Dec. 30, 2014

MEDICAID ALERT

TO: **All Providers**

SUBJECT: ****FINAL NOTICE** Address Change for SFTP-Based Medicaid Claims**

Beginning Wednesday, Jan. 28, 2015, at 8 a.m. EST, the South Carolina Department of Health and Human Services (SCDHHS) will finalize its transition to a new Secure File Transfer Protocol (SFTP)-based Medicaid claims submission system.

Earlier in 2014 notifications were issued to providers when SCDHHS completed the initial backend migration to this new system. This is the Final Notice that the legacy addresses are now being retired. All SFTP-based Medicaid claims should be transmitted to:

claims.scdhhs.gov   or   130.127.205.18

SCDHHS recommends using the fully qualified domain name (FQDN) to prevent any future configuration changes needed in provider systems. The IP address is provided for select cases where provider systems do not support FQDNs. No changes other than the address are required.

The following are being permanently retired and will no longer respond after Jan. 28, 2015:

claims.scmedicaid.com   and   130.172.160.71

Currently, 52 claims submitters utilize the legacy name and/or IP address. These providers have been contacted directly in addition to this Final Notice.

This change will not impact any providers who currently use the "Web Tool" web-based submissions portal at portal.scmedicaid.com.

If you have questions regarding this alert, please contact the Electronic Data Interchange (EDI) Support Center at 1 (888) 289-0709 and select Option 1.