

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
04-01-19	1	35	Updated Prepayment Reviews
04-01-19	Appendix 1	56	Updated edit codes 906 and 907
11-01-18	Forms	-	Updated Claim Reconsideration Form
11-01-18	Appendix 1	55-56	Updated edit codes 906 and 907
10-01-18	Change Control Record	1	Updated Forms section change descriptions for dates 01-01-18 and 03-01-18
10-01-18	Appendix 1	44, 55-56, 64-65	Updated edit codes 820, 906, 907, and 977
08-06-18	1	25	Updated Premium Payment Project
08-06-18	TPL Supplement	17-18	Updated TPL Resources
08-01-18	Appendix 2	-	Updated carrier codes
08-01-18	Managed Care Supplement	-	Updated entire section
07-01-18	Appendix 1	3, 37, 42, 45, 52-57, 70, 73 48 66-67	<ul style="list-style-type: none"> • Updated CARC and RARC for edit codes 059, 710, 738, 739, 757, 820, 821, 837, 838, 839, 843, 844, 912, 914, 928, 934, and 952 • Updated CARC for 786 • Updated Resolution for 906 and 907
05-01-18	Forms	-	Updated Claim Reconsideration Form
04-01-18	2	2 31-35 37	<ul style="list-style-type: none"> • Updated Program Procedures • Updated Residential Personal Care Service • Updated Referrals
03-01-18	Forms	-	Updated SCDHHS letterhead on DHHS Form CRCF-02
02-01-18	2	36	Updated Incontinence Supply Record Maintenance
02-01-18	Forms	-	<ul style="list-style-type: none"> • Added Sample Long Term Care Notification Form • Updated Updated Health Insurance Information Referral Form (DHHS Form 931)
01-01-18	4	3	Updated Fax Requests

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Date	Section	Page(s)	Change
01-01-18	Forms	-	Updated SCDHHS letterhead on DHHS Form CRCF-02
12-01-17	Forms	-	Updated Claim Reconsideration Form
09-01-17	Forms	-	<ul style="list-style-type: none"> • Added Corrective Action Plan • Updated Claims Reconsideration, Duplicate Remittance Advice Request, and Electronic Funds Transfer (EFT) Authorization Agreement forms
07-07-17	2	4 6 9 11 13 17 25 27 31 36	<p>Updated the following sections:</p> <ul style="list-style-type: none"> • Resident Assessments • Resident Termination • Provider Qualifications • OSS Eligibility Criteria • Referral Process for OSCAP • OSCAP Provider Responsibilities • OSS and OSCAP Written Agreement • OSS and OSCAP Individual Care Plan • Residential Personal Care Service • OSS/OSCAP Compliance Reviews
07-01-17	2	1 11 23 24 25 29 31 39 40	<p>Updated the following sections:</p> <ul style="list-style-type: none"> • Mission Statement • OSS Eligibility Criteria • OSS and OSCAP Orientation • Conduct of Service • OSCAP Assessment • CRCF Policy and Procedure Manual – OSCAP • Residential Personal Care Service • Suspension • Directed In-Service Training
07-01-17	Forms	-	Updated Pre-enrollment Screening Tool for the Optional Supplemental Care for Assisted Living Participants (OSCAP)
06-01-17	2	2-8 9-10 11-12 13-14 15-18	<p>Updated the following sections:</p> <ul style="list-style-type: none"> • Overview • Provider Qualifications • OSS Eligibility Criteria • Optional Supplemental Care for Assisted Living Participants (OSCAP) • OSCAP Provider Qualifications and

