

FORMS

Number	Name	Revision Date
DHHS 126	Confidential Complaint	06/2007
DHHS 130	Claim Adjustment Form 130	03/2007
DHHS 205	Medicaid Refunds	01/2008
DHHS 931	Health Insurance Information Referral Form	02/2018
	Reasonable Effort Documentation	04/2014
	Duplicate Remittance Advice Request Form	09/2017
	Claim Reconsideration Form	11/2018
CMS-1500 (02/12)	Sample Health Insurance Claim Form	02/2012
	Sample Remittance Advice (four pages)	04/2014
	MAPPS Documentation Points	
	MAPPS Screening Form Parent	07/2017
	MAPPS Screening Form Student (two pages)	07/2017
	MAPPS Case Plan	10/2017
	MAPPS Counseling Form (two pages)	01/2013
	MAPPS Progress Report/Needs Assessment	10/2017
	Standing Order (Sample)	
DHHS 687	Consent for Sterilization (two pages)	05/2019



**STATE OF SOUTH CAROLINA
DEPARTMENT OF HEALTH
AND HUMAN SERVICES**

CONFIDENTIAL COMPLAINT

SEND TO: DIRECTOR, DIVISION OF PROGRAM INTEGRITY
DEPARTMENT OF HEALTH AND HUMAN SERVICES
P.O. BOX 100210, 1801 MAIN STREET, COLUMBIA, SOUTH CAROLINA 29202-3210

PROGRAM INTEGRITY

THIS REPORT IS DESIGNED FOR THE REPORTING OF POSSIBLE ABUSE BY MEDICAID PROVIDERS AND/OR RECIPIENTS. USE THE SPACE BELOW TO EXPLAIN IN DETAIL YOUR COMPLAINT. PLEASE IDENTIFY YOURSELF AND WHERE YOU CAN BE REACHED FOR FUTURE REFERENCES. UNLESS OTHERWISE INDICATED, ALL INFORMATION SHOULD BE PRINTED OR TYPED.

YOUR COMPLAINT WILL REMAIN CONFIDENTIAL.

SUSPECTED INDIVIDUAL OR INDIVIDUALS:

NPI or MEDICAID PROVIDER ID: (if applicable)

MEDICAID RECIPIENT ID NUMBER: (if applicable)

ADDRESS OF SUSPECT:

LOCATION OF INCIDENT:

DATE OF INCIDENT:

COMPLAINT:

NAME OF PERSON REPORTING: (Please print)

SIGNATURE OF PERSON REPORTING:

DATE OF REPORT

ADDRESS OF PERSON REPORTING:

TELEPHONE NUMBER OF PERSON REPORTING:

SIGNATURE: (SCDHHS Representative Receiving Report)

South Carolina Department of Health and Human Services - Claim Adjustment Form 130

Provider Name: (Please use black or blue ink when completing form)

Provider Address :

Provider City , State, Zip:

Total paid amount on the original claim:

Original CCN:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Provider ID:

--	--	--	--	--	--

NPI:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Recipient ID:

--	--	--	--	--	--	--	--	--	--

Adjustment Type:

☐ Void ☐ Void/Replace

Originator:

☐ DHHS ☐ MCCS ☐ Provider ☐ MIVS

Reason For Adjustment: (Fill One Only)

- | | |
|---|---|
| <input type="radio"/> Insurance payment different than original claim | <input type="radio"/> Medicaid paid twice - void only |
| <input type="radio"/> Keying errors | <input type="radio"/> Incorrect provider paid |
| <input type="radio"/> Incorrect recipient billed | <input type="radio"/> Incorrect dates of service paid |
| <input type="radio"/> Voluntary provider refund due to health insurance | <input type="radio"/> Provider filing error |
| <input type="radio"/> Voluntary provider refund due to casualty | <input type="radio"/> Medicare adjusted the claim |
| <input type="radio"/> Voluntary provider refund due to Medicare | <input type="radio"/> Other |

For Agency Use Only

Analyst ID:

--	--	--	--	--	--

- | | |
|--|---|
| <input type="radio"/> Hospital/Office Visit included in Surgical Package | <input type="radio"/> Web Tool error |
| <input type="radio"/> Independent lab should be paid for service | <input type="radio"/> Reference File error |
| <input type="radio"/> Assistant surgeon paid as primary surgeon | <input type="radio"/> MCCS processing error |
| <input type="radio"/> Multiple surgery claims submitted for the same DOS | <input type="radio"/> Claim review by Appeals |
| <input type="radio"/> MMIS claims processing error | |
| <input type="radio"/> Rate change | |

Comments:

Signature: _____ Date: _____

Phone: _____

South Carolina Department of Health and Human Services
Form for Medicaid Refunds

Purpose: This form is to be used for all refund checks made to Medicaid. This form gives the information needed to properly account for the refund. If the form is incomplete, the provider will be contacted for the additional information.

Items 1, 2 or 3, 4, 5, 6, & 7 must be completed.

Attach appropriate document(s) as listed in item 8.

