

OSS Advisory Newsletter

NEW DHHS CRCF-01 FORM



The DHHS CRCF-01 Form has been updated to bring better service to you. The new form and instructions can be found at:

<http://medsweb.scdhhs.gov/formslisting.htm>

(It is currently the last form in the list)

You WILL NOT change the process you follow in regard to the new form. You will still only initiate a CRCF-01 Form for a termination from your facility, a transfer from your facility to another, a transfer to your facility from another, and for medical absences. When initiating the form for these purposes you will still send copies to your local eligibility worker and your local CLTC worker.

Now that all information can be typed into the document by you as well as the eligibility and CLTC workers, there will be less legibility issues, and documents can be more easily scanned at the claims center.

Remember to name and save your file. When printing the new form, just print the form page. If you select “print all” you will currently print the instructions as well as the form.

The main change to the form is the new Section II that is completed by CLTC. You WILL NOT need to enter anything in this area. It is for CLTC use only, and was added to take the place of another form. This change will make the process more streamlined between the eligibility office and CLTC.

Remember, there are NO CHANGES to the process for you. If you have any questions, please contact your program manager.

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WEBTOOL AND REMITTANCE ADVICES

Please be sure to print copies of your remittance advice each month. The webtool only holds the last 26 weeks of information. You will need this information for your records and to complete your Cost Report each year. Having this information pulled and printed by the Agency is costly and time consuming. Remember, there will be a charge associated with all requests for duplicate remittance advices.

December 02, 2011

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NEW PROVIDER SERVICE CENTER

TOLL-FREE 1-888-289-0709



2012 Cost of Living Allowance (COLA) increase.

The SSI Federal Payment Standard will be raised by 3.6% - from \$674 to \$698 for 2012 - a \$24 increase from 2011.

In 2012, \$2 of this increase will go to the Personal Needs Allowance (PNA) - raising PNA to \$59 for pay cat 86 and \$79 for pay cat 85.

The new Net Income Limit (NIL) will be \$1181. The new amount a CRCF can charge in 2012 will increase from \$1100 to \$1122.

In January 2011, the South Carolina Department of Health and Human Services (SCDHHS) implemented a new Provider Service Center (PSC) for specific provider groups. Beginning February 14, 2011, SCDHHS opened the PSC to all South Carolina Medicaid providers. The PSC will offer all provider types the expanded opportunity for assistance with Medicaid questions.

PSC customer service representatives will offer assistance with forms and manual requests, claims inquiries, payment issues and general billing issues. PSC representatives will also assist with Questions regarding the Qualified Medicare Beneficiary Program and Managed Care Services.

Providers can contact the PSC via the toll-free number :
1-888-289-0709 / 07:30AM to 05:00PM Monday through Friday.

In addition, the PSC will accept calls from all providers requiring assistance with the following:

- * Provider Enrollment
- * Electronic Data Interchange (EDI) support
- * Filing claims via the Web Tool
- * Nursing Home, OSS and Hospice room and board questions.

Your program representative will remain available to assist with

Due to the Christmas Holidays, please submit your TAD no later than December 14, 2011.

December 02, 2011

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COST OF LIVING ALLOWANCE (COLA) OSS ENTITLEMENT INCREASE EFFECTIVE JANUARY 01, 2012

Effective with dates of service beginning January 01, 2012, the maximum payment made to a facility will be increased by \$24.00 from \$1157.00 to \$1181.00. The new Net Income Limit (NIL) will be \$1181.00. The personal needs allowance will be increased by \$2.00 to \$59.00 for category 86 residents and \$79 for category 85 residents. This means that the resident will begin receiving their \$59.00 or \$79.00 beginning January 01, 2012. As in the past, the personal needs allowance must be deducted from other income that the resident receives rather than the OSS entitlement payment. The increase in the monthly entitlement amount will be reflected in the regularly scheduled check for January 2012 services issued March 02, 2012. The new amount a facility may now charge is \$1122.00, a \$22.00 increase from the previous \$1100.00.

The new provider daily entitlement amounts that are being used to calculate your payments for January 2012 through December 2012 dates of service are as follows:

1. February (29 day month) \$40.72 a day,
2. April, June, September, November (30 day months) \$39.36 a day,
3. January, March, May, July, August, October, December (31 day months) \$38.09 a day.

