

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
04-01-13	1	6	Corrected the URL for <a href="http://MedicaideLearning.com">MedicaideLearning.com</a>
03-01-13	4	14	Deleted Jasper County PO Box address
02-01-13	1	18	Updated URL address for the National Correct Coding Initiative (NCCI)
01-01-13	4	11 13	<ul style="list-style-type: none"> <li>• Added Chester county Zip+4 code</li> <li>• Updated Greenville PO Box address</li> </ul>
01-01-13	Appendix 1	-	Added Change Log for section changes
12-03-12	1	6 7-8 27-32 33-41	<ul style="list-style-type: none"> <li>• Updated web addresses for provider information and provider training</li> <li>• Revised heading and language to reflect new provider enrollment requirements</li> <li>• Updated Program Integrity language (entire section)</li> <li>• Revised heading and language for Medicaid Anti-Fraud Provisions/Payment Suspension/Provider Exclusions/Terminations (entire section)</li> </ul>
12-03-12	3	13	Updated Electronic Funds Transfer (EFT)
12-01-12	Forms	-	Added Electronic Funds Transfer form
12-01-12	Enrollment Package	-	Deleted
12-01-12	4	3 15	<ul style="list-style-type: none"> <li>• Updated web address for provider information</li> <li>• Updated McCormick county office telephone number</li> </ul>
11-01-12	5	1	Updated Allendale county office address
11-01-12	Appendix 2	-	Updated carrier code list
10-05-12	Forms	-	Updated Duplicate Remittance Advice Request Form
10-01-12	1	4	Replaced back of Healthy Connections Medicaid card
10-01-12	Appendix 1	-	Updated edit code information through document

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Date	Section	Page(s)	Change
08-01-12	1	2, 8, 9, 12, 13, 15, 25, 34	Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012
08-01-12	3	1  13	<ul style="list-style-type: none"> <li>• Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>• Updated hyperlink</li> </ul>
08-01-12	4	1  5  7	<ul style="list-style-type: none"> <li>• Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>• Removed fax request information for SCDHHS forms</li> <li>• Added SCDHHS forms online order information</li> <li>• Updated telephone number for Greenville county office</li> </ul>
08-01-12	Forms	-	<ul style="list-style-type: none"> <li>• Deleted forms 140 and 142</li> <li>• Updated Duplicate Remittance Advice Request Form</li> </ul>
08-01-12	Appendix 1	-  1, 24, 60, 65, 66- 67,70-72 15, 31, 69 8, 10, 29, 31 10, 11, 14, 34, 48	<ul style="list-style-type: none"> <li>• Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>• Replaced CARC 141 or CARC A1 for edit codes 52, 053, 517, 600, 924-926, 929, 954, 961, 964, 966, 967, 969, 980, 985-987</li> <li>• Added edit codes 349, 590, 978, 990, 991-995</li> <li>• Deleted edit codes 166, 205, 573, 574, 593, 596</li> <li>• Updated resolution for edit codes 170-172, 171, 174, 210, 321, 711, 798</li> </ul>
08-01-12	Managed Care Supplement	1-2  7  11  17  19	<ul style="list-style-type: none"> <li>• Changed Division of Care Management to Bureau of Managed Care</li> <li>• Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>• Removed language limiting enrollment to 2500 members</li> <li>• Update contact information for Palmetto Physician Connections</li> <li>• Added to “Medicaid” to BlueChoice HealthPlan</li> </ul>

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Date	Section	Page(s)	Change
08-01-12	TPL Supplement	5, 6, 10,17, 24	Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012
04-01-12	1	4	Replaced South Carolina Healthy Connections card
04-01-12	4	15 16	<ul style="list-style-type: none"> <li>• Updated address for Marion County</li> <li>• Updated phone number for Newberry County</li> </ul>
03-01-12	3	2	Added SC Medicaid Web-Based Claims Submission Tool
02-17-12	Enrollment Package	-	Replaced Disclosure of Ownership and Control Interest Statement (Form 1513) with Medicaid Provider Enrollment form (SCDHHS Form 1514)
02-01-12	4	13	Updated the Fairfield county office number
01-01-12	1	2-5, 20, 24	Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11
01-01-12	2	7	Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11
01-01-12	3	13	<ul style="list-style-type: none"> <li>• Updated hyperlink</li> <li>• Updated EFT information</li> </ul>
01-01-12	Managed Care Supplement	9	Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11
11-01-11	1	24	Updated TPL contact information
11-01-11	4	5	Updated CLTC Regional Offices addresses
09-01-11	1	19	Deleted information regarding National Correct Coding Initiative
09-01-11	4	17	Updated zip code for Spartanburg County office
08-01-11	3	-	Updated language throughout section to reflect the current billing policies including claim processing, claim submission, and copayments
08-01-11	Managed Care Supplement	1, 5	Updated to reflect the new beneficiary copayment requirements in accordance with Public Notice posted July 8, 2011

