FORMS

| Number | Name | Revision Date |
|------------------|--|---------------|
| DHHS 126 | Confidential Complaint | 06/2007 |
| DHHS 130 | Claim Adjustment Form 130 | 03/2007 |
| DHHS 205 | Medicaid Refunds | 01/2008 |
| DHHS 931 | Health Insurance Information Referral Form | 02/2018 |
| | Reasonable Effort Documentation | 04/2014 |
| | | |
| | Duplicate Remittance Advice Request Form | 09/2017 |
| | Claim Reconsideration Form | 11/2018 |
| CMS-1500 (02/12) | Sample Claim Showing TPL Denial with NPI | 02/2012 |
| | Sample Remittance Advice (four pages) | 04/2014 |
| | Allied Professional Registration Form | 04/2017 |
| | LISW Allied Professional Registration Form | 06/2017 |
| | Mental Health Form | 04/2013 |
| | Corrective Action Plan | 05/2021 |



CONFIDENTIAL COMPLAINT

SEND TO: DIRECTOR, DIVISION OF PROGRAM INTEGRITY

DEPARTMENT OF HEALTH AND HUMAN SERVICES

P.O. BOX 100210, 1801 MAIN STREET, COLUMBIA, SOUTH CAROLINA 29202-3210

PROGRAM INTEGRITY

THIS REPORT IS DESIGNED FOR THE REPORTING OF POSSIBLE ABUSE BY MEDICAID PROVIDERS AND/OR RECIPIENTS. USE THE SPACE BELOW TO EXPLAIN IN DETAIL YOUR COMPLAINT. PLEASE IDENTIFY YOURSELF AND WHERE YOU CAN BE REACHED FOR FUTURE REFERENCES. UNLESS OTHERWISE INDICATED, ALL INFORMATION SHOULD BE PRINTED OR TYPED.

YOUR COMPLAINT WILL REMAIN CONFIDENTIAL

| SUSPECTED INDIVIDUAL OR INDIVIDUALS: | | | |
|--|------------------------------|-----------------------------------|---------------------|
| NPI or MEDICAID PROVIDER ID: (if applicable) | | MEDICAID RECIPIENT ID NUMBE | ER: (if applicable) |
| ADDRESS OF SUSPECT: | | LOCATION OF INCIDENT: | |
| | | DATE OF INCIDENT: | |
| COMPLAINT: | | | |
| NAME OF PERSON REPORTING: (Please print) | SIGNATU | IRE OF PERSON REPORTING: | DATE OF REPORT |
| ADDRESS OF PERSON REPORTING: | ADDRESS OF PERSON REPORTING: | | ON REPORTING: |
| | | SIGNATURE: (SCDHHS Representative | Receiving Report) |

SCDHHS Form 126 (revised 06/07)

| - | |
|---|--|
| | |
| | |

South Carolina Department of Health and Human Services - Claim Adjustment Form 130,

Prov.,der Name: (Please use blact orblue ink when completing form)

| Prowder Addre-ss: | |
|--|---|
| ProviderCity. Siaie, Zip: | Total paid amount on the original claim: |
| Original CCN: | <u> </u> |
| ?rovider ID: NP I: Recipén:10: | 1111111 |
| | |
| ' ' | Q MCCS Q Provider Q MIVS |
| Reason For Ad.ustment:(Fill One Only) O Insurance payment different than original claim O Keying errors O Incorrect recipient billed O Voluntary provider refund due to health insurance O Voluntary provider refund due to casualty O Voluntary provider refund due to Medicare | O Medicaid paid twice - void only O Incorrect provider paid O Incorrect dates of service paid O Provider filing error O Medicare adjusted the claim O Other |
| O Hospital/Office Visit included in Surgical Package O Independent lab should be paid for service O Assistant surgeon paid as primary surgeon O Multiple surgery claims submitted for the same DOS O MMIS claims processing error O Rate change | O Web Tool error Reference File error MCCS processing error Claim review by Appeals |
| Commets: | |
| Signature: | _Date: |
| lone — | |

South Carolina Department of Health and Human Services Form for Medicaid Refunds

Purpose: This form is to be used for all refund checks made to Medicaid. This form gives the information needed to properly account for the refund. If the form is incomplete, the provider will be contacted for the additional information.

