

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
02-01-24	Cover Page		Published Cover Page
02-01-24	Program Overview	1	Updated Program Overview
02-01-24	Covered Population	2	Categorized eligible members in subgroups.
02-01-24	Eligible Providers	3-4	Revised the Qualified Providers section to include a definition of qualified providers in alignment with state regulations, removed information about provider team members and moved policy information on Developmental Evaluation Centers to the Clinic Services manual and Autism Spectrum Disorders (ASD) Services manual.
02-01-24	Covered Services and Definitions	5	Updated the covered services definition to align with federal regulations, moved the coverage policy under the newly created section 8 in the manual, Benefit Criteria and Limitations; added information about telehealth services and the Early Periodic Screening Diagnostic and Treatment benefit; and added definitions for several terms and information on reimbursement and charge limits.
02-01-24	Utilization Management	12-13	Updated utilization management section with general information about prior authorizations.
02-01-24	Reporting and Documenting	14-18	Updated the Reporting and Documenting section with information about health record retention and maintenance and added information on signature requirements.
02-01-24	Billing Guidance	19-20	Created a new section titled Billing Guidance, with information about claim filings, units, and modifiers

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
02-01-24	Benefits Criteria and Limitations	21-38	Created a new section titled Benefit Criteria and Limitations, merged Covered Services Policies and Procedure Codes into a single table for clarity. Updated procedure codes and frequency limits and criteria for each code
01-01-24	Cover Page		Published Cover Page
01-01-24	Covered Services	1, 14	Updated audiological services to include coverage for adult population for cochlear implants and related services.
10-17-23	Appendix 2		Updated Carrier Codes
07-01-23	Appendix 2		Updated Carrier Codes
05-11-23	Procedure Codes	2,8,11	<ul style="list-style-type: none"> Added “GT” modifier/description.
		13	Added codes and modifiers available for Developmental Evaluation Centers
05-11-23	3	7	<ul style="list-style-type: none"> Added DEC neurodevelopmental assessments and psychological evaluation services via telehealth.
	4	11	Added therapy services available via telehealth
05-11-23	Admin. and Billing manual	7	<ul style="list-style-type: none"> Added to Provider Enrollment requirements that providers must “Be located within the South Carolina Medical Service Area (SCMSA), which is defined as the State of South Carolina and areas in North Carolina and Georgia within 25 miles of the South Carolina State border as detailed in South Carolina Code of Laws, Section 44-6-110.”

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		10, 11	Added section related to clinical trials.
05-11-23	Appendix 3	1,2	Added language referencing ARPA requirements around COVID-19 copayments <ul style="list-style-type: none">
05-01-23	Appendix 2		<ul style="list-style-type: none"> Updated Carrier Codes
03-01-23	4	9,10	<ul style="list-style-type: none"> Updated language to clarify the Initial and Re-evaluations may occur on the same date of service as treatment as part of the development of the Individual Treatment Plan (ITP) Added a section on the Differentiation of Sign-Off times for Clinical Service Notes and Reports For consistency, clarified that Clinical service notes may include billable services other than those only for treatment, for example, the services could be for Initial, or Re-evaluation.
	6	24	
	6	23,24	
01-01-23	Appendix 2		Updated Carrier Codes
10-01-22	Appendix 2		Updated Carrier Codes
08-01-22	Appendix 2		<ul style="list-style-type: none"> Updated Carrier Codes
05-01-22	Appendix 2		Updated Carrier Codes
03-01-22	Program Overview	1-2	Removed Specific SLP services, PT services and OT services.
03-01-22	Eligible Providers	5	Added “email” to method of contact by a supervisor based on LLR regulations.

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
03-01-22	Eligible Providers	5	Updated “readily available” definition to be either in person or by telecommunications or by electronic means.
03-01-22	Covered Services and Definitions	11	Combined Individual and Group Speech Therapy to remove duplicate language.
02-01-22	Admin. & Billing Manual	23	Added the following paragraph: “When submitting documents for claims, Providers must follow the specific guidelines outlined within each Provider Manual to ensure that the correct documentation and signature is provided.”
01-01-22	Appendix 2		Updated Carrier Codes
01-01-22	TPL	3	Under “Cost Avoidance vs. Pay & Chase”, Medicaid no longer covers Pay & Chase for prenatal claims and claims related to child enforcement policies; therefore, this information was removed.
01-01-22	Admin. & Billing Manual	31	Under “Health Insurance”, Maternal Health was deleted and (after 100 days) was added.
11-01-21	Appendix 2		Updated Carrier Codes
11-01-21	4		The frequency was corrected for PT and OT re-evaluations to show 2 every 12 months.
10-01-21	Appendix 1		Added Edit Codes 607 & 608 to the Appendix
09-01-21	Forms		The Electronic Funds Transfer (EFT) was removed.
08-01-21	Appendix 2		Updated Carrier Codes that were effective 6-1-21.
07-01-21	Manual Homepage		Updated Managed Care Supplement
07-01-21	Admin. & Billing Manual.	50,51	Tapes, Diskettes, CDs and Zip files were deleted as a means of filing claims directly to SCDHHS.

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
04-20-21	Appendix 2		Updated Carrier Codes
01-21-21	Appendix 2		Updated Carrier Codes
12-1-20		23	Updated wording to Clinical service notes.
11-1-20	Appendix 2		Updated Carrier Codes
10-15-20		5	Updated policy language in the Provider Administrative and Billing Manual regarding “Claims for Medicaid Reimbursement.”
9-18-20			Updated the TPL supplement document
9-18-20		25	Provider Administrative & Billing Manual. Updated the “Disclosure of Information by Provider”
07-15-20	Appendix 1		Added new edits 291 and 791.
06-30-20	Appendix 2		Updated Carrier Codes
05-01-20	Appendix 2		Updated Carrier Codes
05-01-20			A link was added to the homepage of each individual manual to access “Co-Payments.”
03-30-20			As a correction to a change posted 8-14-19, the period has been placed inside of the quotation marks.
10-31-19	Appendix 1	62	Added new edit code 882
08-29-19	Appendix 2		Updated Carrier Codes. A link was added to each guide’s homepage to access the carrier codes.
08-23-19	Appendix 1	66	Updated resolution for edit code 901

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
08-14-19			For consistency with CMS State regulations, any reference to the word “guides” has been replaced with “manuals.”
08-01-19	Forms		Uploaded New Electronic Funds Transfer (EFT) Form
07-02-19	Appendix 1	33	Updated CARC for edit code 636
07-02-19	Forms	-	Updated EFT form
07-01-19	1,3,5		Replaced with New Provider Administrative and Billing Guide
07-01-19	Appendix 1	55,61,66	Added new edit 870. Update edit codes 839 and 901
04-01-19	1	35	Updated Prepayment Reviews
04-01-19	Appendix 1	56	Updated edit codes 906 and 907
03-01-19	2	23-24 24 24-25 25 26 26-27 27 28	Updated the following subsections: <ul style="list-style-type: none"> • Pure Tone Audiometry • Audiological Evaluation • Tympanometry (Impedance Testing) • Acoustic Reflex Testing; Threshold • Auditory Evoked Potentials; Comprehensive • Hearing Aid Examination and Selection • Hearing Aid Check Evaluation of Auditory Rehabilitation Status
03-01-19	Appendix 2	-	Updated carrier codes
01-01-19	2	18 19 26 29 30 33	Updated procedure code descriptions in the following sections: <ul style="list-style-type: none"> • Individual Speech Therapy • Group Speech Therapy • Cochlear Implant • Individual Physical Therapy • Aquatic Therapy, Physical Therapy Services • Individual Occupational Therapy Aquatic Therapy, Occupational Therapy Services

