

July 16, 2019

MEDICAID ALERT

TO: All Providers

SUBJECT: Individuals with Disabilities Education Act Part C Program (BabyNet) Updates

The South Carolina Department of Health and Human Services' (SCDHHS) will begin distributing weekly alerts to Healthy Connections Medicaid and Individuals with Disabilities Education Act (IDEA) Part C program, commonly known as "BabyNet," providers as SCDHHS carries out the integration of Healthy Connections Medicaid and IDEA Part C services. The alerts will be distributed on Tuesdays and include resources available to providers and stakeholders. More details about the integration are available in the [Medicaid bulletin released July 10, 2019](#).

July 17 Webinar Reviewing Changes Announced in July 10 Bulletin

SCDHHS is offering a webinar entitled "MCOs and Other Related Requirements for BabyNet Providers" from noon-1 p.m. Wednesday, July 17, 2019. The webinar will focus on changes announced in the July 10 bulletin. Webinar participants will be able to submit questions during the presentation through the WebEx chat feature and SCDHHS will post the recording of the webinar to the [BabyNet website](#), for general access. To participate in the webinar, please follow the instructions below.

WebEx:

- Go to <https://scdhhs.webex.com/scdhhs/onstage/g.php?MTID=ef30f986ddcbc9164f6834158ff0694c1>
- Click "Join Now"
- SCDHHS recommends using WebEx for video and calling into the conference line listed below for audio.

Call-in Only:

- (415) 655-0001
- Access code: 742 839 848

Entering High Quality Service Logs Webinar

SCDHHS held a training webinar geared toward service coordination providers that focused on common errors and issues that arise when entering service logs and provided information on support available to address those issues on July 9 and 12. A recording of the webinar is available [here on SCDHHS' website](#).

The webinar recording can also be found by visiting the BabyNet website, selecting the “For Providers” link, and then the “Announcements” link from the drop-down navigation menu.

Updates in BRIDGES

As part of the integration of BabyNet and Healthy Connections Medicaid services, BabyNet service coordinators may see changes to information in some areas of the BabyNet Reporting & Intervention Data Gathering Electronic System (BRIDGES). This includes, but is not limited to, demographic information; third-party liability (private insurance) information; managed care organization (MCO) information; and Medicaid identification (ID) number, and associated eligibility and referral dates. No action is required on the part of service coordinators as a result of these changes. Medicaid eligibility that appears in BRIDGES should continue to be validated utilizing the Medicaid Management Information System (MMIS) web tool. SCDHHS issued an alert about the changes July 12, which is [available on SCDHHS' website](#).

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.