

Dec. 11, 2019

MEDICAID ALERT

TO: All Providers

SUBJECT: End-of-Year Provider Payment Holiday Schedule

The South Carolina Department of Health and Human Services (SCDHHS) will operate on an updated schedule for Healthy Connections Medicaid claims submission and payments for December 2019 and January 2020 to accommodate holiday schedules.

Due to the Christmas holiday, claims must be submitted by 5 p.m. on Thursday, Dec. 19 to be included with the payment scheduled for Friday, Dec. 27. Payments will run on Friday, Dec. 20 and remittance advice will be available Saturday, Dec. 21. **Please note, Thursday, Dec. 19, at 5 p.m. will be the final day to submit claims for a payment date within the calendar year 2019.** Claims for services under the Individuals with Disabilities Education Act (IDEA) Part C, also known as BabyNet, will follow their normal submission schedule for the Christmas holiday period; however, remits for this period will follow the schedule outlined above.

Due to the New Year holiday, claims must be submitted by 5 p.m. on Saturday, Dec. 28 to be included with the payment scheduled for Friday Jan. 3. Payments will run on Monday, Dec. 30 and remittance advice will be available Tuesday, Dec. 31.

Please refer any questions or concerns regarding this alert to the Provider Service Center at (888) 289-0709.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