1. Provider Name: _____

2. Medicaid Legacy Provider #
(Six Characters)

OR

3. NPI# **& Taxonomy**

4. Person to Contact: _____

5. Telephone Number: _____

6. Reason for Refund: [check appropriate box]

- ☐ Other Insurance Paid (please complete **a – f** below and attach insurance EOMB)
- a** Type of Insurance: () Accident/Auto Liability () Health/Hospitalization
- b** Insurance Company Name _____
- c** Policy #: _____
- d** Policyholder: _____
- e** Group Name/Group: _____
- f** Amount Insurance Paid: _____

- ☐ Medicare
- () Full payment made by Medicare
- () Deductible not due
- () Adjustment made by Medicare

☐ Requested by DHHS (please attach a copy of the request)

☐ Other, describe in detail reason for refund:

7. Patient/Service Identification:

Patient Name	Medicaid I.D.# (10 digits)	Date(s) of Service	Amount of Medicaid Payment	Amount of Refund

8. Attachment(s): [Check appropriate box]

- ☐ Medicaid Remittance Advice (required)
- ☐ Explanation of Benefits (EOMB) from Insurance Company (if applicable)
- ☐ Explanation of Benefits (EOMB) from Medicare (if applicable)
- ☐ Refund check

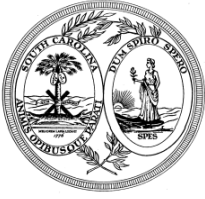
Make all checks payable to: South Carolina Department of Health and Human Services

Mail to: SC Department of Health and Human Services

Cash Receipts

Post Office Box 8355

Columbia, SC 29202-8355



**SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES
MEDICAID HEALTH INSURANCE INFORMATION REFERRAL FORM**

Provider or Department Name: _____ Provider ID or NPI: _____

Contact Person: _____ Phone #: _____ Date: _____

I ADD INSURANCE FOR A MEDICAID BENEFICIARY WITH NO INSURANCE IN THE MEDICAID MANAGEMENT INFORMATION SYSTEM (MMIS) – ALLOW 25 DAYS

Beneficiary Name: _____ Date Referral Completed: _____

Medicaid ID#: _____ Policy Number: _____

Insurance Company Name: _____ Group Number: _____

Insured's Name: _____ Insured SSN: _____

Employer's Name/Address: _____

II CHANGES TO AN INSURANCE RECORD THAT IS IN THE MMIS – MIVS SHALL WORK WITHIN 5 DAYS

- _____ a. beneficiary has never been covered by the policy – close insurance.
- _____ b. beneficiary coverage ended - terminate coverage (date) _____
- _____ c. subscriber coverage lapsed - terminate coverage (date) _____
- _____ d. subscriber changed plans under employer - new carrier is _____
- new policy number is _____
- _____ e. beneficiary to add to insurance already in MMIS for subscriber or other family member.
(name) _____

ATTACH A COPY OF THE APPROPRIATE DOCUMENTATION TO THIS FORM.

Submit this information to Medicaid Insurance Verification Services (MIVS).

Fax: 803-252-0870 **or** **Mail:** Post Office Box 101110
Columbia, SC 29211-9804



**SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES
REASONABLE EFFORT DOCUMENTATION**

PROVIDER _____ **DOS** _____

NPI or MEDICAID PROVIDER ID _____

MEDICAID BENEFICIARY NAME _____

MEDICAID BENEFICIARY ID# _____

INSURANCE COMPANY NAME _____

POLICYHOLDER _____

POLICY NUMBER _____

ORIGINAL DATE FILED TO INSURANCE COMPANY _____

DATE OF FOLLOW UP ACTIVITY _____

RESULT:

FURTHER ACTION TAKEN:

DATE OF SECOND FOLLOW UP _____

RESULT:

I HAVE EXHAUSTED ALL OPTIONS FOR OBTAINING A PAYMENT OR SUFFICIENT RESPONSE FROM THE PRIMARY INSURER.

(SIGNATURE AND DATE)

ATTACH A COPY OF THE FORM TO A NEW CLAIM AND FORWARD TO YOUR MEDICAID CLAIMS PROCESSING POST OFFICE BOX.

**South Carolina Department of Health and Human Services
Duplicate Remittance Advice Request Form**

Purpose: This form is to be used for all requests for duplicate remittance advices from South Carolina Medicaid. The form must be completed in its entirety in order to honor the request. If the form is incomplete, the form will be returned requesting the additional information.

Please contact the SCDHHS Medicaid Provider Service Center (PSC) at 1-888-289-0709 or submit an online inquiry at <http://www.scdhhs.gov/contact-us> for instructions on submission of your request.

1. Provider Name: _____
2. Medicaid Legacy Provider # _____ (Six Characters)
NPI# _____ Taxonomy _____
3. Person to Contact: _____ Telephone Number: _____
4. Please list the date(s) of the remittance advice for which you are requesting a duplicate copy:

Note: Remittance advices are available electronically through the Web Tool. Please check the Web Tool for the availability of the remittance advice date before submitting your request.

5. Street Address for delivery of request:

Street: _____
City: _____
State: _____
Zip Code: _____
6. Charges for duplicate remittance advice(s) are as follows:

Request Processing Fee - \$20.00

Page(s) copied - .20 per page

I understand and acknowledge that a charge is associated with this request and will be deducted from my provider's payment by debit adjustment on a future remittance advice.

Authorizing Signature

Date

Submit your Claim Reconsideration request to:

Fax: 1-855-563-7086

or

Mail: South Carolina Healthy Connections Medicaid
ATTN: Claim Reconsiderations
Post Office Box 8809
Columbia, SC 29202-8809

CLAIM RECONSIDERATION FORM

Instructions: Complete this form within 30 days of receipt of the remittance advice reflecting the denied claim, and attach all documentation in support of your request. A separate SCDHHS CR form is required for each claim control number (CCN). Allow up to 60 days for a written response. Claim disputes must first be initiated through the Provider Service Center (PSC). Enter the PSC Communication ID in the required field below. For questions, contact the PSC at 1-888-289-0709. **Note:** Timely filing guidelines apply.