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		34	
	4	2 2 4 6 6 6 7 7 8	Updated procedure code descriptions in the following sections: <ul style="list-style-type: none"> • Individual Speech Therapy • Group Speech Therapy • Cochlear Implant • Physical Therapy Evaluation • Individual Physical Therapy • Individual Aquatic Therapy, Physical Therapy Services • Occupational Therapy Evaluation • Individual Occupational Therapy • Individual Aquatic Therapy, Occupational Therapy Services
12-01-18	Appendix 2	-	Updated carrier codes
11-01-18	Forms	-	<ul style="list-style-type: none"> • Updated Claim Reconsideration Form
11-01-18	Appendix 1	55-56	<ul style="list-style-type: none"> • Updated edit codes 906 and 907
10-01-18	Appendix 1	44, 55-56, 64-65	Updated edit codes 820, 906, 907, and 977
08-06-18	1	25	Updated Premium Payment Project
08-06-18	TPL Supplement	17-18	Updated TPL Resources
08-01-18	Appendix 2	-	Updated carrier codes
08-01-18	Managed Care Supplement	-	Updated entire section
07-01-18	3	31-32 32	<ul style="list-style-type: none"> • Updated Retro Health Insurance Updated Retro Medicare

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
07-01-18	Appendix 1	3, 37, 42, 45, 52-57, 70, 73, 48, 66-67	<ul style="list-style-type: none"> Updated CARC and RARC for edit codes 059, 710, 738, 739, 757, 820, 821, 837, 838, 839, 843, 844, 912, 914, 928, 934, and 952 Updated CARC for 786 Updated Resolution for 906 and 907
07-01-18	TPL Supplement	15-16, 17	<ul style="list-style-type: none"> Updated Retro Health and Pay & Chase Updated TPL Resources
06-01-18	2	6-7	<ul style="list-style-type: none"> Updated Procedural and Diagnostic Coding
05-01-18	Forms	-	<ul style="list-style-type: none"> Updated Claim Reconsideration Form
05-01-18	Appendix 2	-	<ul style="list-style-type: none"> Updated carrier codes
02-01-18	Forms	-	Updated Health Insurance Information Referral Form (DHHS Form 931)
02-01-18	Appendix 2	-	Updated carrier codes
12-01-17	Forms	-	Updated Claim Reconsideration Form
11-01-17	Appendix 2	-	Updated carrier codes
10-01-17	Appendix 1	3	Added new edit code 063
09-01-17	Forms	-	Updated Claims Reconsideration, Duplicate Remittance Advice Request, and Electronic Funds Transfer (EFT) Authorization Agreement forms
08-01-17	5	4	Corrected formatting
08-01-17	Appendix 2	-	Updated carrier codes
06-01-17	Forms	-	Updated Claim Reconsideration Form

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
06-01-17	Appendix 2	-	Updated carrier codes
05-01-17	Appendix 1	-	Updated Provider Service Center Hours of Operation
03-01-17	Forms	-	Updated Claim Reconsideration Form
02-01-17	4	6-11	Updated Physical and Occupational Therapy Services Table
02-01-17	Appendix 2	-	Updated carrier codes
01-01-17	2	28-29 34-35	Updated the following sections: <ul style="list-style-type: none"> Physical Therapy Evaluation Occupational Therapy Evaluation
01-01-17	4	6-9	Updated Physical and Occupational Therapy Services Table
12-01-16	3	7	Updated Diagnostic Codes
12-01-16	Forms	-	<ul style="list-style-type: none"> Updated Claim Reconsideration Form
11-01-16	3	7 15	<ul style="list-style-type: none"> Updated Modifiers Updated CMS-1500 Form Completion Instructions, field 24D
11-01-16	Appendix 2	-	Updated carrier codes
10-01-16	1	5-6	Deleted SC Healthy Connections Checkup Program language and moved sample Checkup card to South Carolina Healthy Connections Medicaid Card section
09-01-16	Appendix 1	67	<ul style="list-style-type: none"> Updated edit code 979
09-01-16	Appendix 2	-	Updated carrier codes
08-01-16	1	2, 4, 5, 24, 27	Updated to reflect Medicaid Bulletin dated July 11, 2016 – New Medicaid Cards

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
08-01-16	Appendix 1	22, 23, 66	Updated edit codes 527, 532, and 965
07-01-16	Appendix 1	3, 65	Updated edit codes 062 and 974
06-01-16	5	- 1 3	<ul style="list-style-type: none"> Updated hyperlinks throughout section Updated Administration section Updated Procurement of Forms section
06-01-16	Appendix 1	44 3, 14, 29, 30, 63	Added new edit codes 801 and 802 Updated CARC for edit codes 079, 356, 357, 605, 693, and 958
05-01-16	Appendix 1	6, 63, 67	Updated edit codes 150, 953, 989, 990
05-01-16	Appendix 2	-	<ul style="list-style-type: none"> Updated carrier codes
04-01-16	Managed Care Supplement	18-19	Replaced sample MCO cards
03-01-16	Appendix 1	19, 23	Added edit codes 450 and 532
02-01-16	1	-	<p>Updated the following sections to reflect Medicaid Bulletin dated January 26, 2016 – Updates to Section 1 – All Provider Manuals:</p> <ul style="list-style-type: none"> South Carolina Medicaid Program <ul style="list-style-type: none"> Program Description SC Healthy Connections Medicaid Card(s) Records/Documentation Requirements <ul style="list-style-type: none"> General Information Signature Policy Medicaid Program Integrity <ul style="list-style-type: none"> Program Integrity <p>Appeals</p>
01-01-16	1	19	Updated to reflect Medicaid Bulletin dated December 9, 2015 - Charge Limits

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
01-01-16	Appendix 1	21	Added edit code 527
12-01-15	Cover	-	<ul style="list-style-type: none"> December 1, 2015 - Replaced manual cover
11-01-15	Appendix 1	19, 44-47	Revised edit code 507, 821, 837, 838, 839
10-01-15	1	7 10	<ul style="list-style-type: none"> Updated to add SCDHHS alerts Updated Provider Participation
10-01-15	Appendix 1	1 1 All 4, 20, 23, 27, 43	<ul style="list-style-type: none"> Updated general instructions Updated the following to reflect Medicaid Bulletin dated June 1, 2015 — ICD-10 Clinical Modification/ Procedure Coding System <ul style="list-style-type: none"> Added note to general instructions Replaced ICD-9 with ICD-CM throughout section Deleted edit codes 102-109, 112-116, 503, 527, 566, 791, 792
09-01-15	2	6,7	<ul style="list-style-type: none"> Added ICD-10-CM language to reflect Medicaid Bulletin dated June 1, 2015 - ICD-10 Clinical Modification/ Procedure Coding System
09-01-15	3	6-7 13-14 21	<ul style="list-style-type: none"> Updated the following sections to reflect Medicaid Bulletin dated June 1, 2015 — ICD-10 Clinical Modification/ Procedure Coding System: <ul style="list-style-type: none"> Diagnostic Codes CMS-1500 Claim From Completion Instructions, field 21 Updated SC Medicaid Web-based Claims Submission Tool to reflect Medicaid Bulletin dated June 19, 2015 — Claim Submission Web Portal (Webtool) Enhancement SC Medicaid Web-based Claims Submission Tool
09-01-15	Appendix 1	5, 14	<ul style="list-style-type: none"> Added edit codes 270 and 271 and updated edit code 110 to reflect Medicaid Bulletin dated June 1, 2015 — ICD-10 Clinical Modification/Procedure Coding System

