

Nov. 7, 2017

MEDICAID ALERT

TO: All Providers

SUBJECT: November 2017 Provider Payment Holiday Schedule

The South Carolina Department of Health and Human Services (SCDHHS) announces the following changes to the Healthy Connections Medicaid claims submission and payment schedule for one week in November in order to accommodate the 2017 holiday schedule.

Due to the Thanksgiving holiday, Saturday, Nov. 18, at 5 p.m. is the final day to submit claims for payment date Friday, Nov. 24. Payments will run Monday, Nov. 20, and electronic remittance advices will be available Tuesday, Nov. 21. Payments will be dated Friday, Nov. 24, as usual.

Please refer any questions or concerns regarding this alert to the Provider Service Center at (888) 289-0709.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.