Section 1: Beneficiary Information

Name (Last, First, MI): _____

Date of Birth: _____ Medicaid Beneficiary ID: _____

Section 2: Provider Information

Specify your affiliation: ☐ Physician ☐ Hospital ☐ Other (DME, Lab, Home Health Agency, etc.): _____

NPI: _____ Medicaid Provider ID: _____ Facility/Group/Provider Name: _____

Return Mailing Address: _____
Street or Post Office Box State ZIP

Contact: _____ Email: _____ Telephone #: _____ Fax #: _____

Section 3: Claim Information (Only one CCN allowed per request.)

Communication ID: _____ CCN: _____ Date(s) of Service: _____

Section 4: Claim Reconsideration Information

What area is your denial related to? (Please select below)

- | | |
|--|--|
| <input type="checkbox"/> Ambulance Services | <input type="checkbox"/> Licensed Independent Practitioner's Rehabilitative Services (LIPS) |
| <input type="checkbox"/> Autism Spectrum Disorder (ASD) Services | <input type="checkbox"/> Local Education Agencies (LEA) |
| <input type="checkbox"/> Clinic Services | <input type="checkbox"/> Medically Complex Children's (MCC) Waivers |
| <input type="checkbox"/> Community Long Term Care (CLTC) | <input type="checkbox"/> Nursing Facility Services / Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) |
| <input type="checkbox"/> Community Mental Health Services | <input type="checkbox"/> Optional State Supplementation (OSS) |
| <input type="checkbox"/> Department of Disabilities and Special Needs (DDSN) Waivers | <input type="checkbox"/> Pharmacy Services |
| <input type="checkbox"/> Durable Medical Equipment (DME) | <input type="checkbox"/> Physicians Laboratories, and Other Medical Professionals Specify: _____ |
| <input type="checkbox"/> Early Intervention Services | <input type="checkbox"/> Private Rehabilitative Therapy and Audiological Services |
| <input type="checkbox"/> Enhanced Services | <input type="checkbox"/> Psychiatric Hospital Services |
| <input type="checkbox"/> Federally Qualified Health Center (FQHC) | <input type="checkbox"/> Rehabilitative Behavioral Health Services (RBHS) |
| <input type="checkbox"/> Home Health Services | <input type="checkbox"/> Rural Health Clinic (RHC) |
| <input type="checkbox"/> Hospice Services | <input type="checkbox"/> Targeted Case Management (TCM) |
| <input type="checkbox"/> Hospital Services | <input type="checkbox"/> Other: _____ |



Section 5: Desired Outcome

Request submitted by:

Print Name: _____

Signature: _____

Date: _____



HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<input type="checkbox"/> PICA										<input type="checkbox"/> PICA									
<input type="checkbox"/> MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> TRICARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA BLU LUNG <input type="checkbox"/> OTHER										<input type="checkbox"/> MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> TRICARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA BLU LUNG <input type="checkbox"/> OTHER									
1. MEDICARE (Medicare#) MEDICAID (Medicaid#) TRICARE (ID#DoD#) CHAMPVA (Member ID#) GROUP HEALTH PLAN (ID#) FECA BLU LUNG (ID#) OTHER (ID#)										1a. INSURED'S I.D. NUMBER (For Program in Item 1)									
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)										3. PATIENT'S BIRTH DATE MM DD YY SEX M F									
5. PATIENT'S ADDRESS (No., Street)										6. PATIENT RELATIONSHIP TO INSURED Self Spouse Child Other									
CITY STATE										7. INSURED'S ADDRESS (No., Street)									
ZIP CODE TELEPHONE (Include Area Code)										CITY STATE									
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)										10. IS PATIENT'S CONDITION RELATED TO:									
a. OTHER INSURED'S POLICY OR GROUP NUMBER										a. EMPLOYMENT? (Current or Previous) YES NO									
b. RESERVED FOR NUCC USE										b. AUTO ACCIDENT? YES NO PLACE (State)									
c. RESERVED FOR NUCC USE										c. OTHER ACCIDENT? YES NO									
d. INSURANCE PLAN NAME OR PROGRAM NAME										10d. CLAIM CODES (Designated by NUCC)									
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE. I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.										13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.									
SIGNED DATE										SIGNED									
14. DATE OF CURRENT ILLNESS, INJURY, OR PREGNANCY (LMP) MM DD YY QUAL										15. OTHER DATE MM DD YY QUAL									
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE										18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY									
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)										20. OUTSIDE LAB? YES NO \$ CHARGES									
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind.										22. RESUBMISSION CODE ORIGINAL REF. NO.									
A. B. C. D. E. F. G. H. I. J. K. L.										23. PRIOR AUTHORIZATION NUMBER									
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER E. DIAGNOSIS POINTER										F. \$ CHARGES G. DAYS ON UNITS H. PRIOR Plan I. ID. QUAL J. RENDERING PROVIDER ID. #									
1										NPI									
2										NPI									
3										NPI									
4										NPI									
5										NPI									
6										NPI									
25. FEDERAL TAX I.D. NUMBER SSN EIN										26. PATIENT'S ACCOUNT NO. 27. ACCEPT ASSIGNMENT? YES NO									
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)										32. SERVICE FACILITY LOCATION INFORMATION									
SIGNED DATE										a. NPI b. NPI									

NUCC Instruction Manual available at: www.nucc.org

PLEASE PRINT OR TYPE

APPROVED OMB-0938-1197 FORM 1500 (02-12)

Sample Remittance Advice (page 1)

This page of the sample Remittance Advice shows a paid claim, suspended claim and rejected claim.