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
07-01-15	Appendix 3	1-2	Updated Copayment Schedule
06-01-15	3	6	<ul style="list-style-type: none"> Updated Diagnostic Codes
03-13-15	3	12 22	<ul style="list-style-type: none"> Updated CMS-1500 Claim Form Completion Instructions Updated SC Medicaid Web-based Claims Submission Tool (Web Tool)
03-13-15	5	1	<ul style="list-style-type: none"> Updated Administration Updated Correspondence and Inquiries
03-01-15	Appendix 2		<ul style="list-style-type: none"> Updated carrier codes
01-01-15	Forms		<ul style="list-style-type: none"> Updated Claim Reconsideration form
12-01-14	1	9, 10	<ul style="list-style-type: none"> Updated Provider Participation to reflect Medicaid Bulletin dated October 31, 2014 – Update to Section 1 of All Provider Manuals
12-01-14	3	2-4 25-26	Added the following policies: <ul style="list-style-type: none"> Copayment Claim Reconsideration
12-01-14	Forms		Added Claim Reconsideration form
12-01-14	Appendix 1	6, 50	Updated edit codes 121 and 839
12-01-14	Appendix 3	1-2	<ul style="list-style-type: none"> Added to manual
12-01-14	Managed Care Supplement	2	Updated Managed Care Organizations (MCOs) to reflect Medicaid Bulletin dated October 31, 2014 – Update to Section 1 of All Provider Manuals
11-01-14	Appendix 1	70	Updated edit code 989
10-01-14	1	33-34	Updated Medicaid Beneficiary Lock-In Program

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
10-01-14	Appendix 1	3, 31, 36, 48-49, 61 46	<ul style="list-style-type: none"> Updated edit code 079, 637, 719, 820, 821, 908, 909 Added new edit code 790
09-01-14	5	1	Remove language related to the county office listing
08-01-14	1	6	Updated to reflect Medicaid Bulletin dated July 22, 2014 – Coverage of New Screening Services for Healthy Connections Checkup
08-01-14	Appendix 1	51, 69 24, 48- 51, 58	<ul style="list-style-type: none"> Deleted edit codes 845 and 969 Updated edit codes 537, 837-839, 843, 844, and 892
07-01-14	Appendix 1	15	Updated resolution for edit code 349, 369, 509
06-01-14	Appendix 1	3, 12	Updated resolutions for edit codes 079, 227, and 239
06-01-14	Appendix 2	All	<ul style="list-style-type: none"> Updated carrier codes
05-01-14	General Table of Contents	1	Removed DHHS county office listing
05-01-14	2	36	Changed heading from Physical Medicine and Therapy to Physical Medicine and Therapy — Age 21 and Over
05-01-14	5	1 5	<ul style="list-style-type: none"> Replaced reference to county office listing with the Where To Go for Help web address Removed DHHS county office listing
05-01-14	Appendix 1	1, 2, 4, 45, 46, 62, 64, 92, 93	Updated edit codes 007, 052, 079, 715, 719, 837, 839, 977, 984
04-01-14	1		Updated to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
04-01-14	2	37-38	<ul style="list-style-type: none"> Added Physical Medicine and Therapy
04-01-14	3	1-28 6-17 17 19-20	<ul style="list-style-type: none"> Updated to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form Updated to reflect Medicaid Bulletin dated November 30, 2013 – Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version Updated Trading Partner Agreement Updated SC Medicaid Web-based Claims Submission Tool (Web Tool)
04-01-14	5	10	Updated Horry County address
04-01-14	Forms		<ul style="list-style-type: none"> Updated Reasonable Effort Documentation and Duplicate Remittance Advice Request forms Removed note on CMS-1500 (02/12) version claim form Removed CMS-1500 (08/05) version claim form Removed Sample Edit Correction Form Updated Sample Remittance Advice
04-01-14	Appendix 1	35 -	<ul style="list-style-type: none"> Added edit code 527 Entire section: <ul style="list-style-type: none"> Updated to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form Updated to reflect Medicaid Bulletin dated November 30, 2013 – Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version
04-01-14	TPL Supplement	5 6-8 9-10 10-11 13-14	<ul style="list-style-type: none"> Updated the following sections to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form: <ul style="list-style-type: none"> Timely Filing Requirements Reasonable Effort Nursing Facility Claims Professional, Institutional, and Dental Claims Rejected Claims

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		15-16 22-23 30-31	<ul style="list-style-type: none"> o Recovery o Sample Forms – Reasonable Effort Sample Forms – ECF (deleted)
02-01-14	Cover	-	<ul style="list-style-type: none"> • January 1, 2014 - Replaced manual cover
02-01-14	2	17	<ul style="list-style-type: none"> o Updated Speech Evaluation
02-01-14	4	1-2	<ul style="list-style-type: none"> o Added and updated speech evaluation tables
02-01-14	5	9	Updated Florence County office telephone number
01-01-14	1	1, 2, 11 6, 23, 25 1-2 4 6 26 29-30 32 32	<p>Updated to reflect the following bulletins:</p> <ul style="list-style-type: none"> • Managed Care Organizational Changes dated November 15, 2013 • Discontinuation of Edit Correction Forms (ECFs) dated December 3, 2013 <p>Updated the following sections:</p> <ul style="list-style-type: none"> • Eligibility Determination • South Carolina Health Connections Medicaid card • South Carolina Web-based Claims Submissions Tool • Retroactive Eligibility • Program Integrity • Recovery Audit Contractor <p>Beneficiary Explanation of Medical Benefits Program</p>
01-01-14	3	-	<p>Updated entire section to reflect the following bulletins:</p> <ul style="list-style-type: none"> • Discontinuation of Edit Correction Forms (ECFs)s dated December 3, 2013 • Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014 <p>Managed Care Organizational Changes dated November 15, 2013</p>
01-01-14	5		Updated the following sections

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		1 3-4	<ul style="list-style-type: none"> Correspondence and Inquiries Procurement of Forms
01-01-14	Forms		<ul style="list-style-type: none"> Added CMS-1500 (02/12) version claim form Added note to CMS-1500 (05/85) version claim form Updated Duplicate Remittance Advice Request and EFT Authorization Agreement forms
01-01-14	Appendix 1		Updated to reflect the following bulletins: <ul style="list-style-type: none"> Discontinuation of Edit Correction Forms (ECFs)s dated December 3, 2013 Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014 Managed Care Organizational Changes dated November 15, 2013
01-01-14	Managed Care Supplement		Updated to reflect bulletin Managed Care Organizational Changes dated November 15, 2013 <ul style="list-style-type: none">
01-01-14	TPL Supplement		<ul style="list-style-type: none"> Updated to reflect bulletin Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014
12-01-13	5	12	<ul style="list-style-type: none"> Updated Orangeburg mailing address zip codes
11-06-13	4	5, 6	Updated frequency for procedure code 97113 (Individual Aquatic Therapy)
11-01-13	5	13	<ul style="list-style-type: none"> Updated York County mailing address
11-01-13	MC Supplement	18	Replaced BlueChoice MCO Medicaid card
10-01-13	5	12 13	<ul style="list-style-type: none"> Updated Orangeburg office and mailing address Updated York County office address
10-01-13	Appendix 1	-	<ul style="list-style-type: none"> Updated CARCs/RARCs throughout section

