

South Carolina
DEPARTMENT OF HEALTH AND HUMAN SERVICES
Post Office Box 8206
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March 22, 2010

DME

MEDICAID BULLETIN

TO: Providers Indicated

SUBJECT: Discontinuation Of Providerlink

Beginning in October 2005, the South Carolina Department of Health and Human Services (SCDHHS) began to offer Providerlink as a voluntary pilot program for receiving Prior Authorizations (PA) for Durable Medical Equipment (DME) and supplies in lieu of mailing or fax. However, after limited utilization as well as information not being disseminated in a timely manner due to Providerlink system limitations, effective for dates of service on or after April 1, 2010, SCDHHS will discontinue the use of the system for submission of PA requests for DME. This change will also include all Providerlink-created forms such as PA forms and Medicaid Certificates of Medical Necessity (MCMN). PA's may be accepted via United States mail or faxed to the central DME fax at (803) 255-8218.

For additional information on submitting PA's, refer to section two (2) of the Durable Medical Equipment manual and in the forms appendices section for the most current version of MCMN and PA forms. If you have any questions regarding this bulletin or any other Medicaid billing or policy questions, please contact your Program Manager in the Division of Durable Medical Equipment at (803) 898-2882.

/S/
Emma Forkner
Director

EF/mgds

NOTE: To receive Medicaid bulletins by email, please register at <http://bulletin.scdhhs.gov/>. To sign up for Electronic Funds Transfer of your Medicaid payment, please go to: <http://www.dhhs.state.sc.us/dhhsnew/hipaa/index.asp> and select "Electronic Funds Transfer "(EFT)" for instructions.