

South Carolina  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Post Office Box 8206  
Columbia, South Carolina 29202-8206  
[www.scdhhs.gov](http://www.scdhhs.gov)  
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## MEDICAID BULLETIN

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**TO: Providers Indicated**

**SUBJECT: Credit Balance Recovery**

As stated in the July 31, 2012 bulletin, the South Carolina Department of Health and Human Services (SCDHHS) is continuing its Credit Balance Review project. Our Medicaid Insurance Verification Services (MIVS) contractor, Blue Cross Blue Shield of South Carolina (BCBSSC) will carry out this initiative. To help providers with this initiative the provider outreach staff of BCBSSC has developed training to assist with credit balance reporting. This training is now accessible as classroom and online learning at <http://Medicaidelearning.com>. First-time users will need to register at <http://Medicaidelearning.com> and then log in.

- Classroom training: Register for Third-Party Liability (content presented in live workshop)
- Online tutorials: Credit Balance Reporting under Provider Resources, Provider News (overview video, fact sheet, FAQs)

You may submit questions by e-mail at [creditbalancemivs@bcbssc.com](mailto:creditbalancemivs@bcbssc.com) to assist with further training development in identifying the areas of primary interest to providers. Thank you for your continued support of the South Carolina Medicaid program.

/s/  
Anthony E. Keck  
Director