PROVIDER ID.		DEPT OF HEALTH AND HUMAN SERVICES				PROFESSIONAL SERVICES				PAYMENT DATE				PAGE	
AB00080000		SOUTH CAROLINA MEDICAID PROGRAM				REMITTANCE ADVICE				02/14/2014				1	
PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDDYY	PROC.	AMOUNT BILLED	TITLE 19 PAYMENT MEDICAID	S	RECIPIENT ID. NUMBER	RECIPIENT NAME F M I I LAST NAME	M O D	TLE. 18 ALLOWED CHARGES	COPAY AMT	TITLE 18 PAYMENT		
ABB1AA	1403004803012700A 01		101713	71010	27.00 27.00	6.72 6.72	P P	1112233333	M CLARK		026	0.00	0.00		
ABB2AA	1403004804012700A 01		101713	74176	259.00 259.00	0.00 0.00	S S	1112233333	M CLARK		026	0.00	0.00		
ABB3AA	1403004805012700A 01 02		071913 071913	A5120 A4927	24.00 12.00 12.00	0.00 0.00 0.00	R R R	1112233333	M CLARK		000 000	0.00	0.00 0.00		
TOTALS			3		310.00				Edits: L00 946	L02	852 08/30/13	0.00	0.00		
					\$6.72										

FOR AN EXPLANATION OF THE
ERROR CODES LISTED ON THIS
FORM REFER TO: "MEDICAID
PROVIDER MANUAL".

IF YOU STILL HAVE QUESTIONS
PHONE THE D.H.H.S. NUMBER
SPECIFIED FOR INQUIRY OF
CLAIMS IN THAT MANUAL.

CERT. PG TOT

\$0.00

CERTIFIED AMT

0.00

CHECK TOTAL

MEDICAID PG TOT

\$286.46

MEDICAID TOTAL

0.00

CHECK NUMBER

STATUS CODES:

P = PAYMENT MADE
R = REJECTED
S = IN PROCESS
E = ENCOUNTER

PROVIDER NAME AND ADDRESS

ABC HEALTH PROVIDER
PO BOX 000000
FLORENCE SC 00000

Sample Remittance Advice (page 2)

This page of the sample Remittance Advice shows a paid claim, as well as a Void/Replacement claim for which both the Void and the Replacement processed during the same payment cycle.

PROVIDER ID.		DEPT OF HEALTH AND HUMAN SERVICES				PROFESSIONAL SERVICES				PAYMENT DATE				PAGE	
AB00080000						REMITTANCE ADVICE				02/28/2014				1	
		SOUTH CAROLINA MEDICAID PROGRAM													
PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDDYY	PROC.	AMOUNT BILLED	TITLE 19 PAYMENT MEDICAID	RECIPIENT ID. NUMBER	RECIPIENT NAME F M I I LAST NAME	M O D	TLE. 18 ALLOWED CHARGES	COPAY AMT	TITLE 18 PAYMENT			
ABB222222	1405200415812200A				1192.00	243.71 P	1112233333	M CLARK			0.00				
	01		021814	S0315	800.00	117.71 P			000			0.00			
	02		021814	S9445	392.00	126.00 P			000			0.00			
VOID OF ORIGINAL CCN 13283002244813300A PAID 20131018															
ABB222222	1405200077700000U				1412.00-	273.71- P	1112233333	M CLARK							
	01		100213	S0315	1112.00-	143.71- P			000						
	02		100213	S9445	300.00-	130.00- P			000						
REPLACEMENT OF ORIGINAL CCN 1304711253670430A PAID 20131018															
ABB222222	1405200414812200A				1001.50	42.75 P	1112233333	M CLARK			0.00				
	01		100213	S0315	142.50	42.75 P			000			0.00			
	02		100313	S9445	859.00	0.00 R			000			0.00			
											0.00	0.00			
					\$286.46										
FOR AN EXPLANATION OF THE ERROR CODES LISTED ON THIS FORM REFER TO: "MEDICAID PROVIDER MANUAL".					CERT. PG TOT	MEDICAID PG TOT	STATUS CODES:						PROVIDER NAME AND ADDRESS		
					\$0.00	\$286.46	P = PAYMENT MADE						ABC HEALTH PROVIDER		
							R = REJECTED								
							S = IN PROCESS						PO BOX 000000		
							E = ENCOUNTER						FLORENCE SC 00000		
IF YOU STILL HAVE QUESTIONS															
PHONE THE D.H.H.S. NUMBER						0.00									
SPECIFIED FOR INQUIRY OF															
CLAIMS IN THAT MANUAL.															
					CHECK TOTAL	CHECK NUMBER									

Sample Remittance Advice (page 3)

This page of the sample Remittance Advice shows a claim-level Void without a corresponding Replacement claim.