| Items 1, 2 or 3, 4, 5, 6, & 7 must | be completed. | Attach ap | propriate document(s) | as listed in item 8. |
|--|--|----------------------------------|-------------------------------|----------------------|
| 1. Provider Name: | | | | |
| 2. Medicaid Legacy Provider # OR | (Six Characters) | | | |
| 3. NPI# | | & Taxon | omy | |
| 4. Person to Contact: | | _ 5. Teleph | none Number: | |
| 6. Reason for Refund: [check ap | propriate box] | | | |
| a Type of Insurance b Insurance Compose c Policy #: d Policyholder: e Group Name/Groff Amount Insurance Medicare () Full payment ma () Deductible not du () Adjustment made Requested by DHHS | re: () Accident/Auto any Name oup: Paid: de by Medicare e by Medicare | Liability () He | | |
| 7. Declaration and the state of | | | | |
| 7. Patient/Service Identification: Patient Name | Medicaid I.D.# (10 digits) | Date(s) of Service | Amount of Medicaid Payment | Amount of Refund |
| Explanation of Ben | ce Advice (required) efits (EOMB) from In efits (EOMB) from Moo: South Carolina De of Health and Human | Medicare (if application of Heal | cable) | |



SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES MEDICAID HEALTH INSURANCE INFORMATION REFERRAL FORM

| 110 vider of Department (value) | Provider ID or NPI: |
|---|---|
| Contact Person: Phone#: | Date: |
| ADD INSURANCE FOR A MEDICAID BENEFICIA MANAGEMENT INFORMATION SYSTEM (MN | |
| Beneficiary Name: | Date Referral Completed: |
| Medicaid ID#: | PolicyNumber: |
| Insurance Company Name: | Group Number: |
| Insured's Name: | Insured SSN: |
| Employer'sName/Address: | |
| c. subscriber coverage lapsed - termin | nate coverage (date) nployer - new carrier is |
| | new policy number is |
| | ady in 1vCMIS for subscriber or other family member. |
| | PRIATEDOCUMENTATIONTOTHISFORM. caid Insurance Verification Services (MIVS). Mail: Post Office Box 101110 |



SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES REASONABLE EFFORT DOCUMENTATION

| PROVIDER | DOS |
|---|----------------------|
| NPI or MEDICAID PROVIDER ID | |
| MEDICAID BENEFICIARY NAME | |
| MEDICAID BENEFICIARY ID# | |
| INSURANCE COMPANY NAME | |
| POLICYHOLDER | |
| POLICY NUMBER | |
| ORIGINAL DATE FILED TO INSURANCE COMPANY | |
| DATE OF FOLLOW UP ACTIVITY | |
| RESULT: | |
| FURTHER ACTION TAKEN: | |
| DATE OF SECOND FOLLOW UP | |
| RESULT: | |
| I HAVE EXHAUSTED ALL OPTIONS FOR OBTAINING A PARESPONSE FROM THE PRIMARY INSURER. | AYMENT OR SUFFICIENT |
| (SIGNATURE AND DATE) | |

ATTACH A COPY OF THE FORM TO A NEW CLAIM AND FORWARD TO YOUR MEDICAID CLAIMS PROCESSING POST OFFICE BOX.

South Carolina Department of Health and Human Services Duplicate Remittance Advice Request Form

Purpose: This form is to be used for all requests for duplicate remittance advices from South Carolina Medicaid. The form must be completed in its entirety in order to honor the request. If the form is incomplete, the form will be returned requesting the additional information.

Please contact the SCDHHS Medicaid Provider Service Center (PSC) at 1-888-289-070 9 or submit an online inquiry at http://www.scdhhs.gov/conta_ct-us for instructions on submission of your request.

