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MEDICAID ALERT

TO: All Providers

SUBJECT: Healthy Connections Choices Enrollment Broker Training

The South Carolina Department of Health and Human Services (SCDHHS), in partnership with the state's contracted enrollment broker, MAXIMUS, will facilitate two provider training sessions in September.

At the trainings providers will learn about the Medicaid managed care enrollment process for South Carolina Healthy Connections and Healthy Connections Prime, including using the enrollment broker website, scchoices.com, and supporting Medicaid members in choosing their provider medical home and health plan. This training is beneficial for any providers and provider office staff interested in understanding member enrollment, how to retain patients and an introduction to Healthy Connections Prime. For offices assisting patients with applying for Medicaid, this information can also be useful in ensuring patients understand the full process and next steps after their application is accepted.

Provider training is scheduled from 10 a.m.-noon Sept. 14 in Florence and Sept. 28 in Charleston.

Florence, SC	Charleston, SC
Friday, Sept. 14, 2018 10 a.m.-noon Florence County Library Stukes Meeting Room 509 South Dargan Street Florence, SC 29506 10 a.m.-noon	Friday, Sept. 28, 2018 North Charleston City Council Chambers 2500 City Hall Lane North Charleston, SC 29406 10 a.m.-noon

To attend these training sessions, you may register through the Healthy Connections Medicaid Provider Education website, <https://medicaidelearning.remote-learner.net/>, or by calling the Healthy Connections Provider Service Center at (888) 289-0709, option '1.'

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.