

July 2, 2014

Dear Newly Enrolled Medicaid Targeted Case Management Providers,

According to the Centers for Medicare and Medicaid Services (CMS), case management services must be “conflict free.” This requirement has the following characteristics: a separation of care management from direct services; a separation of eligibility determination from direct services; case managers do not establish the levels of funding for individuals; and anyone who is conducting evaluations, assessments and the plan of care cannot be related by blood or marriage to the individual or any of his or her paid caregivers.

The South Carolina Department of Health and Human Services (SCDHHS), with the input of the provider and advocate communities, is developing new policies to ensure compliance with CMS mandated “conflict free” case management. SCDHHS will notify the provider community of new policies. Until such time, providers will act under the current policy. However, providers should note significant changes may come as a result of the Home and Community Based Services (HCBS) Final Rule.