| Please list the date(s) of the remittance advice for which you are requesting a duplicate copy Note: Remitta nce advices are available electronically through the Web Tool. Please Web Tool for the availability of the remittance advice date before submirequest. Street Address for delivery of request: Street: City = | | | |
|---|-----------------------|--|--|
| Please list the date(s) of the remittance advice for which you are requesting a duplicate copy Note: Remitta nce advices are available electronically through the Web Tool. Please the Web Tool for the availability of the remittance advice date before submarequest. Street Address for delivery of request: Street: City: | Medicaid Legacy Pi | rovider# | (Six Characters) |
| Please list the date(s) of the remittance advice for which you are requesting a duplicate copy Please list the date(s) of the remittance advice for which you are requesting a duplicate copy Note: Remitta nce advices are available electronically through the Web Tool. Please Web Tool for the availability of the remittance advice date before submarequest. Street Address for delivery of request: | NPI# | | Taxonomy |
| Note: Remitta nce advices are available electronically through the Web Tool. Plethe Web Tool for the availability of the remittance advice date before submrequest. Street Address for delivery of request: Street: Street: Zip Code: Charges for duplicate remittance advice(s) are as follows: Request ProcessingFee - \$20.00 | Person to Contact:_ | | _ Tephkhim ber: |
| the Web Tool for the availability of the remittance advice date before submarequest. Street Address for delivery of request: Street: Lity = | Please list the date(| s) of the remittance adv | vice for which you are requesting a duplicate copy |
| the Web Tool for the availability of the remittance advice date before submarequest. Street Address for delivery of request: Street: Street: State: Zip Code: Charges for duplicate remittance advice(s) are as follows: Request ProcessingFee - \$20.00 | | | |
| the Web Tool for the availability of the remittance advice date before submarequest. Street Address for delivery of request: Street: Lity = | | | |
| Street: State: Zip Code: Charges for duplicate remittance advice(s) are as follows: Request ProcessingFee - \$20.00 | the Web Tool fo | | |
| State: Zip Code: Charges for duplicate remittance advice(s) are as follows: Request ProcessingFee - \$20.00 | Street Address for d | lelivery of request: | |
| State: Zip Code: Charges for duplicate remittance advice(s) are as follows: Request ProcessingFee - \$20.00 | Street: | | |
| Zip Code: Charges for duplicate remittance advice(s) are as follows: Request ProcessingFee - \$20.00 | City:- | | |
| Charges for duplicate remittance advice(s) are as follows: Request ProcessingFee - \$20.00 | | | |
| Request ProcessingFee - \$20.00 | | | |
| · | | | |
| Page(s) copied - <u>20 per page</u> | Zip Code: | | |
| | Zip Code: | te remittance advice(s) | |
| | Zip Code: | te remittance advice(s) Fee - \$20.00 O per page | are as follows: |
| rstand and acknowledge that a charge is associated with this request and will be y provider's payment by debit adjustment on a future remittance advice. | Zip Code: | te remittance advice(s) Fee - \$20.00 Der page Wledge that a charg | are as follows: p is associated with this request and will be |
| | Zip Code: | te remittance advice(s) Fee - \$20.00 Der page Wledge that a charg | are as follows: p is associated with this request and will be |

SCOHHS (ReVi<ed09/01/17)



Submit your daim Reconsideration request to:

Fax: 1-855-563-7086

or

Mail: South Carolina Healthy Connections Medicaid

ATTN: Claim Reconsiderations Post Office Box 8809 Columbia, SC 29202-8809

CLAIM RECONSIDERATION FORM

Instructions: Complete this form within 30days of receipt of the remittance advice reflecting the denied claim, and attach all documentation in support of your request. A separate SCDHHS CR form is required for each claim control number (CCN). Allow up to 60 days for a written response. Claim disputes must first be initiated through the Provider Service Center (PSC). Enter the PSC Communication ID in the required field below. For questions, contact the PSC at 1-888-289-0709. **Note:** Timely filing guidelines apply.

| Section 2: Provider Information Specify your affiliation: Physician Hospital Other (DME, Lab, Home Health Agency, etc.): | Section 1: Beneficiary Information | | |
|---|--|--|---|
| Section 2: Provider Information Specify your affiliation: Physician Hospital Other (DME, Lab, Home Health Agency, etc.): | Name (Last, First, MI): | | |
| Specify your affiliation: Physician Hospital Other (DME, Lab, Home Health Agency, etc.): Physician Hospital Other (DME, Lab, Home Health Agency, etc.): Pacility/Group/Provider Name: Pacility/Group/Provider | Date ofBirth: | Mæ∄eneficiaryID: | |
| Return MailingAddress: Street or Post Offik:e Box | Section 2: Provider Information | | |
| Street or Post Offik:e Box Street or Post Offik:e Box Stat e ZIP Contact:Email:Telephone#:Fax#: Section 3: Claim Information (Only a,e CCN allowed perrequest.) Communication ID:CCN: | Specify your affiliation: \Box Physician \Box Hospital \Box Other (I | DME, Lab, Home Health Agency, etc | c.): |
| Contact: | NPI: Medicaid Provider ID: | Facility/Group/ProviderN | Name: |
| Contact: | Return MailingAddress: | | |
| Section 3: Claim Information (Only a,e CCN allowed perrequest.) Communication ID: | | | Stat e ZIP |
| Section 4: Claim Reconsideration Information What area isyour denial related to? (Please select below) AmbulanceServices Autism SpectrumDisorder(ASD) Services Clini cServic es Community Long Term Care (CLTC) Community MentalHealth Services Durable Medical Equipm ent (DME) Early InterventionServices Enhanced Services CCN: Date(s) of Service: Licensed Independent Practitioner'sRehabilitative Services (LIPS) Local Educat ion Agencies (LEA) Medically Complex Children's (MCC) Waivers Medically Services / Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) Optional State Supplementation(OSS) Pharmacy Services Physicians Laboratories, and Other Medical Professionals Specify: Physicians Laboratories, and Other Medical Professionals Specify: Physicians Laboratories and Audiological Services Physicians Laboratories and Other Medical Professionals Specify: Targeted Case Management (TCM) | Contact: Email: | Telephone#: | Fax#: |
| Licensed Independent Practitioner'sRehabilitative Services (LIPS) AmbulanceServices | Section 3: Claim Information (Only a,e CCN allowed perrequest.) Communication ID: CCN: | | Date(s) of Service: |
| | Autism Spectrum Disorder (ASD) Services Clini cServic es Community Long Term Care (CLTC) Community Mental Health Services Department of Disabilities and Special Needs (DDSN) Waivers Durable Medical Equipm ent (DME) Early Intervention Services Enhanced Service s Federally Qualified Health Center (FQHC) Home Health Services | □ Local Educat ion Agencies (LEA) □ Medically Complex Children's (□ Nursing Facility Services / Interwith IntellectualDisabilities (IC □ Optional State Supplementation □ Pharmacy Services □ Physicians Laboratories, and C Specify: □ Plivate Rehabilitative Therapy: □ Psychiatric HospitalServices □ RehabilitativeBehavioral Health □ Rel ral Health Clinic (RHC) □ Targeted Case Management (TC | MCC) Waivers rmediate Care Facility for Individuals F/IID) n(OSS) Other Medical Professionals and AudiologicalServices in Services(RBHS) |
| | | | Page 1 of 2 |