The OSS entitlement payments made on behalf of residents to Community Residential Care Facilities are considered payment in full. Any differences caused by rounding in the payment system cannot be billed to the resident or deducted from the resident's personal needs allowance.

Please post the Notice of Personal Needs Allowance Increase page at the end of this advisory in a place that all of your OSS residents will be able to view.

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2011/2012 PAYMENT DATES FOR OSS

November 2011 dates of service – January 06, 2012

December 2011 dates of service – February 03, 2012

January 2012 dates of service – March 02, 2012 (New Entitlement amount effective)

February 2012 dates of service – April 06, 2012

March 2012 dates of service – May 04, 2012

April 2012 dates of service – June 01, 2012

May 2012 dates of service – July 06, 2012

June 2012 dates of service – August 03, 2012

July 2012 dates of service – September 07, 2012

August 2012 dates of service – October 05, 2012

September 2012 dates of service – November 02, 2012

October 2012 dates of service – December 07, 2012

All dates are subject to change.

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With the holiday season fast approaching, you may be looking forward to the traditional activities of gift-giving and receiving, family time, and food. Another major holiday tradition is giving of oneself. Your time, talents and energy can be wonderful gifts to others. Likewise, your residents may enjoy activities involving the use of their time and talents to make contributions to the lives of others. There is much value to be gained from their wealth of skills, wisdom and experiences. Doing for others can also have a positive impact on residents' lives by creating meaningful connections with others. This month's issue compiles ways to actively involve residents in spreading holiday cheer.



Ask Residents What They Remember about the Holidays – This may take some extra time as residents consider the question. You might want to ask them what they enjoyed doing during the holidays. Your residents may share individual stories of baking, sending cards or notes to a long distance family member, chopping wood for a fire, sewing to make new clothes, cracking nuts, singing around the family piano, decorating Christmas trees, or relatives visiting. Allowing residents to share their memories is a gift within itself. In stark contrast to how we often retreat to modern-day technology, residents may recall a time of drawing nearer to one another. Hearing details of how they spent their holidays before there were personal computers, mobile phones, and video games encourages an appreciation of the simple things in life. While sharing their experiences, residents also reap the health benefits from social engagement.

Create Gifts from Resident Memories – The residents' special holiday memories may evoke some interests that could be translated into gifts for others. This may require some creativity, but with a little effort wonderful gifts can be made. Here are few ideas you may wish to try with your residents:

- If you find many residents who shared fond memories of singing during the holidays, maybe a small group would be interested in caroling at a nursing home in the area.
- For those who recall sending cards or writing letters, maybe they would be interested in sending cards to a special group like the military. Veterans in your facility may feel a special connection and desire to participate in this gift-giving activity.
- Residents who recalled stories of decorating during the holidays may enjoy decorating wreaths or making ornaments to share with others.



- Some of your residents may remember sewing clothes or knitting during the holiday season. They may enjoy making or decorating stockings and sharing them with others in your facility or as gifts to a local children's program.

- For those who have fond memories of baking, maybe they'd like to decorate cookies to share with guests during the holiday season. Some of your residents may enjoy sharing their recipes or cooking advice. Creating a holiday cookbook would be a great activity for the residents and an exciting gift to share with others (including family members) who would like to have some traditional holiday recipes.



Here's to engaging residents in giving this holiday season! I hope you find this information helpful because I've really been *Thinking About It*.

Your Happy Healthy Thinker

Office for the
Study
of Aging

Thinking About It is brought to you by:
Office for the Study of Aging
Arnold School of Public Health
University of South Carolina



*****NOTICE*****

**TO ALL RECIPIENTS OF
OPTIONAL STATE SUPPLEMENTATION
ENTITLEMENT FUNDS**

BEGINNING JANUARY 01, 2012 THE PERSONAL NEEDS ALLOWANCE WILL INCREASE BY \$2.00, FROM \$57.00 PER MONTH TO \$59.00 PER MONTH FOR CATEGORY 86 RESIDENTS AND FROM \$77 PER MONTH TO \$79 PER MONTH FOR CATEGORY 85 RESIDENTS.

PLEASE REMEMBER TO COLLECT THE NEW AMOUNTS ** \$59.00 OR \$79.00 ** FROM YOUR COMMUNITY RESIDENTIAL CARE FACILITY ADMINISTRATOR BEGINNING JANUARY 01, 2012.