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Date	Section	Page(s)	Change
		19-23 24-28 28-31 32-36 38 39-50	Responsibilities <ul style="list-style-type: none"> • OSS and OSCAP Staff Requirements • Conduct of Service • OSCAP Service Administration • OSS and OSCAP Incontinence Supplies • Sanctions • Corrective Action Plan (CAP)
06-01-17	3	10	Corrected spelling for Resident's Countable Income
06-01-17	Forms	-	<ul style="list-style-type: none"> • Updated Claim Reconsideration Form • Updated Communication Form (CRCF 02)
05-01-17	Appendix 1	-	Updated Provider Service Center Hours of Operation
04-01-17	Forms	-	Updated Communication Form (CRCF 02)
03-01-17	Forms	-	Updated Claim Reconsideration Form
12-01-16	Forms	-	Updated Claim Reconsideration Form
11-01-16	Forms	-	Updated Communication Form (CRCF 02)
10-01-16	1	5-6	Deleted SC Healthy Connections Checkup Program language and moved sample Checkup card to South Carolina Healthy Connections Medicaid Card section
09-01-16	Appendix 1	67	Updated edit code 979
08-01-16	1	2, 4, 5, 24, 27	Updated to reflect Medicaid Bulletin dated July 11, 2016 – New Medicaid Cards
08-01-16	Forms	-	<ul style="list-style-type: none"> • Updated SSI Recipient Request for Optional State Supplementation • Added the following forms: <ul style="list-style-type: none"> ○ Authorization for Release of Information and Appointment of Authorized Representative for Medicaid Applications/Reviews and Appeals ○ Application for Medicaid and Affordable Health Coverage ○ Application for Nursing Home, Residential or In-Home Care
08-01-16	-	-	Added Appendix 1
06-01-16	4	-	<ul style="list-style-type: none"> • Updated hyperlinks throughout section

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Date	Section	Page(s)	Change
		1 3 5-6	<ul style="list-style-type: none"> • Updated Administration section • Updated Procurement of Forms section • Updated CLTC Regional Offices addresses
04-01-16	Managed Care Supplement	18-19	Replaced sample MCO cards
02-01-16	1	-	<p>Updated the following sections to reflect Medicaid Bulletin dated January 26, 2016 – Updates to Section 1 – All Provider Manuals:</p> <ul style="list-style-type: none"> • South Carolina Medicaid Program <ul style="list-style-type: none"> ◦ Program Description ◦ SC Healthy Connections Medicaid Card(s) • Records/Documentation Requirements <ul style="list-style-type: none"> ◦ General Information ◦ Signature Policy • Medicaid Program Integrity <ul style="list-style-type: none"> ◦ Program Integrity • Appeals
01-01-16	1	19	Updated to reflect Medicaid Bulletin dated December 9, 2015 - Charge Limits
12-01-15	Cover	-	December 1, 2015 - Replaced manual cover
10-01-15	1	7 10	<ul style="list-style-type: none"> • Updated to add SCDHHS alerts • Updated Provider Participation
09-01-15	3	2	Updated SC Medicaid Web-based Claims Submission Tool to reflect Medicaid Bulletin dated June 19, 2015 — Claim Submission Web Portal (Webtool) Enhancement SC Medicaid Web-based Claims Submission Tool
07-01-15	2	15-28	Update Program Services section
07-01-15	Forms	-	Added OSCAP Provider Information Update Form
07-01-15	Appendix 3	1-2	Updated Copayment Schedule
04-01-15	Forms	-	Updated CRCF-02 form
03-13-15	3	2	<ul style="list-style-type: none"> • Updated SC Medicaid Web-based Claims Submission Tool (Web Tool)
02-02-15	Forms		Updated Form CRCF-01(06/2014) to add Reset button to PDF version

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Date	Section	Page(s)	Change
01-01-15	Forms		<ul style="list-style-type: none"> • Updated Claim Reconsideration form • Updated CRCF-02 form
12-01-14	1	9, 10	Updated Provider Participation to reflect Medicaid Bulletin dated October 31, 2014 – Update to Section 1 of All Provider Manuals
12-01-14	3	3-4 11-12	Added the following policies: <ul style="list-style-type: none"> • Copayment • Claim Reconsideration
12-01-14	Forms		Added Claim Reconsideration form
12-01-14	Appendix 3	1-2	Added to manual
12-01-14	Managed Care Supplement	2	Updated Managed Care Organizations (MCOs) to reflect Medicaid Bulletin dated October 31, 2014 – Update to Section 1 of All Provider Manuals
11-01-14	2	1 2 4-5 5-6 6-7 9-11 13-36	Updated and/or rearranged the following sections: <ul style="list-style-type: none"> • Mission Statement • Program Procedures • Resident Assessments • Bed Holds – Medical Absence section • Bed Holds – Non-Medical Absence section • Resident Transfer section • Provider Requirements section • Program Services section
11-01-14	5	5	Updated CLTC Regional Office listing
10-01-14	1	33-34	Updated Medicaid Beneficiary Lock-In Program
10-01-14	2	1-4 16	Updated the following sections: <ul style="list-style-type: none"> • Program Description • Program Requirements
09-01-14	3	5-9	Removed DHHS county office listing
09-01-14	Forms	-	Updated Notice of Admission, Authorization & Change of Status for Community Residential Care Facility
08-01-14	1	6	Updated to reflect Medicaid Bulletin dated July 22, 2014 – Coverage of New Screening Services for Healthy Connections Checkup
07-01-14	2		Updated the following sections:

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Date	Section	Page(s)	Change
		7 14 21, 36-41	<ul style="list-style-type: none"> • Program Description • Program Requirements • Program Services
05-01-14	General Table of Contents	1	Removed DHHS county office listing
05-01-14	4	1 9	<ul style="list-style-type: none"> • Replaced reference to county office listing with the Where To Go for Help web address • Rearranged General Information section to be consistent with generic language • Removed DHHS county office listing
04-01-14	Change Control Record	3	Deleted CMS-1500 changes from January 1, 2014 for sections 3 and Forms
04-01-14	1	6, 23, 25 29-31 32 33 37 39 41-44	<ul style="list-style-type: none"> • Updated the following sections to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form • Updated the following sections: <ul style="list-style-type: none"> o Program Integrity o Recovery Audit Contractor o Beneficiary Oversight o Fraud o Referrals to the Medicaid Fraud Control Unit o Updated acronym for U.S. Department of Health and Human Services, Office of Inspector General (HHS-OIG)
04-01-14	3	2 9-15	<ul style="list-style-type: none"> • Updated SC Medicaid Web-based Claims Submission Tool (Web Tool) • Updated to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form
04-01-14	5	15	Updated Horry County address
04-01-14	Forms		<ul style="list-style-type: none"> • Updated Duplicate Remittance Advice Request form • Updated Sample Remittance Advice
02-01-14	Cover	-	January 1, 2014 - Replaced manual cover
02-01-14	4	13	Updated Florence County office telephone number

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Date	Section	Page(s)	Change
01-01-14	1	1, 2, 11 6, 23, 25 1-2 4 6 26 29-30 32 32	<p>Updated to reflect the following bulletins:</p> <ul style="list-style-type: none"> • Managed Care Organizational Changes dated November 15, 2013 • Discontinuation of Edit Correction Forms (ECFs) dated December 3, 2013 <p>Updated the following sections:</p> <ul style="list-style-type: none"> • Eligibility Determination • South Carolina Health Connections Medicaid card • South Carolina Web-based Claims Submissions Tool • Retroactive Eligibility • Program Integrity • Recovery Audit Contractor • Beneficiary Explanation of Medical Benefits Program
01-01-14	3		<p>Updated entire section to reflect the following bulletins:</p> <ul style="list-style-type: none"> • Discontinuation of Edit Correction Forms (ECFs)s dated December 3, 2013 • Managed Care Organizational Changes dated November 15, 2013
01-01-14	5	1 3-4	<p>Updated the following sections</p> <ul style="list-style-type: none"> • Correspondence and Inquiries • Procurement of Forms
01-01-14	Forms		<ul style="list-style-type: none"> • Updated Duplicate Remittance Advice Request and EFT Authorization Agreement forms
01-01-14	Appendix 1		<p>Updated to reflect the following bulletins:</p> <ul style="list-style-type: none"> • Discontinuation of Edit Correction Forms (ECFs)s dated December 3, 2013 • Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014 • Managed Care Organizational Changes dated November 15, 2013
01-01-14	Managed Care Supplement		Updated to reflect bulletin Managed Care Organizational Changes dated November 15, 2013
12-01-13	4	16	Updated Orangeburg mailing address zip codes