| ction 5: Desired Outcome | | |
|--------------------------|-------|----------|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| quest submitted by: | | |
| nt Name: | | |
| nat ure: | Ð | <u> </u> |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

Page 2 of 2

SCDHHS-CR Form (11/18)

Η

HEALTH INSURANCE CLAIM FORM

Sample Claim Showing TPL Denial with NPI

| PPROVED BY NA.TIONAL UNI FORM CUJM COMMITTEE (NUCC) 02/12 | | With | IIINFI |
|---|---|--|--|
| PIC, | | | PIC,,. |
| MEDICARE MEDICAID TRICARE CI-IAMPIL | PLAN LI,,.NG OTI-E | ER. 1a. INSURED'S 1 NUMBER | (Far Program i'I IIII!Im 1) |
| PAT JENT'S NAME (LNI r-a.ng, Fi,-tirirunii, Middit; linn.g | | | |
| Doe, John A. | 3. PATIENT'S BIRIH DATE 01 + 01 + 1947 M X | 4. INSURED'S NAME (Last Name, First Name, | Middle Initial) |
| PATIENT'S ADDRESS (ND•. Blree1) | EI- PATIENT RELATIONSHIP TO INSURED | 7. INSURED'S ADDRESS (No., Street) | |
| 123 Windy Lane | SewO soo, 0 ChikiD OillerD | | |
| | 8. RESERVED FOR NUCCUSE | CITY | STATE |
| anytown SC | | 1 | |
| CODE T'ELEPHONE noludo Area C f | | ZIP CODE TELEPHONI | E (Include Area Code) |
| 1NSURED'S NAME (Lui Nom9, FirstNorno, Mkl-te Inftlal) | | | |
| INSURED'S NAME (Lui Nom9, Firs!Norno, Mkl <te inftlal)<="" td=""><td>10, IS PATIENT'S CONOMON RELATEO TO:</td><td>11. INSURED'S POLICY GROUP OR FECA NU</td><td>MBER</td></te> | 10, IS PATIENT'S CONOMON RELATEO TO: | 11. INSURED'S POLICY GROUP OR FECA NU | MBER |
| OTHER INSUAB>'S POLICY OR GROUP NUMBER | a. EMPLOYMENT? (Current or Previous) | 1,2 1,111 - 2- ,111-2 | SEX |
| A123450A | YES X NO | MM DD YY | 6:#:S:::#III |
| RESERVED FOR NUCC USE | b. AUTO ACCIDENTY PLACE (State | b. OTHER CLAIM ID (Designated by NUCC) | |
| | YES X NO | | |
| RESERVED FOR NUCC USE | | f-:-= t;;;;c== ;;'l= === == | C |
| 0.00 | | | |
| | t->=-:-t = -::==:::= "'7'c":'s'-:: = ::Y " | | = |
| 401 | | | 1818 hems O. Da, and 9d. |
| READ EM.CIC. DF FORM EIE PORE COMPLETING PATIENT'S OR AUTHORIZED PERSON'S SIGNITURE I authorize the tap m::BN thi-alUri. Taleo reqt, ayrm,nt Df gJV1111 Timment benefits either | a SIGNING THIS FORM. release of any medical or other information necessary | 13. INSURED'S OR ALJTHORIZED PERSONS SI payment af ma blud banafttatothaumralgna | |
| ta pm:BN thl•alUrl. Ialao reqt ,ayrm,nt Df glJV1111Timment benefits althor below. | to myself or to the party who accepts assignment | | 1000 |
| SIGNED Signature on File | DATE | SIGNED | |
| DATEOFCURFIENT ILLNESS INLIES & DREGNANCY (LAES 15 | OTHER DATE | 1 9 DATES PATIENT LINAEL EIDWORK IN C | CURRENT <x:cupation< td=""></x:cupation<> |
| MM 1 00 1 W ILLESS, ILLETT, & PRESIDENCE CONT. | | FROM MM 1 DD 1 VY TO | MM 1 D0 1 YY |
| NAME OF REFERRING PROVIDER OR OTHER SOURCE 176 | | 10. HOSPIT;lljz:"'Btj°:"IE\vREI.A'IBl TO C | :" NT&",",VIC |
| | NPI NPI | FRO M I I TO | 1 1 |
| ADDITIONAL CLAIM INFORMATION (Designated by NUCC) | | 20 . OITBIDE LAB? \$ CH | HAABES |
| | | L YEB L No | |
| DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to serv | ice line below (24E) ICD Ind. | ZZ. HESUBMISSION OR IQINM. RE | F. MI. |
| 295·32 B c. | D | 2a PRIOR A1/1110RIZA110N MJMBER | |
| F. 0. | H | | |
| | DURES, SERVICES, OR SUPPLIES E, | F, _ Q, _ H. L | |
| From To PLACEOF (Olpla | In Unusual CircurnstancN) DIAGNOS: CS MODIFIER POINTER | SIS DAYS FROM ID. | REN ER INO PROVIDER ID. L |
| | 75 | ZZ J | ;!2_1_2n !2 |
| 07 14 01 07 14 11 90804 | | 60 100 2 | |
| | | NPLNR | <u> 2 456 8 </u> |
| | | | |
| | | NPI | |
| | | | |
| | | NP. | |
| | | | |
| | | NPI | |
| | | <u>10</u> | |
| | | NPI | |
| FEDERAL TAX I.D. NUMBER 88N EIN 29. PA11EN1'8A | CCOUNT NO. 27. ACCEPT ASSIGNMENT? | | |
| DOE1234 | | 6 (1 00 s | 100 60 100 |
| 18J | X YES NO | 1 1 1 | |
| 18J | X YES NO | 3'1. BIW Na PRDYIDERINFO & PHO 555 Jane Smith, MD | |

