

May 4, 2022

MEDICAID ALERT

TO: All Providers

SUBJECT: May 2022 Payment Schedule

The South Carolina Department of Health and Human Services (SCDHHS) will operate on an updated schedule for Healthy Connections Medicaid claims submission and payments for one week in May 2022 to accommodate the state holiday observed May 10, 2022.

Tuesday, May 10, 2022, is designated as a South Carolina state holiday. Due to this holiday, **claims must be submitted by 5 p.m. Sunday, May 8, 2022, to be included with the payment scheduled for Friday, May 13, 2022.** Payments will run Monday, May 9, 2022. Electronic remittance advice may be available one day earlier than normal. Payments will be dated Friday, May 13, 2022.

Please refer any questions or concerns regarding this alert to the Provider Service Center (PSC) at (888) 289-0709. The PSC's hours of operations are 7:30 a.m.-5 p.m. Monday-Thursday and 8:30 a.m.-5 p.m. Friday.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.