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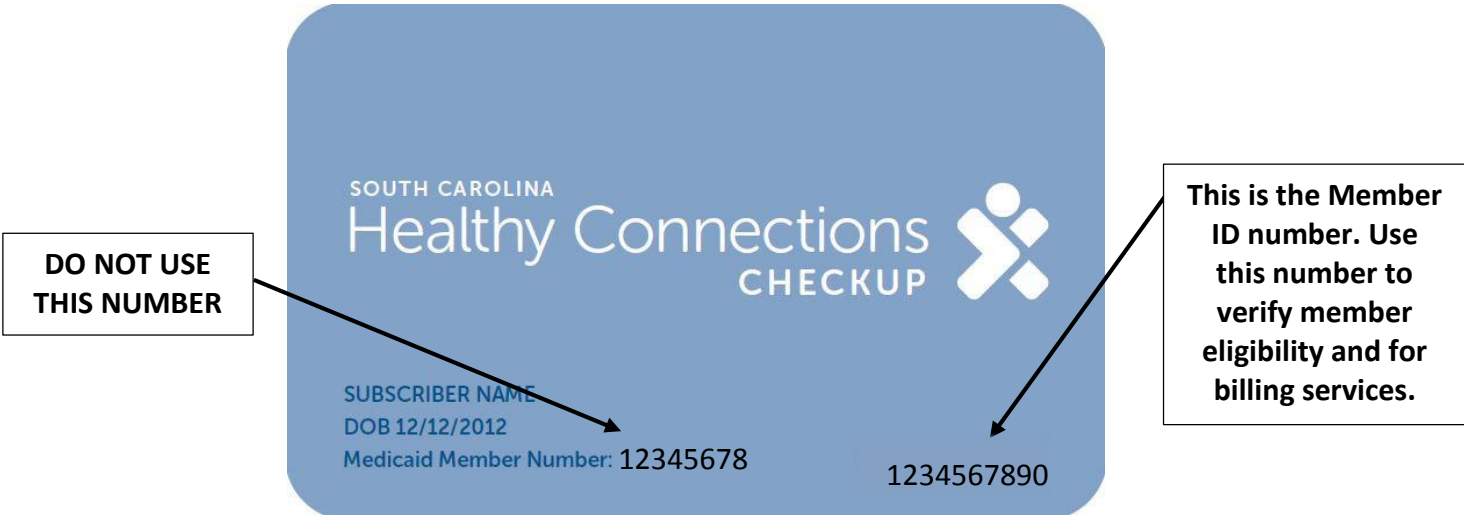
MEDICAID ALERT

TO: All Providers

SUBJECT: Healthy Connections Checkup card correction

Several thousand new Healthy Connections Checkup (Checkup) member cards that were mailed to members included an error. The South Carolina Department of Health and Human Services (SCDHHS) has corrected the error and will send new, corrected cards to Checkup members.

If you encounter a patient with a Checkup member card with two identification numbers, please refer to the below illustration to determine which number to use.



The new, corrected member cards will feature just one number – the correct Member ID number – adjacent to the “Member Medicaid Number:” line on the cards. If you have any questions about Checkup member cards or the Checkup program, please call Provider Services at (888) 289-0709. Visit the Checkup [website](#) for more information about the program.