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Date	Section	Page(s)	Change
11-01-13	Forms	-	Added Pre-Enrollment Screening Tool for the Optional Supplemental Care for Assisted Living Participants (OSCAP)
11-01-13	4	19	Updated York County mailing address
11-01-13	MC Supplement	18	Replaced BlueChoice MCO Medicaid card
10-01-13	4	16 17	<ul style="list-style-type: none"> • Updated Orangeburg office and mailing address • Updated York County office address
10-01-13	Appendix 1	- 5, 39 69 37, 42, 44	<ul style="list-style-type: none"> • Updated CARCs/RARCs throughout section • Added edit codes 110 and 725 • Deleted edit code 961 • Revised edit codes 720, 749, 750, 758, and 759
10-01-13	MC Supplement	20	<ul style="list-style-type: none"> • Added WellCare MCO Medicaid card and contact information
09-01-13	4	12 15 19	<ul style="list-style-type: none"> • Updated Darlington County zip code • Updated Laurens County phone number • Updated York County office address
08-01-13	2	-	Updated section to include OSS/OSCAP services
08-01-13	3	3,6, 10 5, 6	<ul style="list-style-type: none"> • Replaced section 4 with Forms section • Replaced reference to DRO with OSS Central Office (OCO)
08-01-13	4	1 18	<ul style="list-style-type: none"> • Removed Facility Enrollment and Cost Reports contact information • Updated York County physical address
08-01-13	Forms	-	<ul style="list-style-type: none"> • Added Competency Evaluation Form, Potential In-Service Topic List, Resident Weekly Care Log, Consent Form, ADA Checklist • Deleted Form 3264-ME, Form E1D018, Preadmission flowchart, Discharge flowchart • Updated CRCF-01 form
07-01-13	4	1 12 16	<ul style="list-style-type: none"> • Updated Colleton County office telephone number • Deleted Newberry County PO Box address
06-01-13	4	16	<ul style="list-style-type: none"> • Updated Richland county office telephone number

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Date	Section	Page(s)	Change
04-01-13	1	6	Corrected the URL for MedicaideLearning.com
03-01-13	4	14	Deleted Jasper County PO Box address
02-01-13	1	18	Updated URL address for the National Correct Coding Initiative (NCCI)
01-01-13	4	11 13	<ul style="list-style-type: none"> • Added Chester county Zip+4 code • Updated Greenville PO Box address
01-01-13	Appendix 1	-	Added Change Log for section changes
12-03-12	1	6 7-8 27-32 33-41	<ul style="list-style-type: none"> • Updated web addresses for provider information and provider training • Revised heading and language to reflect new provider enrollment requirements • Updated Program Integrity language (entire section) • Revised heading and language for Medicaid Anti-Fraud Provisions/Payment Suspension/Provider Exclusions/Terminations (entire section)
12-03-12	3	13	Updated Electronic Funds Transfer (EFT)
12-01-12	Forms	-	Added Electronic Funds Transfer form
12-01-12	Enrollment Package	-	Deleted
12-01-12	4	3 15	<ul style="list-style-type: none"> • Updated web address for provider information • Updated McCormick county office telephone number
11-01-12	5	1	Updated Allendale county office address
11-01-12	Appendix 2	-	Updated carrier code list
10-05-12	Forms	-	Updated Duplicate Remittance Advice Request Form
10-01-12	1	4	Replaced back of Healthy Connections Medicaid card
10-01-12	Appendix 1	-	Updated edit code information through document
08-01-12	1	2, 8, 9, 12, 13, 15, 25, 34	Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012

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Date	Section	Page(s)	Change
08-01-12	3	1 13	<ul style="list-style-type: none"> • Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012 • Updated hyperlink
08-01-12	4	1 5 7	<ul style="list-style-type: none"> • Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012 • Removed fax request information for SCDHHS forms • Added SCDHHS forms online order information • Updated telephone number for Greenville county office
08-01-12	Forms	-	<ul style="list-style-type: none"> • Deleted forms 140 and 142 • Updated Duplicate Remittance Advice Request Form
08-01-12	Appendix 1	- 1, 24, 60, 65, 66- 67,70-72 15, 31, 69 8, 10, 29, 31 10, 11, 14, 34, 48	<ul style="list-style-type: none"> • Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012 • Replaced CARC 141 or CARC A1 for edit codes 52, 053, 517, 600, 924-926, 929, 954, 961, 964, 966, 967, 969, 980, 985-987 • Added edit codes 349, 590, 978, 990, 991-995 • Deleted edit codes 166, 205, 573, 574, 593, 596 • Updated resolution for edit codes 170-172, 171, 174, 210, 321, 711, 798
08-01-12	Managed Care Supplement	1-2 7 11 17 19	<ul style="list-style-type: none"> • Changed Division of Care Management to Bureau of Managed Care • Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012 • Removed language limiting enrollment to 2500 members • Update contact information for Palmetto Physician Connections • Added to “Medicaid” to BlueChoice HealthPlan
08-01-12	TPL Supplement	5, 6, 10,17, 24	Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012
04-01-12	1	4	Replaced South Carolina Healthy Connections card
04-01-12	4	15 16	<ul style="list-style-type: none"> • Updated address for Marion County • Updated phone number for Newberry County