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		5, 39 69 37, 42, 44	<ul style="list-style-type: none"> Added edit codes 110 and 725 Deleted edit code 961 Revised edit codes 720, 749, 750, 758, and 759
10-01-13	MC Supplement	20	Added WellCare MCO Medicaid card and contact information
09-01-13	5	8 10 13	<ul style="list-style-type: none"> Updated Darlington County zip code Updated Laurens County phone number Updated York County office address
08-01-13	5	13	<ul style="list-style-type: none"> Updated York County physical address
08-01-13	Appendix 1	1 50, 51 72	<ul style="list-style-type: none"> Updated resolution for edit code 007 Updated RARC and resolution for edit codes 820 and 821 Deleted edit codes 954, 955, and 956
08-01-13	Appendix 2	All	<ul style="list-style-type: none"> Updated carrier codes
07-01-13	5	8 11	<ul style="list-style-type: none"> Updated Colleton County office telephone number Deleted Newberry County PO Box address
06-01-13	5	12	<ul style="list-style-type: none"> Updated Richland county office telephone number
06-01-13	Appendix 1	5, 11, 15, 33, 40 30	<ul style="list-style-type: none"> Updated resolutions for edit codes 107, 219, 339 673, 720 Deleted edit code 577
04-01-13	1	6	<ul style="list-style-type: none"> Corrected the URL for MedicaidLearning.com
04-01-13	Appendix 1	2 20, 25, 28	<ul style="list-style-type: none"> Changed edit code description reference DMR and MR/RD to ID/RD for edit code 052 Updated CARCs for edit codes 460, 544, 569 Updated resolutions for edit codes 079, 722, 837, 838, 855, 865, 960

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		4, 39, 52, 53, 57, 59 73 50, 51 67, 69	<ul style="list-style-type: none"> Added edit codes 820, 821 Updated edit code 935, 938, 939
04-01-13	Appendix 2	-	<ul style="list-style-type: none"> Updated carrier code list
03-01-13	2	1 4	<ul style="list-style-type: none"> Updated all references to mental retardation to intellectual disabilities or related disabilities Updated Covered Services
03-01-13	5	10	<ul style="list-style-type: none"> Deleted Jasper County PO Box address
03-01-13	Appendix 1	i 2, 38, 70 38, 54, 70	Deleted Change Log Changed edit code description reference to DMR and MR/RD to ID/RD for edit codes 052, 053, 712, and 953 Updated resolutions for edit codes 714, 851, and 953
03-01-13	Managed Care Supplement	7	<ul style="list-style-type: none"> Deleted the Department of Alcohol and Other Drug Abuse from agencies exempt from prior authorizations
02-01-13	1	18	Updated URL address for the National Correct Coding Initiative (NCCI)
02-03-13	4	8	Updated PT/OT/ST codes requiring approval from KePRO
01-01-13	5	7 9	<ul style="list-style-type: none"> Added Chester county Zip+4 code Updated Greenville PO Box address
01-01-13	Appendix 1	-	Added Change Log for section changes
12-03-12	1	6 7-8	<ul style="list-style-type: none"> Updated web addresses for provider information and provider training

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		27-32 33-41	<ul style="list-style-type: none"> Revised heading and language to reflect new provider enrollment requirements Updated Program Integrity language (entire section) Revised heading and language for Medicaid Anti-Fraud Provisions/Payment Suspension/Provider Exclusions/Terminations (entire section)
12-03-12	3	6 10 18, 32, 35 23-24	<ul style="list-style-type: none"> Updated National Provider Identifier and Medicaid Provider Number Updated fields 17, 17b to add requirement for referring or ordering provider NPI Updated provider information web addresses Updated Electronic Funds Transfer (EFT)
12-01-12	2	3-6 9 18-19, 29, 30, 33, 34, 35	<ul style="list-style-type: none"> Updated service limits language Deleted LPN from LPHA Referrals list of professionals Updated frequency for PT/OT/ST services
12-01-12	4	1, 2, 5, 6 8	<ul style="list-style-type: none"> Updated frequencies for procedure codes 92507, 92508, 97110, 97113, 97530 Updated the PT/OT/ST checkpoint requirement for KePRO approval
12-01-12	5	4 11	<ul style="list-style-type: none"> Updated web address for provider information Updated McCormick county office telephone number
12-01-12	Appendix 1	24, 26, 27, 32, 33	<ul style="list-style-type: none"> Updated CARCs for edit codes 538, 552, 555, 561, 562, 563, 636, 637, 690 Updated resolutions for edit codes 402, 561, 562, 563, 721, 722, 748, 749, 752, 753, 769, 791, 795, 852, 853, 856, 860, 884, 887, 892, 897, 925, 926

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		19, 27, 40, 44, 45, 47, 49, 50, 55, 56, 57, 59, 60, 61,	
12-01-12	TPL Supplement	8, 9, 17	<ul style="list-style-type: none"> Updated web addresses for provider information and provider training
11-01-12	5	1	<ul style="list-style-type: none"> Updated Allendale county office address
11-01-12	Appendix 2	-	<ul style="list-style-type: none"> Updated carrier code list
10-05-12	Forms	-	Updated Duplicate Remittance Advice Request Form
10-01-12	1	4	Replaced back of Healthy Connections Medicaid card
10-01-12	2	18 28 30 32 34	<p>Updated the following sections to reflect Medicaid Bulletin dated 09/11/12 – Additional Services Performed by KePRO:</p> <ul style="list-style-type: none"> Group Therapy Individual Physical Therapy Aquatic Therapy, Physical Therapy Services Individual Occupational Therapy <p>Aquatic Therapy, Occupational Therapy Services</p>
10-01-12	4	8	Added new table for PT/OT/ST codes requiring approval from KePRO
10-01-12	Appendix 1	-	Updated edit code information through document
08-01-12	1	2, 8, 9, 12, 13, 15, 25, 34	<p>Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</p> <ul style="list-style-type: none">

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
08-01-12	2	6, 17	Updated program area contact information to reflect Medicaid Bulletin dated June 29
08-01-12	3	1, 22, 28, 31, 35 6, 17, 22	<ul style="list-style-type: none"> Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012 Updated hyperlink
08-01-12	5	1 5 7	<ul style="list-style-type: none"> Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012 Removed fax request information for SCDHHS forms Added SCDHHS forms online order information Updated telephone number for Greenville county office
08-01-12	Forms	-	<ul style="list-style-type: none"> Deleted forms 140 and 142 Updated Duplicate Remittance Advice Request Form
08-01-12	Appendix 1	- 1, 24, 60, 65, 66-67, 70-72 15, 31, 69 8, 10, 29, 31 10, 11, 14, 34, 48	<ul style="list-style-type: none"> Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012 Replaced CARC 141 or CARC A1 for edit codes 52, 053, 517, 600, 924-926, 929, 954, 961, 964, 966, 967, 969, 980, 985-987 Added edit codes 349, 590, 978, 990, 991-995 Deleted edit codes 166, 205, 573, 574, 593, 596 Updated resolution for edit codes 170-172, 171, 174, 210, 321, 711, 798
08-01-12	Managed Care Supplement	1-2 7 11	<ul style="list-style-type: none"> Changed Division of Care Management to Bureau of Managed Care Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012 Removed language limiting enrollment to 2500 members

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		17 19	<ul style="list-style-type: none"> Update contact information for Palmetto Physician Connections Added to “Medicaid” to BlueChoice Health Plan
08-01-12	TPL Supplement	5, 6, 10,17, 24	<ul style="list-style-type: none"> Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012
07-01-12	Appendix 1	16, 48 45	<ul style="list-style-type: none"> Deleted edit codes 386 and 868 Added edit codes 837, 838, 839
07-01-12	Appendix 2		<ul style="list-style-type: none"> Updated carrier codes
05-01-12	Appendix 1	62	Updated edit code 975
04-01-12	1	4	<ul style="list-style-type: none"> Replaced South Carolina Healthy Connections card
04-01-12	5	11 - 1 2	<ul style="list-style-type: none"> Updated address for Marion County Updated phone number for Newberry County
02-07-12	Cover	-	Manual cover updated January 1, 2012
02-07-12	Appendix 1	18 24 30	<ul style="list-style-type: none"> Updated edit code 402 Updated edit code 544 Updated edit code 636, 637, and 642
02-01-12	3	20 22	<ul style="list-style-type: none"> Added a note regarding The Web Tool Updated the Remittance Advice -835 Transaction
02-01-12	5	9	Updated the Fairfield county office number
02-01-12	Appendix 1	18 30 42 49	<ul style="list-style-type: none"> Updated edit code 402 Updated edit code 636, 637, and 642 Updated edit code 766 Updated edit code 867