31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDINI3 DEGREES OR CFIEDENTIALB (I cartry l'Itat Ih I I Salemanti on the I INIII's apply1 Dthil bil mx:laN 11'11lde• parlttwecl'.)

11 Main Street Anytown, SC 22222-2222 1234567890

zz1212 121212

Sample Remittance Advice (page 1)
This page of the sample Remittance Advice shows a paid claim, suspended claim and rejected claim.

| PROVIDER | | מוגג ווחדה | | EDITI CEC | | PROFESSION | AL SERVICE | IS | PAYMENT | | | PAGE |
|--|--|------------|---|--------------------------|-----------------------------|---|--|--|-------------------------------|--------------------------|--|-------------------------------|
| AB000800 + | 00 | OLINA ME | DICAID P | ROGRAM | | | CE ADVICE | | 02/14/ | 2014 | | 1 1 |
| PROVIDERS OWN REF. NUMBER | CLAIM REFERENCE | | SERVICE : DATE(S) MMDDYY | RENDERED PROC. | AMOUNT | TITLE 19 S PAYMENT T MEDICAID S | RECIPIENT ID. NUMBER | RECIPIENT NA | AME | M TLE. O ALLOW D CHARG | 18 COPAY ED AMT | TITLE 18 PAYMENT |
| ABB1AA | 1403004803012700A 01 | | 101713 | | 27.00 27.00 | i ii | 1112233333 | B M CLARK | į | 026 | 0.00 | |
| ABB2AA | 1403004804012700A 01 | | 101713 | 74176 | 259.00 | | 1112233333 | B M CLARK | | 026 | 0.00 | 0.00 |
| ABB3AA | 1403004805012700A 01 02 | i i | 071913 071913 | A5120 A4927 | | 0.00 R | | M CLARK | į | 000 000 02 852 0 | 0.00 | 0.00 |
| | TOTALS | | | 3 | 310.00 | | | | | | 0.00 | i |
| ERROR CODE FORM REFER PROVIDER M | LL HAVE QUESTIONS+ | | + + + + + + + + + + + + + + + + + + + | CERT. PC | G TOT+ + 0.00 + + ED AMT | \$6.72 + | -+ STAT TOT -+ P = 6 R = -+ S = AL E = -+ + | PAYMENT MADE REJECTED IN PROCESS ENCOUNTER | PROVIDI | ER NAME AALTH PROV | ND ADDRESS | ·+ |
| SPECIFIED | D.H.H.S. NUMBER FOR INQUIRY OF +- THAT MANUAL. | | + +- | | + + | 0.0 +CHECK TOTAL | -+ + | K NUMBER | + | | | + |