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Date	Section	Page(s)	Change
03-01-12	3	2	Added SC Medicaid Web-Based Claims Submission Tool
02-17-12	Enrollment Package	-	Replaced Disclosure of Ownership and Control Interest Statement (Form 1513) with Medicaid Provider Enrollment form (SCDHHS Form 1514)
02-01-12	4	13	Updated the Fairfield county office number
01-01-12	1	2-5, 20, 24	Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11
01-01-12	2	7	Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11
01-01-12	3	13	<ul style="list-style-type: none"> • Updated hyperlink • Updated EFT information
01-01-12	Managed Care Supplement	9	Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11
11-01-11	1	24	Updated TPL contact information
11-01-11	4	5	Updated CLTC Regional Offices addresses
09-01-11	1	19	Deleted information regarding National Correct Coding Initiative
09-01-11	4	17	Updated zip code for Spartanburg County office
08-01-11	3	-	Updated language throughout section to reflect the current billing policies including claim processing, claim submission, and copayments
08-01-11	Managed Care Supplement	1, 5	Updated to reflect the new beneficiary copayment requirements in accordance with Public Notice posted July 8, 2011
07-01-11	4	17	Deleted PO Box address for the Spartanburg County Office
06-01-11	4	9	Corrected Abbeville County PO Box Zip+4 Code
05-01-11	1	8, 11	Added language prohibiting payment to institutions or entities located outside of the United States
04-01-11	4	10	Updated telephone number for Beaufort County

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Date	Section	Page(s)	Change
04-01-11	Enrollment Package	-	<ul style="list-style-type: none"> Updated Electronic Funds Transfer Form Replaced CRCF Cover letter with updated CRCF Cover Letter Changed header from “South Carolina Medicaid” to “South Carolina Healthy Connections (Medicaid)”
03-01-11	1	7, 9	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center
03-01-11	3	13	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center
03-01-11	4	4 9	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center Added toll free number for Aiken County
01-01-11	1	7 19-20	<ul style="list-style-type: none"> Updated the South Carolina Medicaid Web-based Claims Submission Tool section Updated to reflect Medicaid Bulletin dated December 8, 2010 – Information on NCCI Edits
01-01-11	3	9, 13 10	<ul style="list-style-type: none"> Updated electronic remittance package information Updated to reflect Medicaid Bulletin dated December 10, 2010 – Requests for Duplicate Remittance Package
01-01-11	4	17	Added toll-free telephone number for Saluda county
01-01-11	Forms	-	Added Duplicate Remittance Request Form
12-01-10	Cover	-	Replaced “Medicaid Provider Manual” with “South Carolina Healthy Connections (Medicaid)”
12-01-10	Supplements	-	Replaced “South Carolina Medicaid” with “South Carolina Healthy Connections (Medicaid)” in the headers
10-01-10	1	1 7	<ul style="list-style-type: none"> Removed all reference to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program Updated Program Description section Updated the SC Medicaid Web-Based Claims Submission Tool section to reflect Medicaid Bulletin dated July 8, 2010-Transfer of the Dental Program Administration to DentaQuest

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Date	Section	Page(s)	Change
		10	<ul style="list-style-type: none"> • Updated Freedom of Choice section
10-01-10	4		Correct McCormick county office street address
10-01-10	Managed Care Supplement	1 2 3 4 5 6 13 17	<ul style="list-style-type: none"> • Removed all references to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program • Updated Managed Care Overview • Updated Managed Care Organizations and Core Benefits paragraphs • Updated MCO Program ID card paragraph • Updated MHN Program ID card paragraph • Updated Core Benefits • Updated Exempt Services • Updated Overview • Deleted “Medicaid Managed” from “Current Medicaid Managed Care Organizations” heading and following paragraph
09-01-10	4	9 12 15 10	<ul style="list-style-type: none"> • Removed County Commissioner’s Building from the Aiken County address • Deleted Dorchester County physical address telephone number • Removed Highway 28 N from the McCormick County address • Corrected header
08-01-10	Change Control Record	1	Removed July 1 entries for Appendix 1 and Appendix 2
08-01-10	4	9, 13, 15-17 10	<ul style="list-style-type: none"> • Updated the zip codes for Aiken, Edgefield, McCormick, Newberry, and Saluda counties • Updated the address for Barnwell County • Updated the telephone number for Beaufort County
07-01-10	4	-	Updated telephone numbers and zip codes for multiple county offices
06-01-10	Managed Care Supplement	1 3 17 20, 23, 25	<ul style="list-style-type: none"> • Updated Managed Care Overview section • Updated Manage Care Organization (MCO), Core Benefits section • Updated the Managed Care Disenrollment Process, Overview section • Updated to reflect Medicaid Bulletin dated

