

South Carolina
DEPARTMENT OF HEALTH AND HUMAN SERVICES
 Post Office Box 8206
 Columbia, South Carolina 29202-8206
 www.scdhhs.gov

September 27, 2007

MEDICAID BULLETIN

CHIR	07-10	OMP-THER-AUD	07-10
CLTC *	07-17	OMP-THER-OT	07-10
DEN	07-20	OMP-THER-PT	07-10
DME	07-13	OMP-THER-SP	07-10
HH	07-08	PHY-ALG	07-18
HOS-IP-GEN	07-20	PHY-ANES	07-18
HOS-IP-IMD	07-20	PHY-CARD	07-19
HOS-IP-RTF	07-20	PHY-DERM	07-18
HOS-OP	07-24	PHY-ENT	07-18
LAB-IND	07-11	PHY-ER	07-19
MC-ASC	07-12	PHY-MSP-CBP	07-22
MC-CCDC	07-10	PHY-MSP-HBP	07-22
MC-DE	07-09	PHY-OPHT	07-19
MC-DHEC	07-22	PHY-PATH	07-19
MC-DRC	07-15	PHY-PC-FP/GP	07-24
MC-ESRD	07-10	PHY-PC-GER	07-20
MC-FFHC	07-11	PHY-PC-INT	07-24
MC-FQHC	07-19	PHY-PC-NEO	07-21
MC-MCHC	07-18	HY-PC-OG	07-22
MC-PDN	07-09	PHY-PC-PED	07-25
MC-RHC	07-19	PHY-PC-PED/SUB	07-23
MC-SHC	07-10	PHY-PS	07-18
MCCA	07-07	PHY-RAD	07-19
MHRC-ADA	07-15	PHY-S	07-18
MHRC-MHC *	07-15	PHY-SPEC	07-18
MHRC-PMHC *	07-12	PHY-SURG	07-19
OMP-CRNA	07-12	POD	07-16
OMP-NM	07-13	TRANS-AMB	07-09
OMP-NP	07-14	VIS	07-08
OMP-NPS	07-11	XRAY-IND	07-10
OMP-PSY	07-12		

TO: Providers Indicated

* Targeted Providers

SUBJECT: New Warning Messages and Edit Codes Related to National Provider Identification (NPI)

As announced in the Medicaid Bulletin, dated April 23, 2007, the South Carolina Department of Health and Human Services (SCDHHS) implemented a contingency plan so that providers can use any of the following to identify themselves on standard transactions and hard copy claims:

- Six-Character Legacy Medicaid Number Only (Only legacy Medicaid numbers are used on the claim.)
- Six-Character Legacy Medicaid Number and NPI (Both the legacy Medicaid number and the NPI are used for each billing/pay to and rendering provider on the same claim. For example, do not enter the legacy Medicaid number only for one provider on the claim and the NPI only for another provider on the claim.)
- NPI Only (Only NPI numbers are used on the claim. The provider must ensure that NPIs used on the claim are registered with SCDHHS prior to using NPI only.)

Providers are strongly encouraged to continue the strategy of dual use by including their NPI and taxonomy code and their legacy Medicaid number on claims.

If a claim has both the legacy Medicaid number and NPI, SCDHHS attempts to crosswalk the NPI to the legacy Medicaid number. If the crosswalk is successful, the claim is paid by NPI; if the crosswalk is unsuccessful, the claim is paid by legacy Medicaid number. When the crosswalk is unsuccessful, SCDHHS will issue

warning edit codes, effective with payments dated November 2, 2007. Even though the claim may be paid, the remittance advice will reflect the following warning edit codes preceded by an asterisk "*". Providers do not need to resubmit paid claims with warning edit codes. However, it is important that providers use these warning edit codes to resolve billing issues with their NPI during the contingency period since these claims will not be reimbursed when the contingency period ends. The contingency must end no later than May 23, 2008. SCDHHS may notify providers of an earlier date for ending the contingency.

Warning Edit Code	Warning Edit Code Meaning	Steps to Take When Filing New Claims. No Action is Needed for Paid Claims.
*578 (CARC 16 - RARC N94)	Missing taxonomy code	Enter taxonomy code on the claim. Taxonomy codes are required when the NPI is shared by multiple legacy Medicaid numbers.
*579 (CARC 16 – RARC N94)	Invalid taxonomy code	Taxonomy code must be valid. Valid codes are found at: http://www.wpc-edi.com/codes/taxonomy
*580 (CARC 16 - RARC N77)	NPI on claim not found on provider file	Check the NPI on the claim to ensure it is correct. If so, register the NPI with provider enrollment.
*581 (CARC 16 – RARC N77)	Invalid NPI	The NPI used on the claim is inconsistent with numbering scheme utilized by National Plan and Provider Enumeration System (NPES). Use the correct NPI.
*582 (CARC 16 – RARC N94)	Taxonomy on claim has not been registered with provider enrollment for the NPI used on the claim.	Either update the taxonomy on new claims so that it is one that the provider registered with SCDHHS or contact provider enrollment to change the taxonomy.
*583 (CARC 16 – RARC N77)	Unable to crosswalk	Make sure the legacy Medicaid number is on the claim and contact Program Manager to clarify why the NPI could not be crosswalked.
*692 (CARC 16 – RARC N77)	Provider is using NPI only for at least one primary provider (billing or rendering) and legacy Medicaid number only for at least one other primary provider.	Use both legacy Medicaid number and NPI for all providers.
*943 (CARC 16 – RARC N77)	Typical provider, no NPI on claim.	Use NPI and legacy Medicaid number when billing SCDHHS.

