

OSS Advisory Newsletter

NEW DHHS CRCF-01 FORM



The DHHS CRCF-01 Form has been updated to bring better service to you. The new form and instructions can be found at:

<http://medsweb.scdhhs.gov/formslisting.htm>

(It is currently the last form in the list)

You WILL NOT change the process you follow in regard to the new form. You will still only initiate a CRCF-01 Form for a termination from your facility, a transfer from your facility to another, a transfer to your facility from another, and for medical absences. When initiating the form for these purposes you will still send copies to your local eligibility worker and your local CLTC worker.

Now that all information can be typed into the document by you as well as the eligibility and CLTC workers, there will be less legibility issues, and documents can be more easily scanned at the claims center.

Remember to name and save your file. When printing the new form, just print the form page. If you select “print all” you will currently print the instructions as well as the form.

The main change to the form is the new Section II that is completed by CLTC. You WILL NOT need to enter anything in this area. It is for CLTC use only, and was added to take the place of another form. This change will make the process more streamlined between the eligibility office and CLTC.

Remember, there are NO CHANGES to the process for you. If you have any questions, please contact your program manager.

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WEBTOOL AND REMITTANCE ADVICES

Please be sure to print copies of your remittance advice each month. The webtool only holds the last 26 weeks of information. You will need this information for your records and to complete your Cost Report each year. Having this information pulled and printed by the Agency is costly and time consuming. Remember, there will be a charge associated with all requests for duplicate remittance advices.

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NEW PROVIDER SERVICE CENTER

TOLL-FREE 1-888-289-0709

In January 2011, the South Carolina Department of Health and Human Services (SCDHHS) implemented a new Provider Service Center (PSC) for specific provider groups. Beginning February 14, 2011, SCDHHS opened the PSC to all South Carolina Medicaid providers. The PSC will offer all provider types the expanded opportunity for assistance with Medicaid questions.

PSC customer service representatives will offer assistance with forms and manual requests, claims inquiries, payment issues and general billing issues. PSC representatives will also assist with Questions regarding the Qualified Medicare Beneficiary Program and Managed Care Services.

Providers can contact the PSC via the toll-free number :
1-888-289-0709 / 07:30AM to 05:00PM Monday through Friday.

In addition, the PSC will accept calls from all providers requiring assistance with the following:

- * Provider Enrollment
- * Electronic Data Interchange (EDI) support
- * Filing claims via the Web Tool

2012 Cost of Living Allowance (COLA) increase.

The SSI Federal Payment Standard will be raised by 3.6% - from \$674 to \$698 for 2012 - a \$24 increase from 2011.

In 2012, \$2 of this increase will go to the Personal Needs Allowance (PNA) - raising PNA to \$59 for pay cat 86 and \$79 for pay cat 85.

The new Net Income Limit (NIL) will be \$1181. The new amount a CRCF can charge in 2012 will increase from \$1100 to \$1122.

Kevin Varn is no longer with SC DHHS. If you have program questions please contact the provider service center at 1-888-289-0709. Please remember to submit your TAD no later than **February 17, 2012.**

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COST OF LIVING ALLOWANCE (COLA) OSS ENTITLEMENT INCREASE EFFECTIVE JANUARY 01, 2012

Effective with dates of service beginning January 01, 2012, the maximum payment made to a facility will be increased by \$24.00 from \$1157.00 to \$1181.00. The new Net Income Limit (NIL) will be \$1181.00. The personal needs allowance will be increased by \$2.00 to \$59.00 for category 86 residents and \$79 for category 85 residents. This means that the resident will begin receiving their \$59.00 or \$79.00 beginning January 01, 2012. As in the past, the personal needs allowance must be deducted from other income that the resident receives rather than the OSS entitlement payment. The increase in the monthly entitlement amount will be reflected in the regularly scheduled check for January 2012 services issued March 02, 2012. The new amount a facility may now charge is \$1122.00, a \$22.00 increase from the previous \$1100.00.

The new provider daily entitlement amounts that are being used to calculate your payments for January 2012 through December 2012 dates of service are as follows:

1. February (29 day month) \$40.72 a day,
2. April, June, September, November (30 day months) \$39.36 a day,
3. January, March, May, July, August, October, December (31 day months) \$38.09 a day.

The OSS entitlement payments made on behalf of residents to Community Residential Care Facilities are considered payment in full. Any differences caused by rounding in the payment system cannot be billed to the resident or deducted from the resident's personal needs allowance.

Please post the Notice of Personal Needs Allowance Increase page at the end of this advisory in a place that all of your OSS residents will be able to view.

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2011/2012 PAYMENT DATES FOR OSS

November 2011 dates of service – January 06, 2012

December 2011 dates of service – February 03, 2012

January 2012 dates of service – March 02, 2012 (New Entitlement amount effective)

February 2012 dates of service – April 06, 2012

March 2012 dates of service – May 04, 2012

April 2012 dates of service – June 01, 2012

May 2012 dates of service – July 06, 2012

June 2012 dates of service – August 03, 2012

July 2012 dates of service – September 07, 2012

August 2012 dates of service – October 05, 2012

September 2012 dates of service – November 02, 2012

October 2012 dates of service – December 07, 2012

All dates are subject to change.

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The New Year marks the time of new beginnings and fresh starts. A new calendar often encourages us to set goals for our lives. Before you decide on what you'd like to do in the next year, you may find it helpful to look back to the past year. You can make your 2012 resolutions more meaningful and attainable by taking time for personal reflections on 2011. This month's issue provides questions to help you reflect before you resolve.

10 Reflection Questions for 2011*

- 1) What was the single best thing that happened this past year?
- 2) What was the single most challenging thing that happened?
- 3) What was the unexpected joy this past year?
- 4) What was the unexpected obstacle?
- 5) Pick three words to describe 2011.
- 6) With whom were your most valuable relationships?
- 7) What was your biggest personal change from January to December of this past year?
- 8) What was the single biggest time waster in your life this past year?
- 9) What was the best way you used your time this past year?
- 10) What was the biggest thing you learned this past year?



*10 Reflection Questions for 2011 is adapted from *Reflection Questions for 2008* (<http://simplemom.net/new-years-eve-questions/>)

Here's to reflecting back in order to move forward! I hope you find this information helpful because I've really been **Thinking About It**.

Your Happy Healthy Thinker



Thinking About It is brought to you by:
Office for the Study of Aging
Arnold School of Public Health
University of South Carolina



*****NOTICE*****

**TO ALL RECIPIENTS OF
OPTIONAL STATE SUPPLEMENTATION
ENTITLEMENT FUNDS**

BEGINNING JANUARY 01, 2012 THE PERSONAL NEEDS ALLOWANCE WILL INCREASE BY \$2.00, FROM \$57.00 PER MONTH TO \$59.00 PER MONTH FOR CATEGORY 86 RESIDENTS AND FROM \$77 PER MONTH TO \$79 PER MONTH FOR CATEGORY 85 RESIDENTS.

PLEASE REMEMBER TO COLLECT THE NEW AMOUNTS ** \$59.00 OR \$79.00 ** FROM YOUR COMMUNITY RESIDENTIAL CARE FACILITY ADMINISTRATOR BEGINNING JANUARY 01, 2012.
