

AuthentiCare South Carolina – Getting Started with AuthentiCare 2.0

Please follow the below instructions to download and begin setup of your device with the AuthentiCare 2.0 application.

Step 1: Identify the Type of Device

- For iPhones and iPads, access Apple's App Store
- For Android smartphones or tablets, access Google Play



Step 2: Verify the Operating System Version

The AuthentiCare 2.0 Mobile Application is available for:

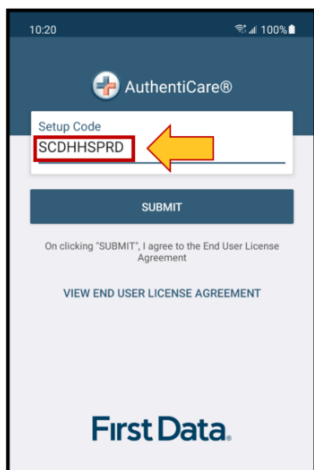
- iOS version 13.0 and newer
- Android version 6.0 and newer



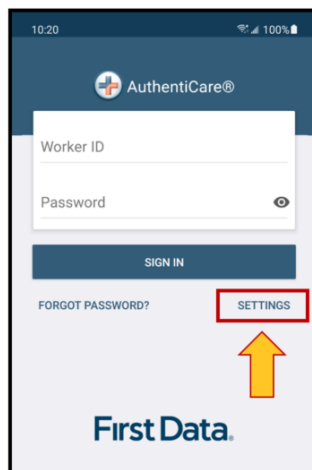
Step 3: Setup The Mobile Code

I have downloaded the AuthentiCare 2.0 application. What do I do next?

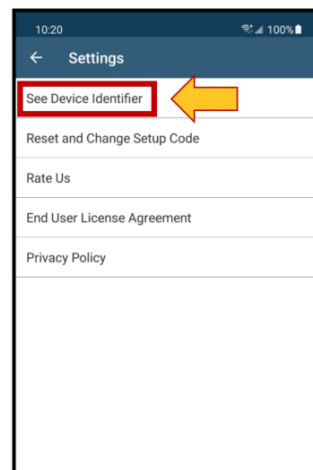
- 1 – Setup Code: **SCDHHSPRD**
- 2 – Select **Settings** (on the bottom right of the screen)
- 3 – Select **See Device Identifier** (first option in the Settings page)



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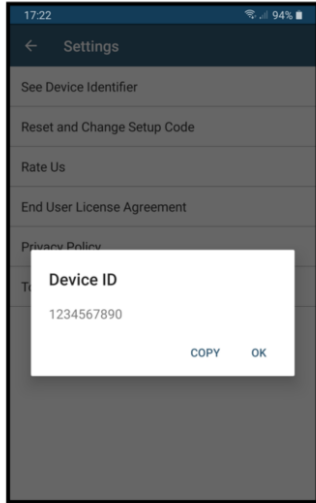
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Step 4: Device Identifier Instructions



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Email is the preferred method for sharing the worker's Device ID with the employer.

Otherwise, the worker can write down the Device ID and read it to their employer over the phone.

Instructions Overview for Workers

1. Download the **AuthentiCare 2.0** application
2. When you open the application for the first time, the system will ask for a setup code. Enter: **"SCDHHSPRD"** and tap Submit.
3. Retrieve the Device ID using AuthentiCare. Copy the code and email it to your employer or write it down and read it to them over the phone.
4. Your employer will give you your Worker ID and a temporary password.