

Aug. 18, 2021

MEDICAID ALERT

TO: All Providers

SUBJECT: Upcoming Healthy Connections Medicaid Provider Trainings – Fall 2021

The South Carolina Department of Health and Human Services (SCDHHS) regularly offers free trainings to prospective and enrolled Healthy Connections providers. In response to the public health emergency related to coronavirus 2019 (COVID-19), many of these trainings are also now available virtually. Information about an upcoming training opportunity for Fall 2021 is listed below.

Maximus Enrollment Training

In partnership with the state's contracted enrollment broker, Maximus, SCDHHS is offering virtual enrollment trainings. The trainings will take place on the second Friday of each month from September to December. Those dates are:

- Sept. 10, 2021
- Oct. 8, 2021
- Nov. 12, 2021
- Dec. 10, 2021

During the trainings, providers will learn about the Medicaid managed care enrollment process for South Carolina Healthy Connections Medicaid and Healthy Connections Prime. The trainings also inform providers how to use the enrollment broker website, scchoices.com, and how to support Medicaid members in choosing their provider medical home and health plan.

The trainings are beneficial for any provider or provider office staff interested in understanding member enrollment, learning tips on how to retain Healthy Connections Medicaid members, and finding out more about Healthy Connections Prime. For offices assisting patients with Medicaid applications, this training provides information useful in ensuring patients understand the full application process and next steps after their application is accepted.

Providers who would like to access this training may now participate via webinar or telephone.

Please contact Michelle LeMoine at (803) 834-9956 or MichelleWLeMoine@maximus.com if you have questions or would like to schedule a training.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.