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
01-01-12	1	2-5, 20, 24	<ul style="list-style-type: none"> Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11
01-01-12	2	1, 5	Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11
01-01-12	3	- 23	<ul style="list-style-type: none"> Updated hyperlinks throughout section Updated EFT information
01-01-12	5	1	Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11
01-01-12	Appendix 1	62 -	<ul style="list-style-type: none"> Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11 Updated CARCs and RARCs throughout the document
01-01-12	Managed Care Supplement	9	<ul style="list-style-type: none"> Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11
01-01-12	TPL Supplement	2	Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11
11-01-11	1	24	<ul style="list-style-type: none"> Updated TPL contact information
11-01-11	2	28, 32	Added Supervision Requirements
11-01-11	3	34, 40, 42	Updated TPL contact information
11-01-11	TPL Supplement	6, 15 12	<ul style="list-style-type: none"> Changed Medicare timely filing requirement to two years and six months Deleted policy to use Medicaid legacy provider number on the same line as the Medicaid carrier code Deleted sample legacy number from UB-04 TPL Fields table Updated TPL contact information

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		3, 17, 19	
10-01-11	Appendix 1	14, 29 47	<ul style="list-style-type: none"> Added edit codes 334 and 584 Updated edit code 845
09-01-11	1	19	Deleted information regarding National Correct Coding Initiative
09-01-11	5	13	<ul style="list-style-type: none"> Updated zip code for Spartanburg County office
09-01-11	Appendix 1	15, 29, 30	<ul style="list-style-type: none"> Added edit code 361, 591, 596 and 605
08-01-11	3	-	Updated language throughout section to reflect the current billing policies including claim processing, claim submission, and copayments
08-01-11	Appendix 1	8	Updated edit codes 165 and 166
08-01-11	Managed Care Supplement	1, 5	Updated to reflect the new beneficiary copayment requirements in accordance with Public Notice posted July 8, 2011
07-01-11	5	13	Deleted PO Box address for the Spartanburg County Office
07-01-11	Appendix 1	12 43 56	<ul style="list-style-type: none"> Updated resolution for edit code 300 Added edit codes 840 and 841 Updated Provider Enrollment Contact information in edit codes 941 and 944
06-01-11	5	5	Corrected Abbeville County PO Box Zip+4 Code
05-01-11	1	8, 11	Added language prohibiting payment to institutions or entities located outside of the United States
05-01-11	2	-	<ul style="list-style-type: none"> Corrected formatting
05-01-11	Appendix 1	43	Updated edit code 796

CHANGE CONTROL RECORD

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
04-01-11	2	4 16, 17, 27-29, 31, 33,	<ul style="list-style-type: none"> Added Service Limits section Updated therapy policy effective dates and policies
04-01-11	4	1, 5 & 6	Updated codes 92507, 92508, 97110, 97113, 97530, 97113
04-01-11	5	6	Updated telephone number for Beaufort County
04-01-11	Forms	-	<ul style="list-style-type: none"> Updated Electronic Funds Transfer Form
03-01-11	1	7, 9	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center
03-01-11	3	17, 18, 23, 24	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center
03-01-11	5	4 5	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center Added toll free number for Aiken County
03-01-11	Appendix 1	- 67	Added SCDHHS Medicaid Provider Service Center (PSC) information at top of each page in header section Made change to Edit Code 990 description
03-01-11	Appendix 2	-	Updated alpha and numeric carrier code lists to reflect Web site update on 12/14/10
03-01-11	TPL Supplement	17 24, 25	<ul style="list-style-type: none"> Changed the name of the Provider Outreach Web site to Provider Enrollment and Education Updated the descriptions for Form130s
02-01-11	Appendix 1	3	Added edit codes 079 and 080
01-01-11	1	7	<ul style="list-style-type: none"> Updated the South Carolina Medicaid Web-based Claims Submission Tool section

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03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		19-20	Updated to reflect Medicaid Bulletin dated December 8, 2010 – Information on NCCI Edits
01-01-11	3	17, 21, 22, 24, 15, 29, 22	<ul style="list-style-type: none"> Updated electronic remittance package information Updated to reflect Medicaid Bulletin dated December 10, 2010 – Reporting Patient Liability on Claims Updated to reflect Medicaid Bulletin dated December 10, 2010 – Requests for Duplicate Remittance Package
01-01-11	5	13	Added toll-free telephone number for Saluda county
01-01-11	Forms	-	<ul style="list-style-type: none"> Added Duplicate Remittance Request Form
01-01-11	Appendix 1	9	<ul style="list-style-type: none"> Added edit codes 165 and 166
01-01-11	TPL Supplement	8, 10, 8, 10, 13, 15, 15	<ul style="list-style-type: none"> Removed references to Dental claims Removed language to contact program areas for missing carrier codes Added reference to CMS-1500 for correcting edit code 151 on the ECF Added edit code 165 to other TPL-related insurance edit codes list Updated Retro Medicare section to include the following: <ul style="list-style-type: none"> Changed the timely filing requirement from 90 days of the invoice to 30 days Added SCDHHS TPL recovery language Updated the Retro Health and Pay & Chase section
12-01-10	Cover	-	Replaced “Medicaid Provider Manual” with “South Carolina Healthy Connections (Medicaid)”
12-01-10	Appendices	-	Replaced “South Carolina Medicaid” with “South Carolina Healthy Connections (Medicaid)” in the headers

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
12-01-10	Supplements	-	<ul style="list-style-type: none"> Replaced “South Carolina Medicaid” with “South Carolina Healthy Connections (Medicaid)” in the headers
11-01-10	2	10 25 29	<ul style="list-style-type: none"> Updated Progress Summary Notes Updated Physical Therapy Assistants section Updated Occupational Therapist Assistants section
11-01-10	Appendix 1	8 16 32 51 52	<ul style="list-style-type: none"> Edit code 202: added information to Resolution section Edit codes 421 and 424 deleted Edit code 733 information updated in Resolution section: “Adjust the net charge in field” changed from 26 to 29 Deleted edit code 959 Deleted edit codes 962 and 963
11-01-10	TPL Supplement	3, 8, 13-14, 18-19 6, 15-17	<ul style="list-style-type: none"> Updated to reflect Medicaid Bulletin dated July 8, 2010 – Transfer of the Dental Program Administration to DentaQuest Updated to reflect Medicaid Bulletin dated September 13, 2010 – Changes to the Third Party Liability Medicare Recovery Cycle
10-01-10	1	- 1 7 10	<ul style="list-style-type: none"> Removed all reference to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program Updated Program Description section Updated the SC Medicaid Web-Based Claims Submission Tool section to reflect Medicaid Bulletin dated July 8, 2010-Transfer of the Dental Program Administration to DentaQuest Updated Freedom of Choice section
10-01-10	5	11	<ul style="list-style-type: none"> Correct McCormick county office street address