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Date	Section	Page(s)	Change
			March 18, 2010 — Managed Care Organizational Change
05-01-10	Enrollment Package	-	Created new OSS Enrollment Package section for all applicable forms
05-01-10	Forms	-	Removed all forms included in the OSS Enrollment Package
03-01-10	Cover	-	Replaced the manual cover
03-01-10	Change Control Record	1	Added Time Limit for Submitting Claims Medicaid Bulletin date to section 1 entry dated 12-01-09
02-01-10	Appendix 1	13 36	<ul style="list-style-type: none"> • Added New Edit Codes 356,357 and 358 • Updated Edit Code 738
02-01-10	Appendix 2	All	Updated Carrier Code List
01-01-10	4	9 14 16	<ul style="list-style-type: none"> • Updated Physical Address for Allendale County Office • Replaced Jasper County DSS with Jasper County DHHS • Replaced Orangeburg County DSS with Orangeburg County DHHS
12-01-09	1	8 25	<ul style="list-style-type: none"> • Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package • Updated Timely Filing for Submitting Claims section
12-01-09	3	9, 10, 13	Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package
12-01-09	4	12	Updated the Dorchester County office street address
10-01-09	1	3-4 4-6 26	<ul style="list-style-type: none"> • Updated the Medicare/Medicaid Eligibility section to include Qualified Medicare Beneficiaries (QMBs) • Updated SC Medicaid Healthy Connections language throughout section • Updated South Carolina Medicaid Bulletins and Newsletters • Changed heading to Medicare Cost Sharing

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Date	Section	Page(s)	Change
10-01-09	4	14	<ul style="list-style-type: none"> • Updated physical address for Jasper County office
		15	<ul style="list-style-type: none"> • Updated telephone number for Lexington County office
		16	<ul style="list-style-type: none"> • Updated zip codes for Orangeburg County office
10-01-09	Appendix 1	3 60	<ul style="list-style-type: none"> • Updated edit code 065 • Updated edit code 852
09-08-09	Managed Care Supplement	20	Replaced the Absolute Total Care Medicaid beneficiary card sample
09-01-09	Managed Care Supplement	21 20, 25	<ul style="list-style-type: none"> • Removed all references to CHCcares to reflect Medicaid Bulletin dated August 3, 2009 • Updated Absolute Total Care entries as following: <ul style="list-style-type: none"> o Changed the company's name to Absolute Total Care o Replaced the beneficiary card samples o Corrected contact information
08-01-09	4	14	Updated telephone number for York County office
07-01-09	4	10, 16	<ul style="list-style-type: none"> • Updated address for Bamberg and Orangeburg County offices
		12	<ul style="list-style-type: none"> • Updated office zip code for Darlington County
		13	<ul style="list-style-type: none"> • Updated telephone number for Fairfield County office
05-01-09	1	1-6, 11	<ul style="list-style-type: none"> • Updated to reflect managed care policies and procedures effective May 1, 2009
		2	<ul style="list-style-type: none"> • Updated the Eligibility subsection
		3	<ul style="list-style-type: none"> • Added the beneficiary contact telephone number to the South Carolina Healthy Connections Medicaid Card subsection
		5	<ul style="list-style-type: none"> • Removed the program start date from the SC Healthy Connections Kids SCHIP Dental Coverage subsection
28-33	<ul style="list-style-type: none"> • Updated the Medicaid Program Integrity subsection 		
05-01-09	4	17	Updated telephone number for Union County office
05-01-09	Managed	-	Updated supplement to include general policies and

