

South Carolina
DEPARTMENT OF HEALTH AND HUMAN SERVICES
Post Office Box 8206
Columbia, South Carolina 29202-8206
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February 20, 2009

MEDICAID BULLETIN

TO: All Medicaid Providers

SUBJECT: Medicaid Managed Care Disenrollment/Transfer Procedural Change

Effective March 1, 2009, the South Carolina Department of Health and Human Services will no longer use the **Managed Care Plan Enrollment/Disenrollment/Change Form (Form 280-2)**. Previously, it was required that this form be completed by beneficiaries requesting to disenroll or transfer from an assigned Managed Care Plan.

The new process is to refer beneficiaries to an enrollment counselor with South Carolina Healthy Connections Choices at **1-877-552-4642**.

Your continued support of the South Carolina Medicaid Program is appreciated. Please refer any questions or concerns regarding this bulletin to the Managed Care staff at (803) 898-4614.

/S/
Emma Forkner
Director

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Note: To sign up for Electronic Funds Transfer of your Medicaid payment, please go to <http://www.dhhs.state.sc.us/dhhsnew/hipaa/index.asp> and select "Electronic Funds Transfer (EFT)" for instructions