

Web Tool Redesign Training Workshops

South Carolina Department of Health and Human Services (SCDHHS) is excited to announce major upgrades to its Medicaid Web-based Claims Submission Tool! SCDHHS will launch the newly redesigned web tool on **September 19, 2011**. The user-friendly online instrument will offer an array of helpful learning features that will make it even more attractive and functional to providers in search of additional tips and best practices for utilizing the information portal.

Throughout August and September, SCDHHS will host several free web tool training workshops leading up to the launch date, and you're invited! The workshops will focus on the ins and outs of the new and improved web tool, and will cover the following topics:

- Entering and submitting professional and institutional claims
- Building lists for beneficiary names and codes
- Filing claim-level adjustments
- Checking the status of claims
- Verifying the eligibility of beneficiaries
- Viewing, printing and saving electronic remittance packages

DATE	CITY	LOCATION	TIME
Tuesday August 30, 2011	CHARLESTON	Charleston County Library 68 Calhoun Street Charleston, SC 29401	10:00 A.M. – 3:00 P.M. (Lunch on your own)
Wednesday August 31, 2011	COLUMBIA	Blue Cross and Blue Shield of SC 17 Technology Circle Columbia, SC 29203	10:00 A.M. – 3:00 P.M. (Lunch on your own)
Wednesday September 7, 2011	GREENVILLE	Greenville Technical College 506 South Pleasantburg Drive Greenville, SC 29607	10:00 A.M. – 3:00 P.M. (Lunch on your own)
Thursday September 8, 2011	FLORENCE	Florence-Darlington Tech College 2715 W. Lucas Street Florence, SC 29501	10:00 A.M. – 3:00 P.M. (Lunch on your own)
Tuesday September 20, 2011	COLUMBIA	Blue Cross and Blue Shield of SC 17 Technology Circle Columbia, SC 29203	10:00 A.M. – 3:00 P.M. (Lunch on your own)

To attend these training workshops, you **must** register through the South Carolina Medicaid Provider Education Web site, www.scm MedicaidProvider.org, or call the South Carolina Medicaid Provider Service Center at **1-888-289-0709**. Driving directions to the workshop site will be sent via email with your registration confirmation.

Register today! Space is limited!