

Aug. 5, 2020

MEDICAID ALERT

TO: All Providers

SUBJECT: 2020 KEPRO Provider Annual Training

The South Carolina Department of Health and Human Services (SCDHHS), in partnership with the state's contracted quality improvement organization, Keystone Peer Review Organization (KEPRO), will facilitate annual provider training sessions. These sessions will be held Tuesday, Aug. 11 and Thursday, Aug. 13, 2020, from 10 a.m.-12 p.m. and 2-4 p.m and are being offered by phone and online.

This annual quality improvement training covers retroactive eligibility as it relates to prior authorization, service types and submission guidelines for prior authorization and includes an overview of the KEPRO website and provider portal.

To attend by phone:

- Call (866) 754-2932
- Enter conference code 8572016139

To attend the webinar:

- Visit <http://kepro.adobeconnect.com/rbkr2dnz24nf/>

Registration is not required. For additional information about the training, visit <https://scdhhs.kepro.com/>.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

