

**South Carolina Department of Health and Human Services Transportation
Advisory Committee**

Quarterly Meeting Agenda

June 28, 2018 – 10:00 a.m.

1801 Main Street, Columbia, SC – **9th Floor Conference Room**

Conference Call Number: (800) 753-1965

Access Code: 2558222

- I. Welcome and Introductions
- II. Meeting Minutes Approval – March 08 , 2018 – TAC Committee – Pg. 1 - 3
- III. NEMT Updates
 - a. Procurement Update
- IV. Program Monitoring/Tools
 - a. Transportation Broker Performance Reports (Jan. - Mar. 2018) – Pg. 4 - 5
 - b. Transportation Provider Performance Reports and Summary – Pg. 6
 - c. Complaint by Provider Type (Valid and Invalid) – Pg. 7
 - d. Transportation Broker Accounts Payable Aging Report – Pg. 8
 - e. Transportation Provider Retention – Pg. 9
 - f. Report of Injuries and Incidents – Pg. 10
 - g. Report of Meetings – Pg. 11
- V. Advisory Committee – Current Issues and Concerns
 - a. TAC Departures and Vacancies
 - b. Customer Service calls to Providers
 - c. On Time Performance – “Too Early”