

Jan. 14, 2020

# MEDICAID ALERT

**TO:** All Providers

**SUBJECT:** Individuals with Disabilities Education Act Part C Program (BabyNet) Updates and Important Dates

## New and Updated Resources Available on the BabyNet Website

The South Carolina Department of Health and Human Services (SCDHHS) has published updated information and resources online for providers who serve children enrolled in the Individuals with Disabilities Education Act (IDEA) Part C program, commonly known as BabyNet in South Carolina. Some of the updated information [available on the BabyNet website](#) includes:

- A revised [billing companion guide](#) for providers entering information into the BabyNet Reporting and Intervention Data Gathering Electronic System (BRIDGES);
- A [billing companion guide PowerPoint](#) to assist providers with entering claims information into BRIDGES and ensure proper payment;
- Updated [policies and procedures](#) regarding the BabyNet program, including system of payments;
  - Provider guidelines have been added as an appendix to the procedures for service provider agreements and apply to all service coordinators and service providers.
  - Procedures for requesting assistive technology services/devices have been added as an appendix to the procedures for early intervention services in natural environments.
- New entries on the [frequently asked questions](#) (FAQ) page, which include information on enrollment, BRIDGES, and third-party liability.

## General Program Information

SCDHHS has received feedback from providers regarding several topics, including issues related to [edit codes](#) 870, 951, 941, 946, 965, 976 and 994. SCDHHS is working on providing solutions, including data cleanup efforts that should alleviate many of these issues.

As SCDHHS continues to resolve production issues, it would like to remind providers of a few things that help in this effort, including:

- Assistants must use their supervisor's National Provider Identifier (NPI) in order for claims to adjudicate successfully between BRIDGES and the Medicaid Management Information System (MMIS);
- Providers should submit all service logs into BRIDGES and should not bill the SCDHHS web tool directly for BabyNet claims;

- Billing the SCDHHS web tool directly for BabyNet claims will result in SCDHHS' recoupment of payment for any services that were double-billed;
- Pending claims **for dates of service** prior to July 1, 2019, and **those with dates of service** between July 1 and Oct. 31, 2019, are being researched for resolution; and,
- Parents cannot deny the use of private insurance if a BabyNet child has both private insurance and Medicaid.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid and BabyNet programs.