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MEDICAID ALERT

TO: All Providers

SUBJECT: Healthy Connections Choices Enrollment Broker Training

The South Carolina Department of Health and Human Services (SCDHHS), in partnership with the state's contracted enrollment broker, MAXIMUS, will facilitate two provider training sessions in May.

At the trainings providers will learn about the Medicaid managed care enrollment process for South Carolina Healthy Connections and Healthy Connections Prime, including using the enrollment broker website, scchoices.com, and supporting Medicaid members in choosing their provider medical home and health plan. This training is beneficial for any providers and provider office staff interested in understanding member enrollment, how to retain patients and those interested in an introduction to Healthy Connections Prime. For offices assisting patients with applying for Medicaid, this information can also be useful in ensuring patients understand the full process and next steps after their application is accepted.

Provider training is scheduled from 10 a.m.-noon May 3 in Columbia and May 17 in Greenville.

Columbia, SC	Greenville, SC
Friday, May 3, 2019 Richland Library North Main Large Meeting Room 5306 North Main Street Columbia, SC 29203 10 a.m.-noon	Friday, May 17, 2019 Greenville Health System Conference Center Room 1 701 Grove Road Greenville, SC 29605 10 a.m.-noon

To attend these training sessions, you may register through the Healthy Connections Medicaid Provider Education website, <https://medicaidelearning.remote-learner.net/>, or by calling the Healthy Connections Provider Service Center at (888) 289-0709, option '1.' Registration is strongly suggested to guarantee a seat, but it is not mandatory. Provider trainings in Charleston and Florence will be announced later.

Any questions about the training should be directed to Michelle LeMoine at MichelleWLeMoine@maximus.com.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.