including installation, for any provided on or after July 1, 2006.

Service	Quantity Authorized	Procedure Code	Total Reimbursement
Raised toilet seat	1	E0244	\$ 46.00
Hand held shower	1	T2028	\$ 50.00
Transfer shower bench	1	E0247	\$150.00
Shower chair	1	E0240	\$ 60.00

Finally, please remember that it is inappropriate to directly solicit case managers or participants in any of the Home and Community Based waivers. Therefore, please do not send products or advertising materials to any of the CLTC area offices, case managers, or waiver participants.

Thank you for your continued input and participation in the South Carolina Medicaid Program. If you have questions, please contact George Howk or Tony Matthews at (803) 898-2590.

/s/

Robert M. Kerr
Director

RMK/bwsk

NOTE: To receive Medicaid bulletins by email or to sign up for Electronic Funds Transfer of your Medicaid payment, please go to the following link for instructions:
<http://www.dhhs.state.sc.us/dhhsnew/QLbulletins.asp>