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Date	Section	Page(s)	Change
	Care Supplement		procedures effective May 1, 2009
04-01-09	1	2, 3, 8	Updated hyperlinks
04-01-09	3	12	Updated hyperlinks
04-01-09	4	15	Updated telephone number for Lexington County office
03-01-09	4	3 12 9, 15-17	<ul style="list-style-type: none"> • Updated hyperlink • Corrected Dorchester County's Orangeburg Road telephone number • Change DSS to DHHS in addresses for Abbeville, McCormick, Newberry, and Saluda counties
03-01-09	Managed Care Supplement	1, 7, 10, 17, 23, 25- 30, 35	Updated hyperlinks
03-01-09	Supplement	8, 9, 19	Updated hyperlinks
02-01-09	2	-	Fix headers and removed highlighting throughout document
02-01-09	4	9	Updated Allendale County office PO Box zip code
02-01-09	Forms	-	Updated Authorization Agreement for Electronic Funds Transfer (EFT) form
01-01-09	1	8	Updated hyperlink for bulletin.scdhhs.gov
01-01-09	4	15	Updated Lee County office address
11-01-08	1	8	Added e-bulletin information to reflect Medicaid Bulletin dated August 26, 2008
11-01-08	3	12	Added EFT information to reflect Medicaid Bulletin dated August 26, 2008
10-01-08	4	13, 17	<ul style="list-style-type: none"> • Updated address for Lake City • Updated phone number for Sumter County office
09-01-08	4	10	Updated phone number for Berkeley County office
09-01-08	4	14	Updated phone number for Kershaw County office
08-01-08	Appendix 1	3	Updated Edit Code 062

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Date	Section	Page(s)	Change
08-01-08	4	11	Deleted the PO Box for Chester County
07-01-08	4	15	Deleted the PO Box for Lancaster County
07-01-08	Managed Care Supplement	27	Replaced Web site address for BlueChoice
06-01-08	4	16	Updated telephone number for Orangeburg county office
04-01-08	4	12	Updated address and phone number for Dorchester County office
03-01-08	1	3-5 7	<ul style="list-style-type: none"> • Replaced sample Partners for Health Medicaid card with new Healthy Connections card and updated card information. • Deleted information about location of supervising entities – requirements will be included in Section 2 where applicable
03-01-08	Forms	-	Replaced Form 931 with new version dated January 2008
02-01-08	Forms	-	Corrected mailing address for Medicaid Refunds Form 205
01-01-08	4	14	Updated address for Lancaster County office
01-01-08	Managed Care Supplement	1 3	<ul style="list-style-type: none"> • Removed PhyTrust from the list of MHNs • Added Carolina Crescent to the list of MCOs
11-01-07	4	13, 14 14	<ul style="list-style-type: none"> • Updated telephone numbers for Florence and Kershaw counties • Updated Horry County address to 1601 11th Ave., 1st Floor
10-01-07	1	1-2 3 4 12 15	<ul style="list-style-type: none"> • Removed PEP information • Added information about managed care enrollment broker and Managed Care Supplement • Removed managed care sample cards (cards and other information will appear in the new Managed Care Supplement). • Clarified that “days” refers to business days • Clarified which sections of manual may contain

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
		25	PA information <ul style="list-style-type: none"> • Expanded provider list under Program Integrity
10-01-07	-	-	Added Managed Care Supplement
07-01-07	1	All	Revised policies and procedures throughout section
07-01-07	Forms	-	Updated DHHS Form 205
06-1-07	Forms	-	Updated DHHS forms to add National Provider Identifier field
06-01-07	4	10-12 16 -	<ul style="list-style-type: none"> • Added toll-free number for Berkeley, Charleston, and Darlington county offices • Updated phone number for Oconee County • Split forms and exhibits from Section 4 to create separate Forms section
04-01-07	4	12	Updated phone number for Darlington county office
03-01-07	4	10	Updated Barnwell county office address
11-01-06	4	-	Updated county office addresses
11-01-06	4	-	Replaced enrollment form
10-01-06	4	-	Updated county office addresses
09-01-06	4	-	Updated county office addresses
01-01-06	1	4, 5	Removed SILVERxCARD sample and program description
11-01-05	1	6, 7	Removed “HIPAA” from names of S.C. Medicaid Provider Outreach and S.C. Medicaid EDI Support Center
11-01-05	4	9-18	Updated list of DHHS county offices
10-01-05	4	9-18	Updated list of DHHS county offices