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Date	Section	Page(s)	Change
07-01-11	4	17	Deleted PO Box address for the Spartanburg County Office
06-01-11	4	9	Corrected Abbeville County PO Box Zip+4 Code
05-01-11	1	8, 11	Added language prohibiting payment to institutions or entities located outside of the United States
04-01-11	4	10	Updated telephone number for Beaufort County
04-01-11	Enrollment Package	-	<ul style="list-style-type: none"> <li>• Updated Electronic Funds Transfer Form</li> <li>• Replaced CRCF Cover letter with updated CRCF Cover Letter</li> <li>• Changed header from “South Carolina Medicaid” to “South Carolina Healthy Connections (Medicaid)”</li> </ul>
03-01-11	1	7, 9	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center
03-01-11	3	13	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center
03-01-11	4	4 9	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center Added toll free number for Aiken County
01-01-11	1	7 19-20	<ul style="list-style-type: none"> <li>• Updated the South Carolina Medicaid Web-based Claims Submission Tool section</li> <li>• Updated to reflect Medicaid Bulletin dated December 8, 2010 – Information on NCCI Edits</li> </ul>
01-01-11	3	9, 13 10	<ul style="list-style-type: none"> <li>• Updated electronic remittance package information</li> <li>• Updated to reflect Medicaid Bulletin dated December 10, 2010 – Requests for Duplicate Remittance Package</li> </ul>
01-01-11	4	17	Added toll-free telephone number for Saluda county
01-01-11	Forms	-	Added Duplicate Remittance Request Form
12-01-10	Cover	-	Replaced “Medicaid Provider Manual” with “South Carolina Healthy Connections (Medicaid)”
12-01-10	Supplements	-	Replaced “South Carolina Medicaid” with “South Carolina Healthy Connections (Medicaid)” in the headers

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Date	Section	Page(s)	Change
10-01-10	1	1 7 10	<ul style="list-style-type: none"> <li>• Removed all reference to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program</li> <li>• Updated Program Description section</li> <li>• Updated the SC Medicaid Web-Based Claims Submission Tool section to reflect Medicaid Bulletin dated July 8, 2010-Transfer of the Dental Program Administration to DentaQuest</li> <li>• Updated Freedom of Choice section</li> </ul>
10-01-10	4		Correct McCormick county office street address
10-01-10	Managed Care Supplement	1 2 3 4 5 6 13 17	<ul style="list-style-type: none"> <li>• Removed all references to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program</li> <li>• Updated Managed Care Overview</li> <li>• Updated Managed Care Organizations and Core Benefits paragraphs</li> <li>• Updated MCO Program ID card paragraph</li> <li>• Updated MHN Program ID card paragraph</li> <li>• Updated Core Benefits</li> <li>• Updated Exempt Services</li> <li>• Updated Overview</li> <li>• Deleted “Medicaid Managed” from “Current Medicaid Managed Care Organizations” heading and following paragraph</li> </ul>
09-01-10	4	9 12 15 10	<ul style="list-style-type: none"> <li>• Removed County Commissioner’s Building from the Aiken County address</li> <li>• Deleted Dorchester County physical address telephone number</li> <li>• Removed Highway 28 N from the McCormick County address</li> <li>• Corrected header</li> </ul>
08-01-10	Change Control Record	1	Removed July 1 entries for Appendix 1 and Appendix 2
08-01-10	4	9, 13, 15-17 10	<ul style="list-style-type: none"> <li>• Updated the zip codes for Aiken, Edgefield, McCormick, Newberry, and Saluda counties</li> <li>• Updated the address for Barnwell County</li> <li>• Updated the telephone number for Beaufort County</li> </ul>