Sample Remittance Advice (page 2)

This page of the sample Remittance Advice shows a paid claim, as well as a Void/Replacement claim for which both the Void and the Replacement processed during the same payment cycle.

| PROVIDER | | | | 2177 000 | | PROFESSION | NAL SERVICE | | PAYMENT DA | | | PAGE |
|---------------------------------------|--|------------------------|--|-------------------------|------------------------|---|----------------------------|---------------------------------------|-----------------------|-----------------------------------|--------------|-------------------------------|
| AB0008000 | + DEPT OF HEA 00 + SOUTH CARC | OLINA M | EDICAID PRO | OGRAM | | | NCE ADVICE | | 02/28/201 + | 4 | | 1 |
| PROVIDERS OWN REF. NUMBER | CLAIM REFERENCE | ' PY IND | ' SERVICE R! DATE(S) MMDDYY | ENDERED PROC. | AMOUNT BILLED | TITLE 19 S PAYMENT T MEDICAID S | RECIPIENT ID. NUMBER | RECIPIENT NA F M I I LAST NAM | ME M O E D | TLE. 18 ALLOWED CHARGES | COPAY AMT | TITLE 18 PAYMENT |
| ABB222222 | 1405200415812200A 01 02 | | 021814 | S0315 | | 117.71 P | | CLARK | 000 000 | i i | 0.00 | 0.00 |
| | VOID OF ORIGINAL (| CCN 132 | 1 3300224481 | 1 3300A PA | AID 20131 | 018 | | | | | | |
| ABB222222 | 1405200077700000U 01 02 | I | | S0315 | 1112.00- | 273.71- P 143.71- P 130.00- P | | M CLARK | 000 000 | | | |
| | REPLACEMENT OF OR: 1405200414812200A 01 02 | | 100213 | S0315 | 1001.50 142.50 | 20131018 42.75 P 42.75 P 0.00 R | 1112233333 | CLARK | 000 000 | | 0.00 | 0.00 0.00 |
| | | | | | | | | | | | 0.00 | 0.00 |
| + | | + | · | ' | ' | \$286.4 | 16 | -+ | ' | | | + |
| FOR AN EXPI | LANATION OF THE | | · | CERT. P | | + MEDICAID PG | | US CODES: | PROVIDER | | ADDRESS | + |
| FORM REFER TO: "MEDICAID | | İ | ++ +- \$0.00 ++ +- | | \$286.46 R = REJECTED | | REJECTED | İ | | R | | |
| IF YOU STILL HAVE QUESTIONS++ | | | + + | CERTIFII | ED AMT I | MEDICAID TO | AL E = | | FLORENCE | | SC 00 | 000 |
| SPECIFIED E | O.H.H.S. NUMBER FOR INQUIRY OF +- THAT MANUAL. | | + + | | + + | 0.0 CHECK TOTAI | + + | CK NUMBER | + | | | + |

Sample Remittance Advice (page 3)
This page of the sample Remittance Advice shows a claim-level Void without a corresponding Replacement claim.

| ROVIDER II | O. + DEPT OF HEA | יעשווה טועע הטוע. | N GEDITCEC | | + | CLAIM | • | | MENT DA | | | PAGE |
|---------------------------------|---|-------------------------|-------------------------------|------------------|--------------|----------------|----------------|----------|---------|-------------|---------|--------|
| AB111100 | | | |) | AD |)JUSTMENTS | | | /28/201 | | | 2 |
| | | | | | | | ' + + | + | | + | | ' |
| PROVIDERS OWN REF. NUMBER | CLAIM REFERENCE | | RENDERED | AMOUNT BILLED | | RECIPIENT ID. | RECIPIENT NAME | M O | | ORIGINA | L CCN | |
| ABB222222 | 1405200077700000U 01 02 TOTALS | 100213 100213 | S0315 S9445 | 453.00 60.00 | | 1112233333 | | | 131018 | 1328300224 | 813300A | |
| | + PROVDER | | + EBIT BALAN | | | + + | | + | + | + | TO BE R | FUTURE |
| | INCENTIVE CREDIT AMOUNT | R | RIOR TO TH EMITTANCE | | \$243 + | 3.71 + + | 0.00 | + | | 0.00 | İ | 0.00 |
| | 0.00 | +- | | .00 | ADJUSTMEN | | | | | | · | |
| | ++ | +- | | | \$193. | .71- | | + | | NAME AND A | | |
| | | | YOUR CURRENT DEBIT BALANCE | | + | 1 1 | + | IAR | C HEALT | 'H PROVIDER | | |
| | | | | | CHECK TOI | | HECK NUMBER | i | BOX 00 | | | |