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03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
10-01-10	Managed Care Supplement	- 1 2 3 4 5 6 13 17	<ul style="list-style-type: none"> Removed all references to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program Updated Managed Care Overview Updated Managed Care Organizations and Core Benefits paragraphs Updated MCO Program ID card paragraph Updated MHN Program ID card paragraph Updated Core Benefits Updated Exempt Services Updated Overview Deleted “Medicaid Managed” from “Current Medicaid Managed Care Organizations” heading and following paragraph
09-01-10	2	1 2-3 3-4 4 6 7 8 8 8 9 9-10 10-11 11 15 16 16 17-18 18	<ul style="list-style-type: none"> Updated the following sections: <ul style="list-style-type: none"> Beneficiary Requirements Provider Qualifications Supervision/Under the Direction of Covered Services Clinical Records Referrals Release of Information/Consent Bill including changed heading title Evaluations Re-evaluations Individual Treatment Plan (ITP) Clinical Service Notes <ul style="list-style-type: none"> Progress Summary Notes Error Correction Procedures Speech-Language Pathology Services <ul style="list-style-type: none"> Speech Evaluation Individual Speech Therapy Group Speech Therapy including adding a new number of participants requirement Speech-Language Disorders Audiological Services <ul style="list-style-type: none"> Program Description

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03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		20 21 21 21 25 26 29 29 18, 24, 32	<ul style="list-style-type: none"> ▪ Hearing Aids ▪ Tympanometry (Impedance Testing) ▪ Acoustic Reflex testing’ threshold ▪ Electrocochleography o Physical Therapy Services <ul style="list-style-type: none"> ▪ Physical Therapists ▪ Physical Therapy Evaluation including adding procedure code and description o Occupational Therapy Services <ul style="list-style-type: none"> ▪ Occupational Therapists ▪ Occupational Therapy Evaluation including adding procedure code and description • Deleted the Individualized Treatment Plan sections
09-01-10	3	19 18 36	<p>Updated the following sections to reflect Medicaid Bulletin dated July 8, 2010 – Transfer of the Dental Program Administration to DentaQuest:</p> <ul style="list-style-type: none"> • Companion Guides • South Carolina Medicaid Web-based Claims Submission Tool <p>Claim-Level Adjustments</p>
09-01-10	5	5 8 11	<ul style="list-style-type: none"> • Removed County Commissioner’s Building from the Aiken County address • Deleted Dorchester County physical address telephone number • Removed Highway 28 N from the McCormick County address
09-01-10	Appendix 1	9 -	<ul style="list-style-type: none"> • Added edit code 225 • Removed all references to the ADA Claim in the Resolution column

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
09-01-10	TPL Supplement	12 13 18	<ul style="list-style-type: none"> Updated the Dental Paper Claims section to delete paper claims submission instructions and added the DentaQuest contact information Updated the Web-Submitted Claims section with the exception to Dental claims Updated the TPL Resources section to include the DentaQuest contact information for TPL questions
08-01-10	5	5, 9, 11-13 6	<ul style="list-style-type: none"> Updated the zip codes for Aiken, Edgefield, McCormick, Newberry, and Saluda counties Updated the address for Barnwell County Updated the telephone number for Beaufort County
08-01-10	Appendix 1	20 51, 52 59	<ul style="list-style-type: none"> Deleted edit code 520 Deleted Provider Enrollment e-mail address from codes 941 and 944 Changed resolution for edit code 994
07-01-10	5	-	<ul style="list-style-type: none"> Updated telephone numbers and zip codes for multiple county offices
07-01-10	Appendix 1	32 35	<ul style="list-style-type: none"> Updated edit code 714 Updated edit code 738
07-01-10	Appendix 2	21, 22, 25, 63, 89	<ul style="list-style-type: none"> Changed First Health to Magellan Medicaid Administration
06-01-10	Managed Care Supplement	1 3 17 20, 23, 25	<ul style="list-style-type: none"> Updated Managed Care Overview section Updated Manage Care Organization (MCO), Core Benefits section Updated the Managed Care Disenrollment Process, Overview section <p>Updated to reflect Medicaid Bulletin dated March 18, 2010 — Managed Care Organizational Change</p>

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03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
05-01-10	5	1	<ul style="list-style-type: none"> Removed reference to sample form at the end of this section Replaced reference to sample form in the Forms section of this manual
04-01-10	2	4 4 -	<ul style="list-style-type: none"> Removed heading Eligibility Requirements & placed contents under Beneficiary Requirements Removed references to “mental retardation related disabilities under General Information Section <p>Updated entries, formatting and verbiage under General Information and Private Rehabilitative Therapy & Audiological Services</p>
03-01-10	Cover	-	<ul style="list-style-type: none"> Replaced manual cover
03-01-10	Change Control Record	1	<ul style="list-style-type: none"> Added Time Limit for Submitting Claims Medicaid Bulletin date to sections 1 and section 3 entries dated 12-01-09
03-01-10	2	2 11	<ul style="list-style-type: none"> Updated the Evaluation section Updated the Eligibility Requirements section
03-01-10	3	3, 18	Removed modem as an electronic claims transmission method
02-01-10	Appendix 1	13 36	<ul style="list-style-type: none"> Added New Edit Codes 356, 357 and 358 <p>Updated Edit Code 738</p>
02-01-10	Appendix 2	All	<ul style="list-style-type: none"> Updated Carrier Code List
01-01-10	5	5 10 12	<ul style="list-style-type: none"> Updated Physical Address for Allendale County Office Replaced Jasper County DSS with Jasper County DHHS Replaced Orangeburg County DSS with Orangeburg County DHHS
01-01-10	Appendix 1	49	<ul style="list-style-type: none"> Updated Edit Code 932

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
12-01-09	1	8 25	<ul style="list-style-type: none"> Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package Updated Timely Filing for Submitting Claims section to reflect Medicaid Bulletin dated November 24, 2009
12-01-09	2	11 14	<ul style="list-style-type: none"> Changed the age for HASCI Program participants from between 0 and 60 to between 0 and 65 Updated policy for S9152: Speech Therapy Re-evaluation
12-01-09	3	1-2 17, 19, 21-24	<ul style="list-style-type: none"> Updated Claim Filing Timeliness section to reflect Medicaid Bulletin dated November 24, 2009 Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package
12-01-09	5	8	<ul style="list-style-type: none"> Updated the Dorchester County office street address
12-01-09	Appendix 1	- - 18, 19 20	<ul style="list-style-type: none"> Replaced CARC 17 with CARC 16 Updated CARC A1 Updated codes 509 and 510 Added code 533
11-01-09	Appendix 2	All	<ul style="list-style-type: none"> Updated carrier code list
10-01-09	1	3-4 4-6 26	<ul style="list-style-type: none"> Updated the Medicare/Medicaid Eligibility section to include Qualified Medicare Beneficiaries (QMBs) Updated SC Medicaid Healthy Connections language throughout section Updated South Carolina Medicaid Bulletins and Newsletters <p>Changed heading to Medicare Cost Sharing</p>
10-01-09	2	11-12	<ul style="list-style-type: none"> Updated the Eligibility Requirements subsection to include the Qualified Medicare Beneficiary (QMB) policy
10-01-09	5	10	<ul style="list-style-type: none"> Updated physical address for Jasper County office