PROVIDER ID.		DEPT OF HEALTH AND HUMAN SERVICES		CLAIM ADJUSTMENTS		PAYMENT DATE		PAGE	
AB11110000		SOUTH CAROLINA MEDICAID PROGRAM				02/28/2014		2	

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	PY IND	SERVICE RENDERED DATE(S) MMDDYY	PROC.	AMOUNT BILLED	TITLE 19 PAYMENT MEDICAID	S T S	RECIPIENT ID. NUMBER	RECIPIENT NAME LAST NAME I	M F M O I D	ORG CHECK DATE	ORIGINAL CCN
ABB222222	1405200077700000U				513.00-	197.71-	P	1112233333	CLARK	M	131018	1328300224813300A
	01		100213	S0315	453.00	160.71-	P				000	
	02		100213	S9445	60.00	33.00-	P				000	
	TOTALS		1		513.00-	193.71-						

PROVDER INCENTIVE CREDIT AMOUNT	DEBIT BALANCE PRIOR TO THIS REMITTANCE	MEDICAID TOTAL	CERTIFIED AMT	TO BE REFUNDED IN THE FUTURE
0.00	0.00	\$243.71	0.00	0.00
		ADJUSTMENTS		
		\$193.71		
	YOUR CURRENT DEBIT BALANCE	CHECK TOTAL	CHECK NUMBER	PROVIDER NAME AND ADDRESS
	0.00	\$50.00	4197304	ABC HEALTH PROVIDER
				PO BOX 000000
				FLORENCE SC 00000

Sample Remittance Advice (page 4)

This page of the sample Remittance Advice shows four gross-level adjustments.
Gross-level adjustments always appear on the final page of the Remittance Advice.

PROVIDER ID.		DEPT OF HEALTH AND HUMAN SERVICES				ADJUSTMENTS		PAYMENT DATE		PAGE	
AB11110000		SOUTH CAROLINA MEDICAID PROGRAM						02/28/2014		3	
Sample Only											
PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	SERVICE DATE(S) MMDDYY	PROC / DRUG CODE	RECIPIENT ID. NUMBER	RECIPIENT NAME F M LAST NAME I I	ORIG. CHECK DATE	ORIGINAL PAYMENT	ACTION	DEBIT / CREDIT AMOUNT	EXCESS REFUND	
TPL 2	1404900004000100U	-						DEBIT	-2389.05		
TPL 4	1405500076000400U	-						DEBIT	-1949.90		
TPL 5	1404900004000100U	-						DEBIT	-477.25		
TPL 6	1405500076000400U	-						CREDIT	477.25		
PAGE TOTAL:									4338.95	0.00	
PROVDER INCENTIVE CREDIT AMOUNT		DEBIT BALANCE PRIOR TO THIS REMITTANCE		MEDICAID TOTAL		CERTIFIED AMT		TO BE REFUNDED IN THE FUTURE			
0.00		0.00		0.00		0.00		0.00			
				ADJUSTMENTS							
				-4338.95		0.00					
		YOUR CURRENT DEBIT BALANCE		CHECK TOTAL		CHECK NUMBER		PROVIDER NAME AND ADDRESS			
		0.00		0.00				ABC HEALTH PROVIDER PO BOX 000000 FLORENCE SC 00000			

MEDICAID ADOLESCENT PREGNANCY PREVENTION SERVICES

DOCUMENTATION POINTS

S9445-FP –Patient Education, not otherwise classified, non-physician provider, Individual, per session. Address a minimum of three (3) documentation points from the list below plus the client's response.

S9446-FP –Patient Education, not otherwise classified, non-physician provider, Group, per session. Address a minimum of five (5) documentation points from the list below plus the client's response.

- 1) Discussion of adolescent development as it relates to human growth, development, sexuality, and pregnancy prevention
- 2) Information on the importance of family planning, responsible sexual behavior, and its effect on overall reproductive health
- 3) Discussion of the benefits of abstinence as it relates to normal growth and development for teens and pregnancy prevention
- 4) Discussion of the benefits of delaying sexual activity as it relates to healthier birth outcomes and pregnancy prevention
- 5) Discussion of the benefits of delaying pregnancy
- 6) Discussion of the long- and short-term health risks related to early sexual activity
- 7) Discussion of birth control methods, including abstinence, and the options available
- 8) Instruction on the proper and appropriate use of birth control methods
- 9) Importance of compliance with prescribed family planning methods and follow-up medical visits
- 10) Information on the benefits and risks of long-term birth control methods
- 11) Identification of family planning problems
- 12) Discussion of the availability of other health care resources related to family planning
- 13) Information on STDs and prevention of STDs as it relates to reproductive health and family planning

MEDICAID ADOLESCENT PREGNANCY PREVENTION SERVICES (MAPPS)

SCREENING FORM PARENT

1. Name of Participant: (First, Middle Initial, Last) _____
2. Age of Participant: _____ Date of Birth: _____ Gender: ☐ Male ☐ Female
3. Social Security #: _____ Medicaid # _____ Patient Account: _____
4. Eligibility: ☐ Medicaid ☐ Foster Care ☐ Child Protective Services
5. Date of Assessment: (Month, Date, Year) _____
6. Racial or Ethnic Background of Participant: (Check one)

☐ White or Anglo, Not of Hispanic Origin
☐ Black, Not of Hispanic Origin
☐ Hispanic

☐ American Indian
☐ Asian or Pacific Islander
☐ Other: _____
7. Special needs of the participant: (Check All That Apply)

☐ None
☐ Attention Deficit Disorder (ADD)
☐ Learning Disability
☐ Emotionally Handicapped