Sample Remittance Advice (page 4)

This page of the sample Remittance Advice shows four gross-level adjustments. Gross-level adjustments always appear on the final page of the Remittance Advice.

| PROVIDE | CR ID. | T.TH AND HIJMA | N SERVICES | | + | | -+ | | YMENT DATE | | PAGE |
|---|----------------------------|------------------------------|-----------------------------|-------|------------------------------------|--------|---------------------|------------|------------------------------------|--------------------------------------|------------------------|
| AB11110(| 000 | LINA MEDICAI | | | ADJUSTMI + | ENTS | + | j | 02/28/2014 | İ | 3 |
| + PROVIDERS OWN REF. NUMBER | REFERENCE | SERVICE DATE(S) MMDDYY | PROC / DRUG CODE | I ID. | + RECIPIENT LAST NAME | F M | CHECK | | + | + DEBIT / CREDIT AMOUNT | + |
| TPL 2 | | - | | | | | | | DEBIT | -2389.05 | |
| TPL 4 | 1405500076000400U | - | | | | | | | DEBIT | -1949.90 | |
| TPL 5 | 1404900004000100U | - | | | | | | | DEBIT | -477.25 | - |
| TPL 6 | 1405500076000400U | - | 5 | | | | 1 | | CREDIT | 477.25 | |
| | | | | | | | | PAGE TOTAL | | 4338.95 | |
| | PROVDER | D | EBIT BALANCE | | AID TOTAL | | RTIFIED | | | | BE REFUNDED THE FUTURE |
| | INCENTIVE CREDIT AMOUNT | | RIOR TO THIS EMITTANCE | + | 0.00 | +- | | 0.00 | 0 | .001 | 0.00 |
| | 0.00 | +- | 0.00 | | STMENTS | | | | | , | + |
| | ++ | +- | + | ' | + -4338.95 | +- | | 0.00 + | PROVIDER 1 | NAME AND ADDI | RESS |
| | | D | OUR CURRENT EBIT BALANCE | CHEC | K TOTAL | СН | ECK NUMI | BER | ABC HEAL: PO BOX 00 FLORENCE | | SC 00000 |
| | | i | 0.00 | i | 0.00 | | | i i | | | |



Please return signed original Attestation to:

Mailing Address:

SC Dept. of Health and Human Services c/o **Division of Family Services** Post Office Box 8206 Columbia. South Carolina 29202-8206

Date

Fax: (803) 255-8204

Section I: Demographic Information Please Print: **Physician or APRN Name** Address: **Facility:** Telephone: **National Provider Identifier Number (NPI)** Fax: Email: Section II: Allied Professional Update Form The Allied Professional(s) listed below are under my supervision and services rendered and billed to South Carolina Medicaid will be in compliance with the guidelines as provided in the South Carolina Medicaid FQHC or RHC Standard. All allied professionals must be listed and a maximum of three allied professionals are permitted. Licensed Master Social Worker, Licensed Professional Counselor or Licensed Marriage and Family **Therapist** Name (as it appears on their license): **License Number & Expiration Date:** Name (as it appears on their license): **License Number & Expiration Date:** Name (as it appears on their license): **License Number & Expiration Date:** If there are any changes to this list, i.e. the allied professional's qualifications, physician or APRN information, I will notify South Carolina Medicaid utilizing this form within thirty days (30). Failure to comply shall result in the recoupment for services rendered. My signature and signature date certifies, that the information provided in the Attestation is correct. Physician or APRN Signature



Section I: Demographic Information

Please return signed original Attestation to:

Mailing Address:

SC Dept. of Health and Human Services c/o Division of Family Services Post Office Box 8206 Columbia, South Carolina 29202-8206

