

Nov. 9, 2016

MEDICAID ALERT

TO: All Providers

SUBJECT: 2016 Provider Payment Holiday Schedule

The South Carolina Department of Health and Human Services (SCDHHS) announces the following changes to the Healthy Connections Medicaid claims submission and payment schedule for one week in November in order to accommodate the 2016 holiday schedule.

Due to Thanksgiving, Saturday, Nov. 19, at 5 p.m. is the final day to submit claims for payment date Friday, Nov. 25. Payments will run Monday, Nov. 21, and electronic remittance advices will be available Tuesday, Nov. 22. Payments will be dated Friday, Nov. 25, as usual.

Please note as well that Sunday, Dec. 25, at 5 p.m. will be the final day to submit claims for a payment date within the calendar year 2016.

Please refer any questions or concerns regarding this alert to the Provider Service Center at (888) 289-0709.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.