

# OSS Advisory Newsletter

## NEW DHHS CRCF-01 FORM



The DHHS CRCF-01 Form has been updated to bring better service to you. The new form and instructions can be found at:

<http://medsweb.scdhhs.gov/formslisting.htm>

(It is currently the last form in the list)

You WILL NOT change the process you follow in regard to the new form. You will still only initiate a CRCF-01 Form for a termination from your facility, a transfer from your facility to another, a transfer to your facility from another, and for medical absences. When initiating the form for these purposes you will still send copies to your local eligibility worker and your local CLTC worker.

Now that all information can be typed into the document by you as well as the eligibility and CLTC workers, there will be less legibility issues, and documents can be more easily scanned at the claims center.

Remember to name and save your file. When printing the new form, just print the form page. If you select “print all” you will currently print the instructions as well as the form.

The main change to the form is the new Section II that is completed by CLTC. You WILL NOT need to enter anything in this area. It is for CLTC use only, and was added to take the place of another form. This change will make the process more streamlined between the eligibility office and CLTC.

Remember, there are NO CHANGES to the process for you. If you have any questions, please contact the Provider Service Center.

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### WEBTOOL AND REMITTANCE ADVICES

Please be sure to print copies of your remittance advice each month. The webtool only holds the last 26 weeks of information. You will need this information for your records and to complete your Cost Report each year. Having this information pulled and printed by the Agency is costly and time consuming. Remember, there will be a charge associated with all requests for duplicate remittance advices.

March 02, 2012

## OSS Advisory Newsletter



### NEW PROVIDER SERVICE CENTER

**TOLL-FREE 1-888-289-0709**

2012 Cost of Living Allowance (COLA) increase.

The SSI Federal Payment Standard will be raised by 3.6% - from \$674 to \$698 for 2012 - a \$24 increase from 2011.

In 2012, \$2 of this increase will go to the Personal Needs Allowance (PNA) - raising PNA to \$59 for pay cat 86 and \$79 for pay cat 85.

The new Net Income Limit (NIL) will be \$1181. The new amount a CRCF can charge in 2012 will increase from \$1100 to \$1122.

In January 2011, the South Carolina Department of Health and Human Services (SCDHHS) implemented a new Provider Service Center (PSC) for specific provider groups. Beginning February 14, 2011, SCDHHS opened the PSC to all South Carolina Medicaid providers. The PSC will offer all provider types the expanded opportunity for assistance with Medicaid questions.

PSC customer service representatives will offer assistance with forms and manual requests, claims inquiries, payment issues and general billing issues. PSC representatives will also assist with Questions regarding the Qualified Medicare Beneficiary Program and Managed Care Services.

Providers can contact the PSC via the toll-free number :  
**1-888-289-0709 / 07:30AM to 05:00PM Monday through Friday.**

In addition, the PSC will accept calls from all providers requiring assistance with the following:

- \* Provider Enrollment
- \* Electronic Data Interchange (EDI) support
- \* Filing claims via the Web Tool

Kevin Varn is no longer with SCDHHS. If you have program questions please contact the provider service center at 1-888-289-0709. Please remember to submit your TAD no later than **March 17, 2012.**

**March 02, 2012**

## OSS Advisory Newsletter

### COST OF LIVING ALLOWANCE (COLA) OSS ENTITLEMENT INCREASE EFFECTIVE JANUARY 01, 2012

Effective with dates of service beginning January 01, 2012, the maximum payment made to a facility will be increased by \$24.00 from \$1157.00 to \$1181.00. The new Net Income Limit (NIL) will be \$1181.00. The personal needs allowance will be increased by \$2.00 to \$59.00 for category 86 residents and \$79 for category 85 residents. This means that the resident will begin receiving their \$59.00 or \$79.00 beginning January 01, 2012. As in the past, the personal needs allowance must be deducted from other income that the resident receives rather than the OSS entitlement payment. The increase in the monthly entitlement amount will be reflected in the regularly scheduled check for January 2012 services issued March 02, 2012. The new amount a facility may now charge is \$1122.00, a \$22.00 increase from the previous \$1100.00.

The new provider daily entitlement amounts that are being used to calculate your payments for January 2012 through December 2012 dates of service are as follows:

1. February (29 day month) \$40.72 a day,
2. April, June, September, November (30 day months) \$39.36 a day,
3. January, March, May, July, August, October, December (31 day months) \$38.09 a day.

The OSS entitlement payments made on behalf of residents to Community Residential Care Facilities are considered payment in full. Any differences caused by rounding in the payment system cannot be billed to the resident or deducted from the resident's personal needs allowance.

Post Office Box 8206  
Columbia, SC 29201-8206

803-898-2590  
803-255-8209 fax  
EMAIL : OSS@SCDHHS.GOV

The month of March is packed with many incentives to get out and about! With Daylight Savings Time, we can enjoy more hours of sunshine foreshadowing the beginning of Spring. Warmer weather may encourage you to enjoy outdoor events, including local St. Patrick's Day festivities. March is also National Nutrition Month®, a prime time to take a look at ways to improve what and how we eat. This month's issue presents some simple ways to create healthy eating and activity habits as we *march* into Spring.

**"Eat Right with Color"** – This year's theme for National Nutrition Month® provides a simple way to improve eating habits—include splashes of color on your plate. Including the vibrant colors of different fruits and vegetables will not only visually liven up your plate, but it will also boost the nutrition and health benefits provided by your meal. Choosing to "Eat Right with Color" may involve you adding some foods as well as substituting others. Simple ways to increase color in your diet include pairing a sandwich (prepared with whole grain bread and stacked with green leaf lettuce and red tomatoes) with carrot sticks instead of potato chips.



**Enjoy Colorful Seasonal Foods** – As you incorporate more colors onto your plate, look to seasonal fruits and vegetables to get the optimal flavor and most nutrients. According to the SC Department of Agriculture, early springtime in SC produces a variety of colorful foods to enjoy, including asparagus, beets, cilantro, green onions, leeks, mixed leafy greens (collards, kale, mustards and turnips), oriental vegetables, radishes, and strawberries. You can find a selection of seasonal produce at farmers' markets where foods are both local and seasonal. Groceries stores may also offer seasonal selections from SC as well as seasonal produce in different areas of the country. Look for healthy recipes to help you incorporate the different selections into tasty meals. Eating seasonally also has economical benefits as seasonal fruit and vegetables are often less expensive because they are more abundant during their peak.



**Strive for Balance**– For the greatest benefit, a healthy diet should be balanced with physical activity. Take advantage of this month's inviting temperatures, whether cool and brisk or warm and sunny. So that it's not a drudge, select physical activities that you like and do them for at 30 minutes everyday. If you're already walking, make an effort to walk more or walk with more intensity. If you enjoy dancing, carve out some time during your day and crank up your music and get moving. As you develop healthy eating habits, you may find that you have more energy. Likewise, as you increase your physical activity, you may give more consideration to the types of food you use to fuel your body.



Here's to creating healthy eating and activity habits! I hope you find this information helpful because I've really been **Thinking About It**.

Office for the  
Study of Aging  
*Your Happy Healthy Thinker*