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
07-01-10	4	-	Updated telephone numbers and zip codes for multiple county offices
06-01-10	Managed Care Supplement	1 3 17 20, 23, 25	<ul style="list-style-type: none"> <li>• Updated Managed Care Overview section</li> <li>• Updated Manage Care Organization (MCO), Core Benefits section</li> <li>• Updated the Managed Care Disenrollment Process, Overview section</li> <li>• Updated to reflect Medicaid Bulletin dated March 18, 2010 — Managed Care Organizational Change</li> </ul>
05-01-10	Enrollment Package	-	Created new OSS Enrollment Package section for all applicable forms
05-01-10	Forms	-	Removed all forms included in the OSS Enrollment Package
03-01-10	Cover	-	Replaced the manual cover
03-01-10	Change Control Record	1	Added Time Limit for Submitting Claims Medicaid Bulletin date to section 1 entry dated 12-01-09
02-01-10	Appendix 1	13 36	<ul style="list-style-type: none"> <li>• Added New Edit Codes 356,357 and 358</li> <li>• Updated Edit Code 738</li> </ul>
02-01-10	Appendix 2	All	Updated Carrier Code List
01-01-10	4	9 14 16	<ul style="list-style-type: none"> <li>• Updated Physical Address for Allendale County Office</li> <li>• Replaced Jasper County DSS with Jasper County DHHS</li> <li>• Replaced Orangeburg County DSS with Orangeburg County DHHS</li> </ul>
12-01-09	1	8 25	<ul style="list-style-type: none"> <li>• Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package</li> <li>• Updated Timely Filing for Submitting Claims section</li> </ul>
12-01-09	3	9, 10, 13	Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package
12-01-09	4	12	Updated the Dorchester County office street address

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Date	Section	Page(s)	Change
10-01-09	1	3-4	<ul style="list-style-type: none"> <li>• Updated the Medicare/Medicaid Eligibility section to include Qualified Medicare Beneficiaries (QMBs)</li> </ul>
		4-6	<ul style="list-style-type: none"> <li>• Updated SC Medicaid Healthy Connections language throughout section</li> </ul>
		26	<ul style="list-style-type: none"> <li>• Updated South Carolina Medicaid Bulletins and Newsletters</li> <li>• Changed heading to Medicare Cost Sharing</li> </ul>
10-01-09	4	14	<ul style="list-style-type: none"> <li>• Updated physical address for Jasper County office</li> </ul>
		15	<ul style="list-style-type: none"> <li>• Updated telephone number for Lexington County office</li> </ul>
		16	<ul style="list-style-type: none"> <li>• Updated zip codes for Orangeburg County office</li> </ul>
10-01-09	Appendix 1	3	<ul style="list-style-type: none"> <li>• Updated edit code 065</li> </ul>
		60	<ul style="list-style-type: none"> <li>• Updated edit code 852</li> </ul>
09-08-09	Managed Care Supplement	20	Replaced the Absolute Total Care Medicaid beneficiary card sample
09-01-09	Managed Care Supplement	21	<ul style="list-style-type: none"> <li>• Removed all references to CHCcares to reflect Medicaid Bulletin dated August 3, 2009</li> </ul>
		20, 25	<ul style="list-style-type: none"> <li>• Updated Absolute Total Care entries as following:               <ul style="list-style-type: none"> <li>○ Changed the company's name to Absolute Total Care</li> <li>○ Replaced the beneficiary card samples</li> <li>○ Corrected contact information</li> </ul> </li> </ul>
08-01-09	4	14	Updated telephone number for York County office
07-01-09	4	10, 16	<ul style="list-style-type: none"> <li>• Updated address for Bamberg and Orangeburg County offices</li> </ul>
		12	<ul style="list-style-type: none"> <li>• Updated office zip code for Darlington County</li> </ul>
		13	<ul style="list-style-type: none"> <li>• Updated telephone number for Fairfield County office</li> </ul>
05-01-09	1	1-6, 11	<ul style="list-style-type: none"> <li>• Updated to reflect managed care policies and procedures effective May 1, 2009</li> </ul>
		2	<ul style="list-style-type: none"> <li>• Updated the Eligibility subsection</li> </ul>
		3	<ul style="list-style-type: none"> <li>• Added the beneficiary contact telephone number to the South Carolina Healthy Connections Medicaid Card subsection</li> </ul>

