

SOUTH CAROLINA

Healthy Connections



Eligibility, Enrollment & Member Services

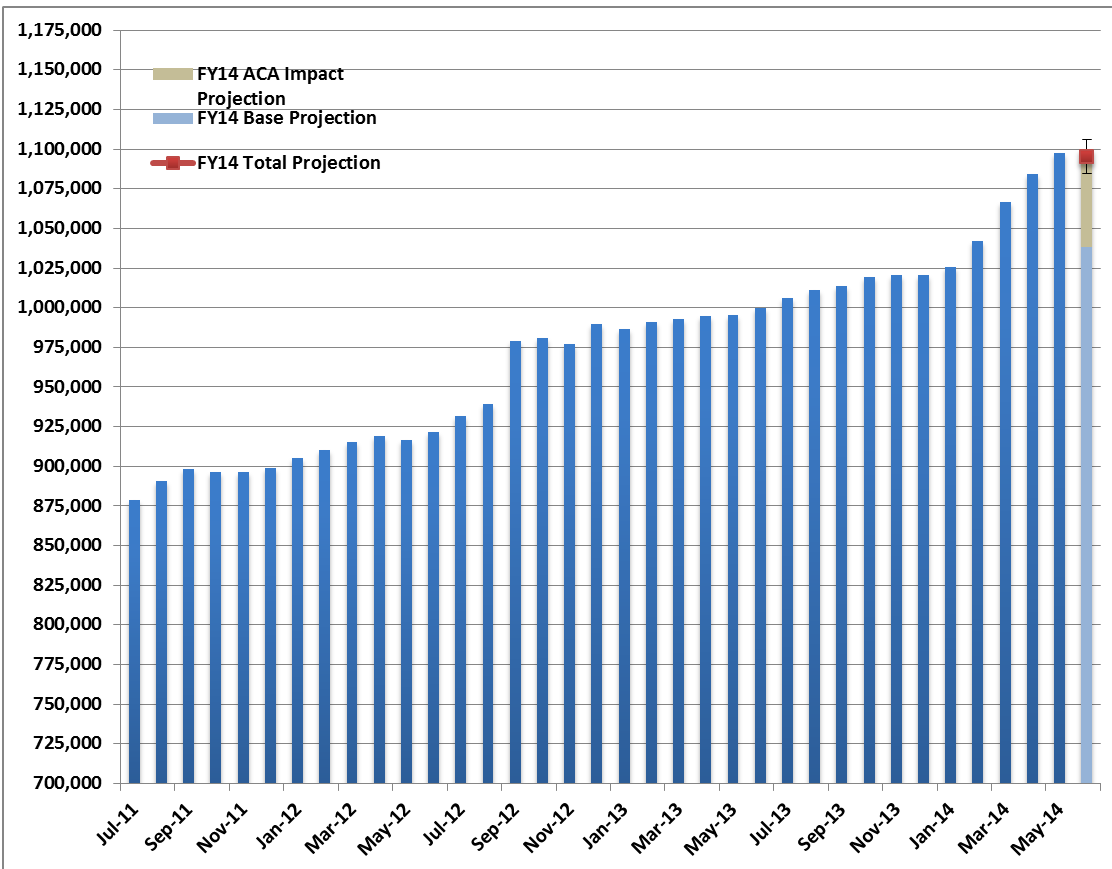
Medical Care Advisory Committee (MCAC)

Beth Hutto, Deputy Director

July 8, 2014

Trends in Medicaid Enrollment

Medicaid Enrollment
(July 2011 through June 2014 Projections)



- *FY 2014 June 2014 enrollment updated projection 1,095,320*
- *May 2014 preliminary enrollment 1,097,489 and projected enrollment was 1,089,860 (0.70% over)*
- *FY 2014 member months updated projection is 12,594,815 (771,669 reduction)*
- *May 2014 preliminary member months 11,404,786 and projected member months was 11,499,495 (0.82% under)*

Source: MMIS, most recent three months are preliminary enrollment data. SFY2014 projections from Milliman Forecast based on data through September 2013 and updated in January 2014.

LTC Process Improvements

Staffing Redesign

- > Interviewed, tested, & converted 65 internal staff to specialize in LTC work

Training

- > Completed intense 3 day session with all LTC workers and coordinators
- > Promote consistent processing and communication
- > Included LTC providers, community providers, etc.

LTC Process Improvements

Process Re-Design

- > Mapped current LTC eligibility process, developing improved process, working with stakeholders to continue improvements
- > Self-attestation of “no asset transfers” allowed for expedited final determinations for 640 LTC applications

