

June 17, 2015

## MEDICAID ALERT

**TO: All Providers**  
**SUBJECT: Possible One-Day Delay in Claims Payment**

Several providers may experience a delay in claims scheduled for payment Friday, June 19, 2015. These payments may be delayed until Saturday, June 20, 2015.

Due to a technical issue, nursing facility claims scheduled for payment Friday, June 19, will be delayed. To minimize the impact the South Carolina Department of Health and Human Services (SCDHHS) will facilitate a special payment run, with a payment date of Saturday, June 20, to include all nursing facility claims that were ready for processing June 15. This payment run includes May 2015 dates of service, as well as any claims submitted for prior dates that were not previously processed.

Additionally, other providers may also experience a delay in payment of their Healthy Connections Medicaid claims. Claims received before 5 p.m. June 17, will be processed and included in Saturday, June 20, payments. SCDHHS apologizes for any inconvenience that this may cause your facility.

If you have any questions, please contact the Provider Service Center at (888) 289-0709. Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.