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Date	Section	Page(s)	Change
		5  28-33	<ul style="list-style-type: none"> <li>Removed the program start date from the SC Healthy Connections Kids SCHIP Dental Coverage subsection</li> <li>Updated the Medicaid Program Integrity subsection</li> </ul>
05-01-09	4	17	Updated telephone number for Union County office
05-01-09	Managed Care Supplement	-	Updated supplement to include general policies and procedures effective May 1, 2009
04-01-09	1	2, 3, 8	Updated hyperlinks
04-01-09	3	12	Updated hyperlinks
04-01-09	4	15	Updated telephone number for Lexington County office
03-01-09	4	3 12  9, 15-17	<ul style="list-style-type: none"> <li>Updated hyperlink</li> <li>Corrected Dorchester County's Orangeburg Road telephone number</li> <li>Change DSS to DHHS in addresses for Abbeville, McCormick, Newberry, and Saluda counties</li> </ul>
03-01-09	Managed Care Supplement	1, 7, 10, 17, 23, 25-30, 35	Updated hyperlinks
03-01-09	TPL Supplement	8, 9, 19	Updated hyperlinks
02-01-09	2	-	Fix headers and removed highlighting throughout document
02-01-09	4	9	Updated Allendale County office PO Box zip code
02-01-09	Forms	-	Updated Authorization Agreement for Electronic Funds Transfer (EFT) form
01-01-09	1	8	Updated hyperlink for <a href="http://bulletin.scdhhs.gov">bulletin.scdhhs.gov</a>
01-01-09	4	15	Updated Lee County office address
11-01-08	1	8	Added e-bulletin information to reflect Medicaid Bulletin dated August 26, 2008

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Date	Section	Page(s)	Change
11-01-08	3	12	Added EFT information to reflect Medicaid Bulletin dated August 26, 2008
10-01-08	4	13, 17	<ul style="list-style-type: none"> <li>• Updated address for Lake City</li> <li>• Updated phone number for Sumter County office</li> </ul>
09-01-08	4	10	Updated phone number for Berkeley County office
09-01-08	4	14	Updated phone number for Kershaw County office
08-01-08	Appendix 1	3	Updated Edit Code 062
08-01-08	4	11	Deleted the PO Box for Chester County
07-01-08	4	15	Deleted the PO Box for Lancaster County
07-01-08	Managed Care Supplement	27	Replaced Web site address for BlueChoice
06-01-08	4	16	Updated telephone number for Orangeburg county office
04-01-08	4	12	Updated address and phone number for Dorchester County office
03-01-08	1	3-5  7	<ul style="list-style-type: none"> <li>• Replaced sample Partners for Health Medicaid card with new Healthy Connections card and updated card information.</li> <li>• Deleted information about location of supervising entities – requirements will be included in Section 2 where applicable</li> </ul>
03-01-08	Forms	-	Replaced Form 931 with new version dated January 2008
02-01-08	Forms	-	Corrected mailing address for Medicaid Refunds Form 205
01-01-08	4	14	Updated address for Lancaster County office
01-01-08	Managed Care Supplement	1 3	<ul style="list-style-type: none"> <li>• Removed PhyTrust from the list of MHNs</li> <li>• Added Carolina Crescent to the list of MCOs</li> </ul>
11-01-07	4	13, 14  14	<ul style="list-style-type: none"> <li>• Updated telephone numbers for Florence and Kershaw counties</li> <li>• Updated Horry County address to 1601 11<sup>th</sup> Ave., 1<sup>st</sup> Floor</li> </ul>

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Date	Section	Page(s)	Change
10-01-07	1	1-2 3 4 12 15 25	<ul style="list-style-type: none"> <li>• Removed PEP information</li> <li>• Added information about managed care enrollment broker and Managed Care Supplement</li> <li>• Removed managed care sample cards (cards and other information will appear in the new Managed Care Supplement).</li> <li>• Clarified that “days” refers to business days</li> <li>• Clarified which sections of manual may contain PA information</li> <li>• Expanded provider list under Program Integrity</li> </ul>
10-01-07	-	-	Added Managed Care Supplement
07-01-07	1	All	Revised policies and procedures throughout section
07-01-07	Forms	-	Updated DHHS Form 205
06-1-07	Forms	-	Updated DHHS forms to add National Provider Identifier field
06-01-07	4	10-12 16 -	<ul style="list-style-type: none"> <li>• Added toll-free number for Berkeley, Charleston, and Darlington county offices</li> <li>• Updated phone number for Oconee County</li> <li>• Split forms and exhibits from Section 4 to create separate Forms section</li> </ul>
04-01-07	4	12	Updated phone number for Darlington county office
03-01-07	4	10	Updated Barnwell county office address
11-01-06	4	-	Updated county office addresses
11-01-06	4	-	Replaced enrollment form
10-01-06	4	-	Updated county office addresses
09-01-06	4	-	Updated county office addresses
01-01-06	1	4, 5	Removed SILVERxCARD sample and program description

**CHANGE CONTROL RECORD**

<b>Date</b>	<b>Section</b>	<b>Page(s)</b>	<b>Change</b>
11-01-05	1	6, 7	Removed "HIPAA" from names of S.C. Medicaid Provider Outreach and S.C. Medicaid EDI Support Center
11-01-05	4	9-18	Updated list of DHHS county offices
10-01-05	4	9-18	Updated list of DHHS county offices