

**South Carolina Department of Health and Human Services Transportation
Advisory Committee**

Quarterly Meeting Agenda

December 08, 2016 – 10:00 a.m.

1801 Main Street, Columbia, SC – **10th Floor Conference Room**

Conference Call Number: (800) 753-1965

Access Code: 8982936

- I. Welcome and Introductions
- II. Purpose of Transportation Advisory Committee (TAC)
- III. Meeting Minutes Approval – September 22, 2016 – TAC Committee
- IV. NEMT Updates
 - a. Procurement Update – MCO Carve In
- V. Program Monitoring/Tools
 - a. Transportation Broker Performance Reports (July - September 2016)
 - b. Transportation Provider Performance Reports and Summary
 - c. Complaint by Provider Type (Valid and Invalid)
 - d. Transportation Broker Accounts Payable Aging Report
 - e. Transportation Provider Retention
 - f. Report of Injuries and Incidents
 - g. Report of Meetings
- VI. Advisory Committee – Current Issues and Concerns
 - a. Escort Policy
 - b. Rider No Show Update
 - c. Email Assistance
 - d. Outstanding Items for 2016 - Definitions
- VII. Next Meeting Proposed Dates for 2017 TAC Meetings:
 - a. March 09, 2017 or March 31, 2017
 - b. June 08, 2017 or June 22, 2017
 - c. September 14, 2017 or September 28, 2017
 - d. December 07, 2017 or December 28, 2017