CHANGE CONTROL RECORD

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		11 12	<ul style="list-style-type: none"> Updated telephone number for Lexington County office Updated zip codes for Orangeburg County office
10-01-09	Appendix 1	3 60	<ul style="list-style-type: none"> Updated edit code 065 Updated edit code 852
09-08-09	Managed Care Supplement	20	Replaced the Absolute Total Care Medicaid beneficiary card sample
09-01-09	Managed Care Supplement	21 20, 25	<ul style="list-style-type: none"> Removed all references to CHCcares to reflect Medicaid Bulletin dated August 3, 2009 Updated Absolute Total Care entries as following: <ul style="list-style-type: none"> o Changed the company’s name to Absolute Total Care o Replaced the beneficiary card samples Corrected contact information
08-01-09	2	14-16, 25, 29	<ul style="list-style-type: none"> Updated policies to reflect Medicaid Bulletin dated July 1, 2009 – Fee-for-Service and Managed Care frequency limits effective August 1, 2009
08-01-09	4	1, 5-6	Updated procedure codes 92507, 92508, 97110-GP, and 97530-GO to reflect Medicaid Bulletin dated July 1, 2009
08-01-09	5	14	<ul style="list-style-type: none"> o Updated telephone number for York County office
08-01-09	Appendix 1	3	Updated edit code 062
08-01-09	Appendix 2	-	Updated carrier code list

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
07-01-09	5	6, 12 8 9	<ul style="list-style-type: none"> Updated address for Bamberg and Orangeburg County offices Updated office zip code for Darlington County Updated telephone number for Fairfield County office
06-01-09	TPL Supplement	19	Updated Department of Insurance Web site address
05-01-09	1	1-6, 11 2 3 5 28-33	<ul style="list-style-type: none"> Updated to reflect managed care policies and procedures effective May 1, 2009 Updated the Eligibility subsection Added the beneficiary contact telephone number to the South Carolina Healthy Connections Medicaid Card subsection Removed the program start date from the SC Healthy Connections Kids SCHIP Dental Coverage subsection Updated the Medicaid Program Integrity subsection
05-01-09	5	13	<ul style="list-style-type: none"> Updated telephone number for Union County office
05-01-09	Appendix 1	43	Deleted edit code 694
05-01-09	Appendix 2	-	<ul style="list-style-type: none"> Updated list of carrier codes
05-01-09	Managed Care Supplement	-	Updated supplement to include general policies and procedures effective May 1, 2009
04-01-09	1	2, 3, 8	Updated hyperlinks
04-01-09	2	23, 24, 27, 28	Deleted references to <i>Group</i> therapy
04-01-09	3	4-6, 17, 23, 31, 34	Updated hyperlinks

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
04-01-09	4	5	Deleted Group Physical and Group Occupational Therapy codes.
04-01-09	5	11	Updated telephone number for Lexington County
03-01-09	2	2	Updated hyperlinks
03-01-09	5	5 8 5, 11-13	<ul style="list-style-type: none"> Updated hyperlink Corrected Dorchester County’s Orangeburg Road telephone number Change DSS to DHHS in addresses for Abbeville, McCormick, Newberry, and Saluda counties
03-01-09	Appendix 1	43 72	<ul style="list-style-type: none"> Added new edit codes 693 and 694 Changed edit code 945 Resolution to input “26”modifier in field 18
03-01-09	Managed Care Supplement	1, 7, 10, 17, 23, 25-30, 35	Updated hyperlinks
03-01-09	TPL Supplement	8, 9, 19	<ul style="list-style-type: none"> Updated hyperlinks
02-01-09	5	5	<ul style="list-style-type: none"> Updated Allendale County office PO Box zip code
02-01-09	Forms	-	Updated Authorization Agreement for Electronic Funds Transfer (EFT) form
02-01-09	Appendix 2	-	Updated list of carrier codes
01-01-09	1	8	Updated hyperlink for bulletin.scdhhs.gov
01-01-09	5	11	Updated Lee County office address
12-01-08	2	3	<ul style="list-style-type: none"> Added “Signature and date of signature on evaluations and re-evaluations are mandated requirements” to the General Information section.

CHANGE CONTROL RECORD

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
		9	Added the following statement to the Individual Treatment section: “If the evaluation indicates treatment is needed for the beneficiary, the Medicaid provider of service must write his or her own Treatment Plan upon completion of the evaluation.”
11-01-08	1	8	Added e-bulletin information to reflect Medicaid Bulletin dated August 26, 2008
11-01-08	2	2 5 8	<ul style="list-style-type: none"> Added Re-evaluation section, revised first bullet Added re-evaluation to first bullet Updated verbiage for number 3 in CSN
11-01-08	3	21, 23	<ul style="list-style-type: none"> Added EFT information to reflect Medicaid Bulletin dated August 26, 2008
10-01-08	3	25	Changed ECF field 1 to Prov/Xwalk ID
10-01-08	5	9, 13	<ul style="list-style-type: none"> Updated address for Lake City Updated phone number for Sumter County office
10-01-08	Forms	-	Revised ECF example to show update for field 1
10-01-08	Appendix 1	-	Updated edit codes 007, 059, 112, 219, 308, 339, 386, 403, 710, 722, 786, 798, 799, 843, 844, 845, 912, 914, 928, 941, 942, 943, 945, 952
09-01-08	5	6	<ul style="list-style-type: none"> Updated phone number for Berkeley County office
09-01-08	5	10	Updated phone number for Kershaw County office
09-01-08	Appendix 1	17	Added Edit Code 318
08-01-08	2	19 21	<ul style="list-style-type: none"> Added Acoustic Reflex Testing Information Added Cochlear Implant Information
08-01-08	4	2 3	<ul style="list-style-type: none"> Added Acoustic Reflex Testing Procedure Code Added Cochlear Implant Procedure Code

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03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
08-01-08	5	7	Deleted PO Box for Chester County
08-01-08	Appendix 1	3	<ul style="list-style-type: none"> Updated Edit Code 062
07-01-08	5	11	<ul style="list-style-type: none"> Deleted PO Box for Lancaster County
07-01-08	Managed Care Supplement	27	Replaced Web site address for BlueChoice
06-12-08	3	-	Corrected formatting throughout section
06-01-08	3	6, 13, 15, 16, 21	Updated NPI policy and form instructions to reflect May 23, 2008, deadline requiring NPI only on claims for typical providers
06-01-08	5	12	Updated telephone number for Orangeburg county office
06-01-08	Appendix 1	30, 39, 42	<ul style="list-style-type: none"> Added new edit code 529 Deleted NPI warning edits 578, 579, 580, 581, 582, 583, 692
06-01-08	TPL Supplement	-	Updated Example Dental Claim Form Reporting Third-Party for Medicare Information to show NPI only; change/removed sample entries for fields 8, 15, 23, and 49; and added a tooth number to line 4
05-01-08	Managed Care Supplement	-	Revised supplement to include general policies and procedures effective May 1, 2008 and updated the SCDHHS-approved MCO contractors section
04-01-08	2	4-5	<ul style="list-style-type: none"> Added information about location of supervising entities
04-01-08	5	8	Updated address and phone number for Dorchester County office
04-01-08	Appendix 1	4, 13, 20, 33	Added new edit codes 062, 219, 339, 528

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
04-01-08	TPL Supplement	2 3, 8, 15 12 29	<ul style="list-style-type: none"> Updated reference to Medicaid card name Changed references to location of forms from Section 5 to Forms section Updated field numbers for occurrence codes on UB-04 Replaced sample ADA form with more attractive version
03-01-08	1	3-5 7	<ul style="list-style-type: none"> Replaced sample Partners for Health Medicaid card with new Healthy Connections card and updated card information. Deleted information about location of supervising entities – requirements will be included in Section 2 where applicable
03-01-08	3	6-17 All	<ul style="list-style-type: none"> Updated NPI policy and form instructions to reflect March 1, 2008, deadline requiring NPI on claims for typical providers (with or without Medicaid legacy number). Standardized naming and address formats
03-01-08	Forms	-	<ul style="list-style-type: none"> Replaced Form 931 with new version dated January 2008
03-01-08	Appendix 1	59 70	<ul style="list-style-type: none"> Added edit code 808 Revised edit code 943 description and status (from warning to active)
03-01-08	TPL Supplement	9 21-22	<ul style="list-style-type: none"> Added information on carrier code “CAS” for open casualty cases Replaced Form 931 samples with new versions
02-01-08	2	14, 28-29	Updated codes and descriptions for WHFO and Speech Re-evaluation in accordance with Medicaid Bulletin dated January 29, 2008.
02-01-08	4	1, 5	<ul style="list-style-type: none"> Updated codes and descriptions for WHFO and Speech Re-evaluation in accordance with Medicaid Bulletin dated January 29, 2008.

