

An Important Message

For All South Carolina Medicaid Recipients

FIND OUT MORE ABOUT PROTECTING YOUR PERSONAL INFORMATION

On April 10, the S.C. Department of Health and Human Services discovered that information including your name, address, birth date and Medicaid or Medicare account numbers may have been accessed by an unauthorized person.

NO MEDICAL OR FINANCIAL INFORMATION HAS BEEN IMPROPERLY ACCESSED.

If you have been affected by this incident, SCDHHS is offering free services to protect you from possible identity theft, including:

- A free credit report
- Daily credit monitoring to detect any suspicious activity
- A \$1 million identity theft insurance policy

Please call toll-free 1-888-829-6561 to find out if your information is at risk, and look for a letter from the SCDHHS with instructions on how to protect your personal information.

SCDHHS AND ITS AUTHORIZED PARTNERS WILL NEVER CONTACT YOU BY PHONE OR LETTER ASKING FOR PERSONAL INFORMATION SUCH AS YOUR SOCIAL SECURITY NUMBER. DO NOT GIVE OUT YOUR SOCIAL SECURITY NUMBER OR OTHER INFORMATION TO ANYONE YOU HAVE NOT CONTACTED.

On behalf of the agency and the State of South Carolina, we sincerely apologize to Medicaid beneficiaries and all South Carolinians for this incident and any inconvenience it may cause.

SCDHHS is committed to taking all necessary steps to protect your information and your identity. Please call toll free 1- 888-829-6561 today to find out if your information is at risk. For more information, visit www.myscmedicaid.org.

