

Dec. 16, 2020

## MEDICAID ALERT

**TO: All Providers**

**SUBJECT: December 2020 Provider Payment Schedule**

The South Carolina Department of Health and Human Services (SCDHHS) will operate on an updated schedule for Healthy Connections Medicaid claims submission and payments for one week in December 2020 to accommodate the 2020 Christmas holiday.

Thursday, Dec. 24, 2020, Friday, Dec. 25, 2020, and Monday, Dec. 28, 2020, have been designated as South Carolina state holidays. Due to the holidays, **claims must be submitted by 5 p.m. on Saturday, Dec. 19 to be included with the payment scheduled for Friday, Dec. 25.** Payments will run on Monday, Dec. 21 and electronic remittance advice will be available on Tuesday, Dec. 22. Payments will be dated Friday, Dec. 25.

Please refer any questions or concerns regarding this alert to the Provider Service Center at (888) 289- 0709. The Provider Service Center's normal hours of operation are Monday-Thursday, 7:30 a.m.-5 p.m. and Friday, 8:30 a.m.-5 p.m. The Provider Service Center will be closed on Dec. 24-25, 2020, and Jan. 1, 2021, for observed holidays.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