☐ Other: (Specify) _____
8. Does the participant have a primary medical care provider? If so, name and address: _____

 Managed Care Plan _____
9. Parent/Guardian: _____ SSN: _____
10. Employment Status of the Mother/Guardian: ☐ Full-Time ☐ Part-Time ☐ Not Employed ☐ Other: _____
11. Employment Status of the Father/Guardian: ☐ Full-Time ☐ Part-Time ☐ Not Employed ☐ Other: _____
12. Marital Status of Parent (s): ☐ Married ☐ Single ☐ Separated ☐ Widowed ☐ Other: _____

Environmental

13. Address of Participant:

Street Address:		
Mailing Address: (If Different from Street Address)		
City/Town:	State:	Zip Code:
Telephone: (Home):	Other:	<input type="checkbox"/> No Telephone

14. Household Members:

Name	Relationship to Participant	Age	Grade	School or Place of Employment of Household Members

SCREENING FORM STUDENT

1. Name of Participant: (First, Middle Initial, Last) _____
2. Age of Participant: _____ Date of Birth: _____ Gender: ☐ Male ☐ Female
3. Social Security #: _____ Medicaid #: _____ Patient Account: _____
4. Date of Assessment: (Month, Date, Year) _____
5. Access to Transportation: (Check One): ☐ Yes ☐ No Comment _____

Referral/ Health Risk Factors

6. What was the referral source for MAPPS? (Check One)
☐ DSS ☐ Teacher ☐ Counselor ☐ Relative ☐ Friend ☐ Other: (Specify) _____
7. Referral Risk Factor(s): (Explain in Narrative)
☐ Participant is a Teen Parent ☐ Participant is Sexually Active ☐ Participant has a history of Sexual Abuse
☐ Peer Pressure to engage in sexual activity is identified as a problem by the adolescent (give details)
8. Is the participant currently sexually active? ☐ Yes ☐ No
 If no, has the participant ever been sexually active? ☐ Yes ☐ No
9. Has the participant ever been an expecting parent (abortion/fetal death)? ☐ Yes ☐ No
10. Has the participant ever used a birth control method? ☐ Yes ☐ No
 Method Used: (Check All That Apply)
☐ Birth Control Pills ☐ Condom ☐ Depo-Provera Shot ☐ Diaphragm ☐ IUD ☐ Rhythm
☐ Other: _____
11. Does the participant understand or know the health risks associated with having sex? ☐ Yes ☐ No
12. Has the participant ever had a STD? ☐ Yes ☐ No If yes, specify: _____
13. Has the participant ever experimented with alcohol, tobacco, and/or other drugs? ☐ Yes ☐ No
 If yes, what kind? _____

Activities

14. Does the participant engage in extracurricular activities? ☐ Yes ☐ No
 If yes, list activities: _____
15. How does the participant spend his/her free time?
 After School: _____
 Weekends: _____
16. Do household rules cause any conflict between the parent/guardian and the participant? ☐ Yes ☐ No
 If yes, explain: _____

 What are the parent/guardian's and the participant's feelings about the household rules? _____

17. Does participant have friend? ☐ Yes ☐ No
 If yes, gender and age? _____

When they spend time together, what do they do? _____

How does the participant get along with friends? _____

18. How does the participant get along with adults? (Including teachers) _____

MEDICAID ADOLESCENT PREGNANCY PREVENTION SERVICES

CASE PLAN

Treatment Protocol (T1023-FP)

Participant's Name _____ **Medicaid Number** _____

Needs Statement: _____

Plan of Care: _____

Goals and Objectives	Frequency	Completion Date*

* A Progress Report may be sent to the Primary Care Physician when services are completed.

This ICP will be reviewed on (6 months from ICP date): _____

Participant's Signature: _____ **Date:** _____

Parent/Legal Guardian's Signature: _____ **Date:** _____

Provider of Service: _____ **Date:** _____
 (Licensed/Certified Signature and Title)

Units: _____

Date Reviewed: _____ (Review case plan during Individual Session)

Progress Report prepared by: _____ **Date:** _____

Mailed to: _____ **Date:** _____
 (Primary Care Physician)

MEDICAID ADOLESCENT PREGNANCY PREVENTION SERVICES

INDIVIDUAL OR GROUP SESSION FORM

Participant's Name: _____

Date of Service: _____ **DOB:** _____ **Age:** _____

Medicaid Number: _____ ☐ **Individual** ☐ **Group**

Place: ☐ Participant's Home ☐ Office ☐ School ☐ Other **Units of Service:** _____

Risk Factors: (Check All That Apply)

- ☐ Participant is a Teen Parent ☐ Peer Pressure to engage in sexual activity is identified as a problem by the adolescent
- ☐ Participant is sexually and/or has a history of sexual abuse

A narrative description of services must be provided. Documentation of session must support time billed and points discussed. Check the Documentation Points discussed:

