

South Carolina
DEPARTMENT OF HEALTH AND HUMAN SERVICES
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September 22, 2010

All

MEDICAID BULLETIN

TO: All Medicaid Providers

SUBJECT: Health Plan Choices for TEFRA Children

On September 19th, it was brought to our attention that families with children who are eligible for Medicaid through TEFRA have been receiving letters indicating that they needed to choose a health plan for their child and that, if they failed to choose a plan, their child would be assigned to a managed care plan. These families should not have received these letters. TEFRA children may choose to join a managed care plan, but this choice is voluntary; they should not be auto-assigned to a managed care plan.

As soon as this was brought to our attention, SCDHHS and Maximus, our enrollment contractor, addressed this issue. As of September 21st, systems changes were made at Maximus to ensure that families with TEFRA children will only receive outreach materials and that no more auto-assignments to a managed care plan (MCO or MHN) will occur for this group of children.

We apologize for any confusion or inconvenience our error has caused. If any TEFRA child has been auto-assigned to a managed care plan (MCO or MHN) and his/her family wishes to transfer to another plan or return to traditional fee-for-service, they may do so immediately, without having to complete any paperwork. The family may either call Maximus at 1-877-552-4642 or they may call managed care staff at SCDHHS directly at (803)898-4614 and staff will assist them with the transfer.

/s/

Emma Forkner
Director

Note: To sign up for Electronic Funds Transfer of your Medicaid payment, please go to <http://www.dhhs.state.sc.us/dhhsnew/hipaa/index.asp> and select "Electronic Funds Transfer (EFT)" for instructions