CHANGE CONTROL RECORD

03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
02-01-08	3	9 27, 30 43	<ul style="list-style-type: none"> Corrected instructions for field 10b Standardized references to six-character legacy Medicaid provider number Corrected mailing address for refunds
02-01-08	5	1	Removed “including Partners for Health” from first paragraph
01-01-08	5	10	Updated address for Lancaster County office
01-01-08	Managed Care Supplement	1 3	<ul style="list-style-type: none"> Removed PhyTrust from the list of MHNs Added Carolina Crescent to the list of MCOs
11-19-07	2	11-28	Updated policies and procedures in accordance with Medicaid Bulletin dated November 14, 2007.
11-01-07	5	9, 10 10	<ul style="list-style-type: none"> Updated telephone numbers for Florence and Kershaw counties Updated Horry County address to 1601 11 th Ave., 1 st Floor
11-01-07	Appendix 1	All	<ul style="list-style-type: none"> Corrected ECF field numbers throughout edit resolution instructions Added new edit code 107
11-01-07	Appendix 2	All	Updated list of carrier codes
10-01-07	1	1-2 3 4 12 15 25	<ul style="list-style-type: none"> Removed PEP information Added information about managed care enrollment broker and Managed Care Supplement Removed managed care sample cards (cards and other information will appear in the new Managed Care Supplement). Clarified that “days” refers to business days Clarified which sections of manual may contain PA information Expanded provider list under Program Integrity

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
10-01-07	3	11, 43	<ul style="list-style-type: none"> Removed PEP information Added 90-day time limit for reversing refunds
10-01-07	Appendix 1	26 38-40, 43, 70	<ul style="list-style-type: none"> Corrected description for edit code 502 Added NPI warning edits 578-583, 692, 943
10-01-07	-	-	<ul style="list-style-type: none"> Added Managed Care Supplement
10-01-07	TPL Supplement	15-17	<ul style="list-style-type: none"> Added 90-day time limit for reversing refunds Added information on Part B timely filing schedule to explain which claims are pulled into Retro Medicare
07-01-07	1	All	<ul style="list-style-type: none"> Revised policies and procedures throughout section
07-01-07	Forms	-	Updated DHHS Form 205
07-01-07	Appendix 2	-	<ul style="list-style-type: none"> Updated list of carrier codes
06-01-07	3	-	Removed Time Restricted Supplement
06-01-07	3	All	<ul style="list-style-type: none"> Updated form completion instructions for new CMS-1500 and Form 130 versions Updated ECF and RA descriptions Added information about National Provider Identifier Replaced Reference to Forms 110 and 120 with Form 115 Clarified retroactive eligibility policy Updated ECF correction instructions Added CPT and HCPCS ordering information Made minor editorial changes throughout section
06-01-07	Forms	-	<ul style="list-style-type: none"> Updated DHHS forms to add National Provider Identifier field Updated sample claims to new CMS-1500 version Updated ECF and remits to new versions

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
06-01-07	5	3-4 6-8 12 -	<ul style="list-style-type: none"> Revised “Procurement of Forms” to address new CMS-1500 version and updated vendor information Added toll-free number for Berkeley, Charleston, and Darlington county offices Updated phone number for Oconee County Split forms and exhibits from Section 5 to create separate Forms section
06-01-07	Appendix 1	-	<ul style="list-style-type: none"> Updated list of edit codes
06-01-07	TPL Supplement	All	<ul style="list-style-type: none"> Updated all sample forms and claims with new versions Updated form completion instructions to match new form versions
05-01-07	Appendix 1	-	<ul style="list-style-type: none"> Updated list of edit codes
04-01-07	5	8	Updated phone number for Darlington county office
04-01-07	Appendix 1	-	<ul style="list-style-type: none"> Updated list of edit codes
04-01-07	Appendix 2	-	Updated list of carrier codes
04-01-07	Time Restricted Supplement	-	Updated date for mandatory use of revised CMS-1500
03-01-07	5	6	Updated Barnwell county office address
03-01-07	Time Restricted Supplement	All	Removed all references to NDC quantity and unit
03-01-07	Appendix 1	-	Updated list of edit codes
02-01-07	TPL Supplement	31-32	Updated ECF Samples to show third payer line
01-01-07	3	-	Added Time Restricted Supplement

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03-20-24	Admin & Billing Manual	Various Pages	“Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.
02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
01-01-07	5	-	Added line “03” to sample ECF for the third payer declaration
01-01-07	Appendix 1	9, 14	Added Edit Codes 202, 203, 204, 301
01-01-07	Appendix 2	-	Updated list of carrier codes
11-01-06	5	-	Updated county office addresses
10-01-06	5	-	Updated county office addresses
10-01-06	Appendix 2	-	Updated list of carrier codes
09-01-06	5	-	Updated county office addresses
09-01-06	Appendix 1	10, 11, 3 15, 17, 18 22, 23, 24 26, 27, 28 29, 30, 31 32, 35, 36 39, 40, 41 42, 46, 47 48, 49, 50 52, 58, 60 61, 62, 63 66, 67	<ul style="list-style-type: none"> Updated CARCs for edit codes 504, 561, 562, 563, 636, 923, 940, 949 Updated RARCs for edit codes 207, 208, 227, 234, 239, 263, 317, 369, 377, 421, 501, 504, 505, 507, 508, 515, 541, 545, 553, 564, 570, 672, 674, 709, 714, 719, 721, 722, 748, 749 Updated resolutions for edit codes 761, 764, 765 768, 769, 771, 772, 773, 774 Added new edit codes 518, 724 Deleted edit code 777
08-01-06	-	-	Added TPL Supplement
08-01-06	5	-	Updated Reasonable Effort Documentation form
07-24-06	2 4	17 2	Replaced code 92510 with updated 2006 CPT Code 92626

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02-13-24	Appendix 2		Updated Carrier Codes (effective 1-1-24)
Date	Section	Page(s)	Change
07-24-06	2 4	17-20 2-4	Updated frequency limitations in accordance with Medicaid Bulletin dated July 24, 2006
07-01-06	Appendix 1	23, 60, 61	Updated resolution for edit code 504, 923, 940
07-01-06	Appendix 2	-	Updated list of carrier codes
05-01-06	Appendix 1	52	Updated resolution for edit code 852
04-01-06	1	43	Updated resolution for edit code 735
04-01-06	2	-	Updated list of carrier codes
03-01-06	3	14, 15 16 21 21 36	<ul style="list-style-type: none"> Changed the Trading Partner Agreement (TPA) and the Companion Guides Web site references to www.dhhs.state.sc.us Changed the Internet Explorer version required for the Web Tool to 6.0 Added TPL indicators to the ECF field 4 description Added Injury Code indicators to the ECF field 5 description <p>Changed address name for refund checks (Form 205) from Division of Finance to Cash Receipts</p>
03-01-06	Appendix 1	60	Changed resolution for edit code 925
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