- ☐ 1. Discussion of adolescent development as it relates to human growth, development, sexuality, and pregnancy prevention
- ☐ 2. Information on the importance of family planning, responsible sexual behavior, and its affect on overall reproductive health
- ☐ 3. Discussion of the benefits of abstinence as it relates to normal growth and development for teens and pregnancy prevention
- ☐ 4. Discussion of the benefits of delaying sexual activity as it relates to healthier birth outcomes and pregnancy prevention
- ☐ 5. Discussion of the benefits of delaying pregnancy
- ☐ 6. Discussion of the long and short-term health risks related to early sexual activity
- ☐ 7. Discussion of birth control methods, including abstinence, and the options available
- ☐ 8. Instruction on the proper and appropriate use of birth control methods
- ☐ 9. Importance of compliance with prescribed family planning methods and follow up medical visits
- ☐ 10. Information on the benefits and risks of long term birth control methods
- ☐ 11. Identification of family planning problems
- ☐ 12. Discussion of the availability of other health care resources related to family planning
- ☐ 13. Information on STDs and prevention of STDs as it relates to reproductive health and family planning

PATIENT EDUCATION

☐ Individual ☐ Group

Participant’s Name: _____

Date of Service: _____ Medicaid Number: _____

Service Provider

SIGNATURE (and credentials): _____ Date: _____

Supervisor

CO-SIGNATURE (and credentials) _____ Date: _____

MEDICAID ADOLESCENT PREGNANCY PREVENTION SERVICES (MAPPS)

PROGRESS REPORT/NEEDS ASSESSMENT

Reason for Communication: <input type="checkbox"/> Admission <input type="checkbox"/> Progress Report <input type="checkbox"/> Discharge		
Primary Care Physician: _____		
Address: _____ _____		
Phone/Fax: _____		
Name of Client:	Date of Birth:	Medicaid ID #:
Date MAPPS Services Started:		
Reason For Service Provision (Risk Factor):		
Client Assessment:		
Status of Mutually Agreed Upon Goals/Target Dates:		
Status of Plan of Care (Services/Frequency):		
Continued Services Needed? _____ Yes _____ No If Yes – Anticipated Services, Frequency, and Completion Date(s):		
MAPPS Provider:		Telephone Number:
Signature of MAPPS Provider and Date:		

STANDING ORDER (SAMPLE)

In order for individuals to maintain an optimal state of health, it is imperative that they be linked with a Primary Care Physician (PCP) who provides medical preventive and acute care, that they use care appropriately, and that they practice healthy behaviors. *(Insert Name of Facility)* staff may perform the following PSPCE and RSPCE:

- Assessment provided by Licensed Practitioner of the Healing Arts (LPHA) to determine client strengths, resources, perceptions of need relative to appropriate use of primary medical care, and practice of healthy behaviors;
- Evaluation of information and developing a plan of care in conjunction with the patient and PCP (must be verbal or written) which addresses health-related, medical, and developmental risks/needs appropriate for P/RSPCE;
- Determination of the patient's risks and his or her readiness for intervention;
- Determination of interventions indicated, and whether interventions should be PSPCE or RSPCE;
- Implementation, coordination, and monitoring of the plan of care to determine patient progress toward goal achievement;
- Ongoing reassessment to determine necessary changes in the plan of care and/or interventions;
- Communication (must be verbal or written) will be maintained and documented in the clinical record during all phases of the patient's care; and
- Identification of PCP (medical home):
 1. It is the responsibility of the PSPCE or RSCPE provider to assist the patient in locating a PCP within six months; to obtain permission to share PSPCE or RSPCE information with the PCP; and to communicate (must be verbal or written) the activities to the PCP during all phases of the patient's care.
 2. This Standing Order may be used to authorize provision of PSPCE or RSPCE as long as efforts are being made to locate a PCP for the patient, but no longer than six months.

PSPCE may be provided by a LPHA as determined in the assessment in order to:

- prevent disease, disability, and other health conditions or their progression;
- prolong life; and
- promote physical and mental health efficiency.

PSPCE promotes full and appropriate use of medical care, promote positive health outcomes, prevents deterioration of chronic conditions, and enhances the practice of healthy behaviors.

RSPCE may be recommended by LPHA as determined in the assessment in order to reduce physical or mental disability and restore an individual to his or her best possible functioning level. This service also promotes changes in behavior, improves health status, and develops healthier practices to restore and maintain the patient at the highest possible functioning level.

P/RSPCE Dental Services

Signed by

Date

Documentation Note: *If this Standing Order is being used to authorize PSPCE or RSPCE, a copy must be placed in the patient's chart.*

CONSENT FOR STERILIZATION

NOTICE: YOUR DECISION AT ANY TIME NOT TO BE STERILIZED WILL NOT RESULT IN THE WITHDRAWAL OR WITHHOLDING OF ANY BENEFITS PROVIDED BY PROGRAMS OR PROJECTS RECEIVING FEDERAL FUNDS.

■ CONSENT TO STERILIZATION ■

I have asked for and received information about sterilization from _____
Doctor or Clinic
When I first asked for the information, I was told that the decision to be sterilized is completely up to me. I was told that I could decide not to be sterilized. If I decide not to be sterilized, my decision will not affect my right to future care or treatment. I will not lose any help or benefits from programs receiving Federal funds, such as Temporary Assistance for Needy Families (TANF) or Medicaid that I am now getting or for which I may become eligible.

I UNDERSTAND THAT THE STERILIZATION MUST BE CONSIDERED PERMANENT AND NOT REVERSIBLE. I HAVE DECIDED THAT I DO NOT WANT TO BECOME PREGNANT, BEAR CHILDREN OR FATHER CHILDREN.

I was told about those temporary methods of birth control that are available and could be provided to me which will allow me to bear or father a child in the future. I have rejected these alternatives and chosen to be sterilized.