If only NPIs are used on the claim (the legacy Medicaid number is not included with the NPI), and the crosswalk is unsuccessful, the claim will reject and one or more of the following edit codes related to NPI will continue to appear on the remittance advice/835:

Edit Code	Edit Code Meaning	Resolution Steps. These Edits Must Be Resolved and The Claim or ECF Must Be Resubmitted for Payment
210 (CARC 16 – RARC N94)	Missing taxonomy code	Enter taxonomy code on the claim. Taxonomy codes are required when the NPI is shared by multiple legacy Medicaid numbers.
305 (CARC 16 – RARC N94)	Invalid taxonomy code	Taxonomy code must be valid. Valid codes are found at: http://www.wpc-edi.com/codes/taxonomy
692 (CARC 16 – RARC N77)	Provider is using NPI only for at least one primary provider (billing or rendering) and legacy Medicaid number only for at least one other primary provider.	Use both legacy Medicaid number and NPI for all providers.
941 (CARC 16 – RARC N77)	NPI on claim not found on provider file	Check the NPI on the claim to ensure it is correct. If so, register the NPI with provider enrollment.
942 (CARC 16 – RARC N77)	Invalid NPI	The NPI used on the claim is inconsistent with numbering scheme utilized by NPPES. Update the claim with the correct NPI.
944 (CARC 16 – RARC N94)	Taxonomy on claim has not been registered with provider enrollment for the NPI used on the claim.	Either update the taxonomy on the claim so that it is one that the provider registered with SCDHHS or contact provider enrollment to change the taxonomy that is being used on the claim.
946 (CARC 16 – RARC N77)	Unable to crosswalk to legacy Medicaid number	Add the legacy Medicaid number to the claim and contact Program Manager to clarify why the NPI could not be cross-walked.
947 (CARC 16 – RARC N77)	Atypical provider and NPI utilized on the claim	Atypical providers must continue to use their legacy Medicaid number on the claim. Do not include the NPI if you are an atypical provider. If you are not sure, contact your Program Manager.

Providers who need to register their NPI with SCDHHS or update information they have registered with SCDHHS can do so in any of the following ways:

- 1) Register online at: <https://secure.dhhs.state.sc.us/npi/index.asp>
- 2) Send a copy of the document you received from the enumerator to:

Medicaid Provider Enrollment,
Mailing address: PO Box 8809, Cola, S.C. 29202-8809
Fax: 803-699-8637
Email: provider.enrollment@bcbssc.com
Phone: 803-264-1650

Thank you for your continued support and participation in the South Carolina Medicaid Program. If you have questions concerning this Bulletin or you need assistance to resolve the above edits, please contact your Program Manager at the number listed below:

Ambulance Services	803-898-2655
Ambulatory Surgical Centers	803-898-2665
Behavioral Health Services	803-898-2565
CRNA Services	803-898-2660
Dental Services	803-898-2568
Durable Medical Equipment Services	803-898-2882
Early Intervention & School-Based Services	803-898-2655
ESRD Services	803-898-2665
FQHC Services	803-898-2660
Home Health Services	803-898-2590
Hospice	803-898-2590
Hospital Services	803-898-2665
Laboratory (Independent and X-Ray)	803-898-2660
Nurse Midwife Services	803-898-2660
Optician/Optomtrist Services	803-898-2660
Physician Services	803-898-2660
Psychologist (Ph.D)	803-898-2590
Qualified Medicare Beneficiary Program	803-898-2565
Speech & Hearing Services	803-898-2655
Therapies (physical and occupational)	803-898-2655
Medical Support Services	803-898-4614

/s/

Emma Forkner
Director

EF/mmbb

NOTE: To receive Medicaid bulletins by email, please send an email to bulletin@scdhhs.gov indicating your email address and contact information.
To sign up for Electronic Funds Transfer of your Medicaid payment, please go to the following link for instructions: <http://www.scdhhs.gov/dhhsnew/serviceproviders/eft.asp>