

South Carolina  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
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[www.scdhhs.gov](http://www.scdhhs.gov)  
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## MEDICAID BULLETIN

**Phys  
Hosp**

**TO: Providers Indicated**

**SUBJECT: Discount for NCQA's PCMH Recognition Program**

The South Carolina Department of Health and Human Services (SCDHHS) is a 2013 National Committee for Quality Assurance (NCQA) Recognition Program Sponsor for Patient Centered Medical Homes (PCMH).

One of the benefits of the sponsorship is that NCQA provides SCDHHS with a unique discount code that can be shared with practices in the Medicaid network. This code will provide a 20% discount off of the per clinician application fee for the PCMH recognition program if used during the 2013 calendar year. This would reduce the per clinician cost from \$500 to \$400 for each eligible clinician within the practice. The 20% discount does not apply to the purchase of the \$80 Interactive Survey System (ISS) Tool for PCMH or the Data Collection Tool for clinical programs. Multi-site applications are eligible for an even greater discount of 50% off the per clinician application fee.

Practices interested in applying for the PCMH recognition program should contact the MCOs with whom they are contracted to receive the discount code needed to complete NCQA's online application.

Practices that are in the process of achieving PCMH recognition or that are PCMH-recognized are eligible to participate in SCDHHS' Incentives and Withholds Program.

For more information on the NCQA's PCMH Recognition Program, please visit the NCQA website at [www.ncqa.org](http://www.ncqa.org). If you have any questions regarding this bulletin, please contact Managed Care at [managedcare@scdhhs.gov](mailto:managedcare@scdhhs.gov). Thank you for your continued support of the South Carolina Medicaid Program.

/s/  
Anthony E. Keck  
Director

### Provider Eligibility for PCMH Incentive under the SCDHHS Incentives and Withholds Program

- Effective July 1, 2012, practices that are in the process of obtaining, or that have achieved, National Committee for Quality Assurance (NCQA) Patient Centered Medical Home (PCMH) recognition, are eligible for the following incentives:

Application Status*	\$.50 PMPM
NCQA PCMH Level I Recognition	\$1.00 PMPM
NCQA PCMH Level II Recognition	\$1.50 PMPM
NCQA PCMH Level III Recognition	\$2.00 PMPM

*\*Practices that submit electronic verification of their purchase of the NCQA 2011 PCMH Survey tool qualify for these incentives. Upon online purchase of this tool (\$80.00), practices will receive an electronic receipt. This receipt should be forwarded to each Medicaid Health Plan with whom they are contracted to be eligible to receive the PMPM incentive.*

- SCDHHS releases incentive payments to the plans quarterly, and eligible practices will receive their PMPM through the plans.
- Providers should contact their contracted plans' representatives to notify them of the practice's eligibility to receive the incentive. Below, are the preferred methods of communication.

Absolute Total Care	Please call 1-866-433-6041 and providers will be directed to the appropriate provider representative.
BlueChoice	Providers may submit their documentation to Shay. <a href="mailto:shay.looker@bluechoicesc.com">shay.looker@bluechoicesc.com</a> Phone: 803-382-5151
Carolina Medical Homes	Providers may submit their documentation via email or fax. Contact Heather Butler or Brenda Engemann for questions/support. <a href="mailto:PR@carolinamedicalhomes.com">PR@carolinamedicalhomes.com</a> Phone: 1-800-733-1108 Fax: 803-509-5366
Palmetto Physicians Connections	Please call 1-888-781-4371 and providers will be directed to the appropriate provider representative.
Select Health	Providers may contact Kaye Steele for support. <a href="mailto:kay.steele@selecthealthofsc.com">kay.steele@selecthealthofsc.com</a> Phone: 803-354-1231
SC Solutions	Providers may contact Patricia (Patty) Powers. <a href="mailto:ppowers@chsamerica.com">ppowers@chsamerica.com</a> Phone: 727-202-4049 Fax 888-504-1426
United Healthcare	Providers may submit their documentation via email. <a href="mailto:Brenda.ford@uhc.com">Brenda.ford@uhc.com</a>

- Retrospective incentive payments are available to practices that can demonstrate their eligibility status and/or recognition level in the first and/or second quarter(s) of State Fiscal Year 2013.
- SC practices are eligible for discounts of 20-50% off of their NCQA PCMH submission fees by supplying the code **GSCDHA** in their online application.