

April 28, 2020

MEDICAID ALERT

TO: All Providers

SUBJECT: Healthy Connections Choices Annual Enrollment Broker Provider Trainings

The South Carolina Department of Health and Human Services (SCDHHS), in partnership with the state's contracted enrollment broker, MAXIMUS, will facilitate in-person provider trainings throughout the state in the fall, contingent on the reopening of training facilities. Maximus will offer this training by webinar or telephone if in-person trainings are not possible due to coronavirus disease 2019 (COVID-19).

At the trainings, providers will learn about the Medicaid managed care enrollment process for South Carolina Healthy Connections Medicaid and Healthy Connections Prime. The trainings cover how to use the enrollment broker website, scchoices.com, and how to support Medicaid members in choosing their provider medical home and health plan. This training is beneficial for any provider or provider office staff interested in understanding member enrollment, learning tips on how to retain patients and finding out more about Healthy Connections Prime. For offices assisting patients with Medicaid applications, this training provides information useful in ensuring patients understand the full application process and next steps after their application is accepted.

Providers who would like to access this training now can participate via webinar or telephone.

Please contact Michelle LeMoine at (803) 834-9956 or MichelleWLeMoine@maximus.com if you have questions or would like to schedule a training.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.