Fax: (803) 255-8204

| Please Print: | |
|--|---|
| LISW-CP Name | |
| Address: | |
| Facility: | |
| Telephone: | |
| National Provider Identifier Number (NPI) | |
| Fax: | |
| Email: | |
| Section II: Allied Professional LMSW Up | odate Form |
| practice) supervision and services rendered and guidelines as provided in the South Carolina N | re under my LISW-CP (licensed Independent social worker-clinical billed to South Carolina Medicaid will be in compliance with the ledicaid FQHC or RHC Standard. All allied professional(s) LMSW are permitted to be supervised by the LISW-CP. |
| Name (as it appears on their license): | |
| , | |
| License Number & Expiration Date: | |
| Name (as it appears on their license): | |
| License Number & Expiration Date: | |
| Name (as it appears on their license): | |
| License Number & Expiration Date: | |
| South Carolina Medicaid utilizing this form within | ed professional's qualifications, LISW-CP information, I will notify n thirty days (30). Failure to comply shall result in the recoupment re date certifies, that the information provided in the Attestation is |
| LISW-CP Signature | Date |
| LMSW Registration Form (Revised 6/2017) | |

South Carolina Department of Health and Human Services Mental Health Form

FILL OUT COMPLETELY TO AVOID DELAYS

| Beneficiary's Name: | | | Organizati | on NPI: | | |
|---|------------|-------------------------|------------------|-------------------------|----------------------|----------------|
| Medicaid ID #: | | | Center's N | ame: | | - |
| Date of Birth: | | | Service Lo | cation Address: | | - |
| Individual NPI: | | | City & Sta | te: | | |
| DSM-IV TR Diagnosis | 1 | | <u> </u> | | I | |
| Axis I | / | Axis | II / | Axis III | | |
| Date first seen: | Date o | f last service: | # of a | additional visits req | uested: | |
| Comment Clinia al Informa | S (Cin-11 | - Carla O. Nama 1. Mi | ild 2 Madamata (| 2 C 4 Et | -) | |
| Current Clinical Information Aggression | 0 1 2 3 4 | Depressions | 0 1 2 | | e) nship Problems | 01234 |
| Alcohol/Substance Use | 01234 | Hallucinations | 012 | | de Effects | 01234 |
| | | | | | | |
| Anxiety/Panic | 01234 | Impulsivity | 0 1 2 | | ep Effects | 0 1 2 3 4 |
| Appetite Disturbance | 0 1 2 3 4 | Job/School Problem | | • | Disturbance | 0 1 2 3 4 |
| Attention/Concentration | 0 1 2 3 4 | Mania | 0 1 2 | 234 We | eight Loss | 0 1 2 3 4 |
| Deficit in ADLs | 0 1 2 3 4 | Medical Illness | 0 1 2 | 2.3.4 | Other | 0 1 2 3 4 |
| Delusions 0 1 2 3 4 | | Memory | 0 1 2 | Curre | ent Stressors | 0 1 2 3 4 |
| <i>Services</i> <> 90833 <> 90836 <> 90838 | | 90846 90847 96101 | ♦ ♦ | 90853 90832 90834 | | 90837 H0002 |
| Current Medications New New New New New | 1 2 | | | Frequency | Side | Effects |
| Compliance | \Diamond | >90% | > 50-90% | \Leftrightarrow | < 50% | |
| Reasons for Noncompliance: | | | | | | |
| Physician/Non physician Physician/Non physician | | | Date | () Fax | | |
| Clinical documentation mus KePRO FAX#: 1-855-300-0 | | = | | _ | _ | om. |

Disclaimer: Authorization indicates that SCDHHS determined that medical necessity has been met for the requested service(s) but does not guarantee payment. Payment is contingent upon the beneficiary's eligibility and benefit limitations at the time services are rendered. The Physician Assistant is not authorized to sign this form.

Behavioral Health Services Post Office Box 8206 Columbia, South Carolina 29202-8206



Henry McMaster GOVERNOR Robert M. Kerr DIRECTOR P.O. Box 8206 > Columbia, SC 29202 www.scdhhs.gov

The Division of Behavioral Health Corrective Action Plan

| Provider Name | |
|--------------------------|--------------|
| Contact Person | Phone Number |
| Contact Email | Fax Number |
| Date Submitted to SCDHHS | |

| Item # on Summary | Opportunity for Improvement | Corrective Action Steps to be Implemented | Person(s) Responsible for Implementation | Target Date to Implement Corrective Action | Completion Date for Implementation |
|----------------------|--------------------------------|--|--|--|------------------------------------|
| 1 | | | | | |
| 2 | | | | | |
| 3 | | | | | |
| 4 | | | | | |
| 5 | | | | | |

| Additional questions to be addressed: | |
|---------------------------------------|--|
| | |
| | |
| | |
| | |

Revision Date: May 2021 Page **1** of **1**