I understand that I will be sterilized by an operation known as a _____
Specify Type of Operation
The discomforts, risks and benefits associated with the operation have been explained to me. All my questions have been answered to my satisfaction.

I understand that the operation will not be done until at least 30 days after I sign this form. I understand that I can change my mind at any time and that my decision at any time not to be sterilized will not result in the withholding of any benefits or medical services provided by federally funded programs.

I am at least 21 years of age and was born on: _____
Date

I, _____, hereby consent of my own free will to be sterilized by _____
Doctor or Clinic

by a method called _____
Specify Type of Operation
My consent expires 180 days from the date of my signature below.

I also consent to the release of this form and other medical records about the operation to:

Representatives of the Department of Health and Human Services, or Employees of programs or projects funded by the Department but only for determining if Federal laws were observed.

I have received a copy of this form.

Signature _____
Date

Medicaid ID

You are requested to supply the following information, but it is not required: (*Ethnicity and Race Designation*) (please check)
Ethnicity: _____ *Race (mark one or more):* _____

- | | |
|---|--|
| <input type="checkbox"/> Hispanic or Latino | <input type="checkbox"/> American Indian or Alaska Native |
| <input type="checkbox"/> Not Hispanic or Latino | <input type="checkbox"/> Asian |
| | <input type="checkbox"/> Black or African American |
| | <input type="checkbox"/> Native Hawaiian or Other Pacific Islander |
| | <input type="checkbox"/> White |

■ INTERPRETER'S STATEMENT ■

If an interpreter is provided to assist the individual to be sterilized:

I have translated the information and advice presented orally to the individual to be sterilized by the person obtaining this consent. I have also read him/her the consent form in _____

language and explained its contents to him/her. To the best of my knowledge and belief he/she understood this explanation.

Interpreter's Signature _____
Date

■ STATEMENT OF PERSON OBTAINING CONSENT ■

Before _____ signed the
Name of Individual
consent form, I explained to him/her the nature of sterilization operation _____
Specify Type of Operation
the fact that it is

intended to be a final and irreversible procedure and the discomforts, risks and benefits associated with it.

I counseled the individual to be sterilized that alternative methods of birth control are available which are temporary. I explained that sterilization is different because it is permanent. I informed the individual to be sterilized that his/her consent can be withdrawn at any time and that he/she will not lose any health services or any benefits provided by Federal funds.

To the best of my knowledge and belief the individual to be sterilized is at least 21 years old and appears mentally competent. He/She knowingly and voluntarily requested to be sterilized and appears to understand the nature and consequences of the procedure.

Signature of Person Obtaining Consent _____
Date

Facility

Address

■ PHYSICIAN'S STATEMENT ■

Shortly before I performed a sterilization operation upon

Name of Individual _____
Date of Sterilization

I explained to him/her the nature of the sterilization operation _____
Specify Type of Operation
the fact that it is

intended to be a final and irreversible procedure and the discomforts, risks and benefits associated with it.

I counseled the individual to be sterilized that alternative methods of birth control are available which are temporary. I explained that sterilization is different because it is permanent.

I informed the individual to be sterilized that his/her consent can be withdrawn at any time and that he/she will not lose any health services or benefits provided by Federal funds.

To the best of my knowledge and belief the individual to be sterilized is at least 21 years old and appears mentally competent. He/She knowingly and voluntarily requested to be sterilized and appeared to understand the nature and consequences of the procedure.

(Instructions for use of alternative final paragraph: Use the first paragraph below except in the case of premature delivery or emergency abdominal surgery where the sterilization is performed less than 30 days after the date of the individual's signature on the consent form. In those cases, the second paragraph below must be used. Cross out the paragraph which is not used.)

(1) At least 30 days have passed between the date of the individual's signature on this consent form and the date the sterilization was performed.

(2) This sterilization was performed less than 30 days but more than 72 hours after the date of the individual's signature on this consent form because of the following circumstances (check applicable box and fill in information requested):

- ☐ Premature delivery
Individual's expected date of delivery: _____
- ☐ Emergency abdominal surgery (*describe circumstances*): _____

Physician's Signature _____
Date

PAPERWORK REDUCTION ACT STATEMENT

A Federal agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays the currently valid OMB control number. Public reporting burden for this collection of information will vary; however, we estimate an average of one hour per response, including for reviewing instructions, gathering and maintaining the necessary data, and disclosing the information. Send any comment regarding the burden estimate or any other aspect of this collection of information to the OS Reports Clearance Officer, ASBTF/Budget Room 503 HHH Building, 200 Independence Avenue, SW., Washington, DC 20201.

Respondents should be informed that the collection of information requested on this form is authorized by 42 CFR part 50, subpart B, relating to the sterilization of persons in federally assisted public health programs. The purpose of requesting this information is to ensure that individuals requesting sterilization receive information regarding the risks, benefits and consequences, and to assure the voluntary and informed consent of all persons undergoing sterilization procedures in federally assisted public health programs. Although not required, respondents are requested to supply information on their race and ethnicity. Failure to provide the other information requested on this consent form, and to sign this consent form, may result in an inability to receive sterilization procedures funded through federally assisted public health programs.

All information as to personal facts and circumstances obtained through this form will be held confidential, and not disclosed without the individual's consent, pursuant to any applicable confidentiality regulations. [43 FR 52165, Nov. 8, 1978, as amended at 58 FR 33343, June 17, 1993; 68 FR 12308, Mar. 14, 2003]